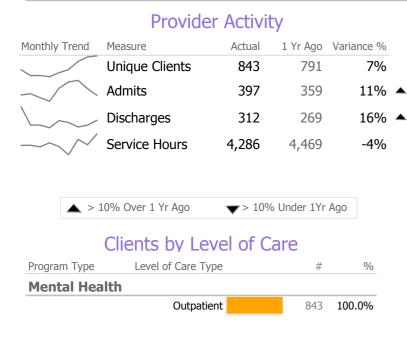
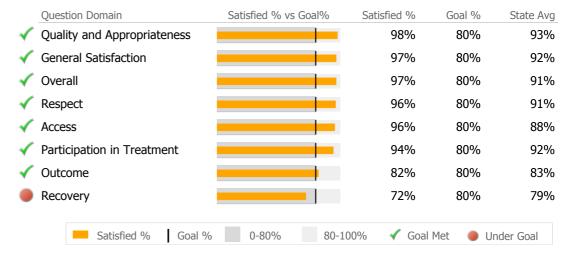
Hartford Behavioral Health

Hartford, CT

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)



Consumer Satisfaction Survey (Based on 91 FY16 Surveys)



Client Demographics

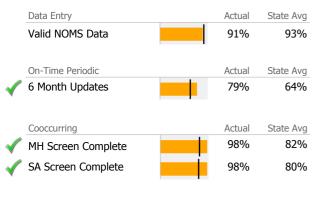
Age	#	%	State Avg	Gender	#	%	State	e Avg
18-25	62	7%	14%	Female	499	59%		40%
26-34	133	16%	24%	Male 📒 📔	344	41%	▼	60%
35-44	138	16%	20%	Transgender				0%
45-54	276	33%	▲ 22%					
55-64	184	22%	16%					
65+	50	6%	5%	Race	#	%	State	e Avg
				Other	568	67%	▲	13%
Ethnicity	#	%	State Avg	Black/African American	140	17%		17%
Hisp-Puerto Rican	541	64%	▲ 12%	White/Caucasian	101	12%	▼	65%
Non-Hispanic	223	26%	▼ 74%	Multiple Races	14	2%		1%
Hispanic-Other	63	7%	7%	Unknown	11	1%		3%
Unknown	12	1%	6%	Am. Indian/Native Alaskan	5	1%		1%
l				Asian	2	0%		1%
Hispanic-Cuban	2	0%	0%	Hawaiian/Other Pacific Islander	2	0%		0%
Hispanic-Mexican	2	0%	1%					
	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% L	Inder Si	tate Av	g

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	742	649	14%	
Admits	345	270	28%	
Discharges	252	216	17%	
Service Hours	3,671	3,658	0%	

Data Submission Quality



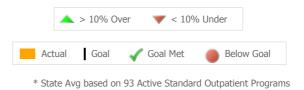


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		103	41%	50%	41%	-9%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		423	55%	60%	68%	-5%
Stable Living Situation		663	87%	95%	85%	-8%
Employed	· · ·	88	12%	30%	22%	-18%
Improved/Maintained Axis V GAF Score		400	74%	75%	53%	-1%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	Actual % vs Goal %	Actual 505	Actual % 99%	Goal % 90%	State Avg 85%	Actual vs Goal 9%
Clients Receiving Services Service Engagement	Actual % vs Goal %				5	
	Actual % vs Goal %				5	

Data Submitted to DMHAS by Month



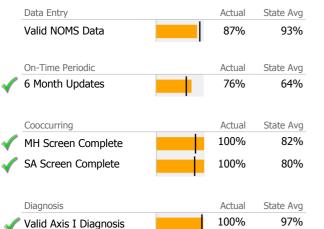


Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	122	150	-19%	▼
Admits	52	89	-42%	▼
Discharges	60	53	13%	
Service Hours	615	811	-24%	▼

Data Submission Quality

Valid Axis V GAF Score



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		28	47%	50%	41%	-3%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Social Support		71	57%	60%	68%	-3%	
	Stable Living Situation	· · ·	111	90%	95%	85%	-5%	
	Improved/Maintained Axis V GAF Score		68	62%	75%	53%	-13%	-
	Employed		12	10%	30%	22%	-20%	•
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		64	100%	90%	85%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		26	50%	75%	64%	-25%	•

Data Submitted to DMHAS by Month

	Ju	l Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										100%
Services										100%
	1 or	more Reco	ords Subr	nitted to	DMHAS					

99%

88%



* State Avg based on 93 Active Standard Outpatient Programs