#### St. Mary's Hospital Corporation

Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

# **Provider Activity**





## Clients by Level of Care

Program Type	Level of Care Type	#	%	
<b>Mental Health</b>				
	Outpatient	1,313	100.0%	

### Consumer Satisfaction Survey

(Based on 211 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
<ul><li>General Satisfaction</li></ul>		97%	80%	92%
Quality and Appropriateness		95%	80%	93%
Participation in Treatment		95%	80%	92%
✓ Overall		94%	80%	91%
✓ Access		92%	80%	88%
✓ Respect		91%	80%	91%
✓ Outcome		85%	80%	83%
Recovery		75%	80%	79%
-				
Satisfied % Goal %	0-80% 80-10	00% <b>《</b> Goal	Met 🔵 Ur	nder Goal

# **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	59	4%	14%	Female	844	64%	<b>40</b> %
26-34	132	10%	<b>▼</b> 24%	Male <mark> </mark>	468	36%	<b>▼</b> 60%
35-44	235	18%	20%	Transgender			0%
45-54	385	29%	22%				
55-64	347	26%	16%				
65+	154	12%	5%	Race	#	%	State Avg
				White/Caucasian	630	48%	<b>▼</b> 65%
<b>Ethnicity</b>	#	%	State Avg	Other <b>L</b>	482	37%	<b>13</b> %
Non-Hispanic	681	52%	<b>▼</b> 74%	Black/African American	176	13%	17%
Hisp-Puerto Rican	505	38%	<b>12%</b>	Hawaiian/Other Pacific Islander	12	1%	0%
Hispanic-Other	123	9%	7%	Unknown	6	0%	3%
Hispanic-Cuban	3	0%	0%	Asian	3	0%	1%
·				Multiple Races	3	0%	1%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	1	0%	1%
Unknown			6%				
_	Unique (	Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% l	Jnder S	tate Avg

#### 56 Franklin St. OPClin 520-210

St. Mary's Hospital Corporation

Mental Health - Outpatient - Standard Outpatient

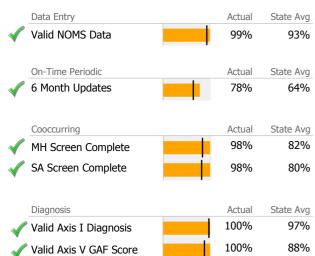
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,313	1,352	-3%	
Admits	265	287	-8%	
Discharges	275	309	-11%	•
Service Hours	5,547	5,707	-3%	

## **Data Submission Quality**



## **Discharge Outcomes**



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%
	1 or m	ore Recor	ds Suhn	nitted to	DMHAG	5				



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs