Yale-New Haven Hospital

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Provider Activity

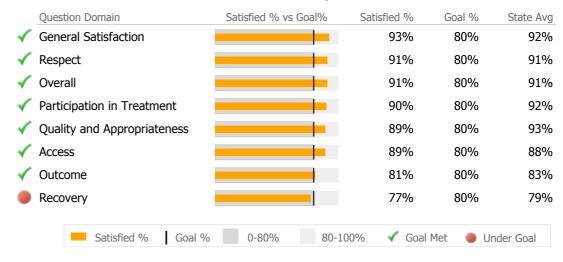




Clients by Level of Care

Program Type	Level of Care Type	#	%	
Mental Health	1			
	Outpatient		185	73.7%
	Crisis Services		66	26.3%

Consumer Satisfaction Survey (Based on 135 FY16 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	16	6%	12%	Female	139	56%	42 %
26-34	36	14%	22%	Male 📒	111	44%	▼ 58%
35-44	48	19%	19%	Transgender			0%
45-54	75	30%	23%				
55-64	65	26%	18%				
65+	11	4%	6%	Race	#	%	State Avg
•				White/Caucasian	132	53%	▼ 65%
Ethnicity	#	%	State Avg	Black/African American	91	36%	1 6%
Non-Hispanic	203	81%	75%	Unknown	11	4%	3%
Hisp-Puerto Rican	25	10%	12%	Other	10	4%	13%
Unknown	15	6%	6%	Asian	3	1%	1%
Hispanic-Other	8	3%	7%	Am. Indian/Native Alaskan	2	1%	1%
•	0	370		Multiple Races	1	0%	1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	0%	0%
Hispanic-Mexican			1%				
	Unique (lients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Inder S	tate Avg

Respite Bed Program

Yale-New Haven Hospital

Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

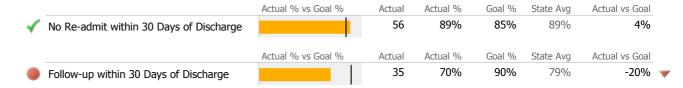
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	72	-8%	
Admits	60	70	-14%	•
Discharges	63	70	-10%	
Bed Days	658	715	-8%	

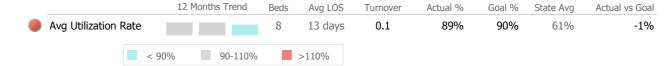
Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted

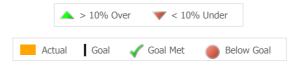


Discharge Outcomes



Bed Utilization





^{*} State Avg based on 9 Active Respite Bed Programs

YNHH - Continuing Care Clinic - OP

Yale-New Haven Hospital

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185		
Admits	58	-	
Discharges	3	-	
Service Hours	591	_	

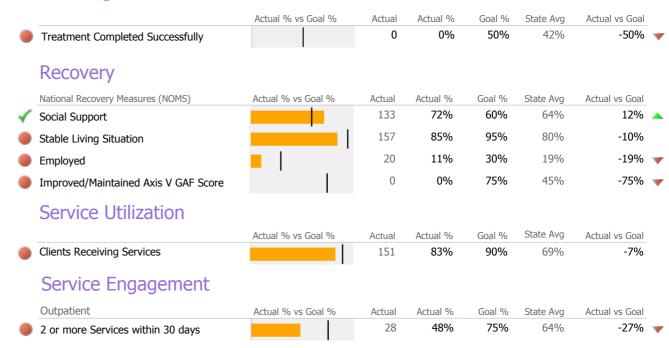
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	58%
Cooccurring	Actual	State Avg
MH Screen Complete	38%	83%
SA Screen Complete	38%	81%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	97%	86%

Data Submitted to DMHAS by Month

	<i>1</i>	Jul	Aug	Sep	% Months Submitted	
Admissions					67%)
Discharges					67%)
Services					67%)
	1	or mo	re Record	s Sub	omitted to DMHAS	

Discharge Outcomes





^{*} State Avg based on 94 Active Standard Outpatient Programs