Middlesex Hospital Mental Health Clinic
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - March 2017   (Data as of Jun 08, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	383	430	-11%	▼
	Admits	372	323	15%	▲
	Discharges	374	472	-21%	▼
	Service Hours	659	239	176%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	348	90.9%
	Outpatient	30	7.8%
	Inpatient Services	5	1.3%

Client Demographics

Age

Age		#	%	State Avg
18-25		26	7%	14%
26-34		64	17%	24%
35-44		72	19%	20%
45-54		118	31%	22%
55-64		79	21%	16%
65+		23	6%	5%

Gender

Gender		#	%	State Avg
Male		202	53%	60%
Female		180	47%	40%
Transgender				0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		337	88%	▲	74%
Unknown		36	9%		6%
Hispanic-Other		5	1%		7%
Hisp-Puerto Rican		5	1%	▼	12%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%		State Avg
White/Caucasian		344	90%	▲	65%
Black/African American		29	8%		17%
Asian		4	1%		1%
Other		3	1%	▼	13%
Unknown		2	1%		3%
Am. Indian/Native Alaskan		1	0%		1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

▮ Unique Clients	▏ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Case Management Program
Middlesex Hospital Mental Health Clinic
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	128	13	885%	▲
Admits	95	7	1257%	▲
Discharges	98	8	1125%	▲
Service Hours	408	91		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		59	60%	50%	59%	10%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Employed		30	23%	20%	11%	3%	
✔ Stable Living Situation		106	80%	80%	80%	0%	
🔴 Social Support		28	21%	60%	62%	-39%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		34	100%	90%	68%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		79%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	64%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual | Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 31 Active Standard Case Management Programs

ED-Case Management-O+E
Middlesex Hospital Mental Health Clinic
Mental Health - Case Management - Outreach & Engagement

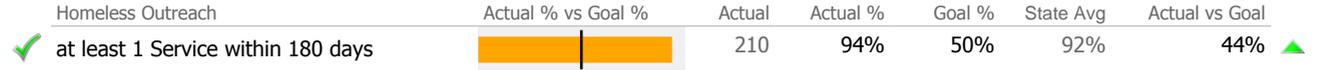Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
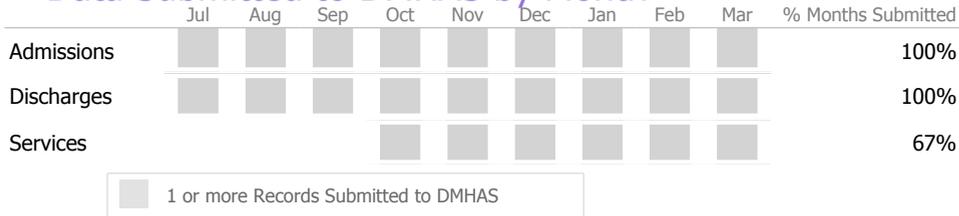Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	224	203	10%	▲
Admits	277	270	3%	
Discharges	276	270	2%	
Service Hours	251	1		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ at least 1 Service within 180 days		210	94%	50%	92%	44%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services				▪	▪	▪	▪	▪	▪	67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 40 Active Outreach & Engagement Programs