Community Health Services Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	159	457	-65% ▼
	Admits		196	-100% ▼
	Discharges		285	-100% ▼
	Service Hours		1,818	-100% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	129	80.6%
	Case Management	31	19.4%

Client Demographics

Age	#	%	State Avg
18-25	5	3% ▼	14%
26-34	18	11% ▼	24%
35-44	23	14%	20%
45-54	47	30%	22%
55-64	54	34% ▲	16%
65+	12	8%	5%

Ethnicity	#	%	State Avg
Non-Hispanic	80	50% ▼	74%
Hisp-Puerto Rican	59	37% ▲	12%
Hispanic-Other	11	7%	7%
Unknown	6	4%	6%
Hispanic-Cuban	3	2%	0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	100	63%	60%
Female	59	37%	40%
Transgender			0%

Race	#	%	State Avg
Black/African American	64	40% ▲	17%
Other	57	36% ▲	13%
Unknown	17	11%	3%
White/Caucasian	17	11% ▼	65%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan	1	1%	1%
Asian	1	1%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Senior Services
Community Health Services Inc.
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	68	-54%
Admits	-	33	-100%
Discharges	-	39	-100%
Service Hours	-	282	-100%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	64%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	10%	20%	22%	-10%
Stable Living Situation		17	55%	80%	83%	-25%
Self Help		5	16%	60%	66%	-44%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	91%	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 17 Active Standard Case Management Programs