Columbus House

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Recovery Support	700	37.6%
	Residential Services	272	14.6%
Mental Healt	h		
	Case Management	889	47.8%

Consumer Satisfaction Survey (Based on 138 FY16 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	115	7%	14%	Male	1,121	69%	60%
26-34	372	23%	24%	Female 📙	505	31%	40%
35-44	361	22%	20%	Transgender			0%
45-54	469	29%	22%				
55-64	284	17%	16%				
65+	30	2%	5%	Race	#	%	State Avg
				White/Caucasian	926	57%	65%
Ethnicity	#	%	State Avg	Black/African American 📙	517	32%	17%
Non-Hispanic	1,322	81%	74%	Unknown	124	8%	3%
Hispanic-Other	188	12%	7%	Other	31	2%	▼ 13%
Unknown	119	7%	6%	Am. Indian/Native Alaskan	11	1%	1%
Hisp-Puerto Rican	2	0%	▼ 12%	Multiple Races	10	1%	1%
			*	Asian	9	1%	1%
Hispanic-Cuban	1	0%	0%	Hawaiian/Other Pacific Islander	4	0%	0%
Hispanic-Mexican			1%				
	Unique (Clients	State Avg	▲ > 10% Over State Avg	> 10% \	Inder S	tate Avg

CABHI - CM Scattered Site Housing

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal % State Avg

Actual vs Goal

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	122	76	61%	•
Admits	63	42	50%	•
Discharges	42	22	91%	•
Service Hours	676	735	-8%	

Recovery

National Recovery Measures (NOMS)

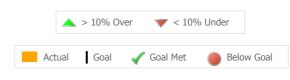
Stable Living Situation		83	68%	85%	83%	-17%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		71	89%	90%	96%	-1%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	65%	86%

	Jul	Aug	Sep	Oct	Nov	- /	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%
Services										100%
	1 or n	nore Record	ds Sub	mitted t	o DMHA	S				



^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

CABHI - Middletown

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

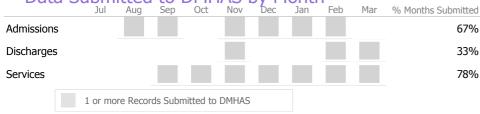
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	2	1250%	•
Admits	19	2	850%	•
Discharges	5	-		
Service Hours	629	9		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		5	19%	85%	83%	-66%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		22	100%	90%	96%	10%

Data Submission Quality

Data Entry	Act	tual State Avg
Valid NOMS Data	96	5% 98%
On-Time Periodic	Act	ual State Avg
6 Month Updates	89	9% 86%





^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

CCR - Middletown

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	3	133%	•
Admits	1	3	-67%	•
Discharges	3	-		
Service Hours	153	9		

Recovery

National Recovery Measures (NOMS)

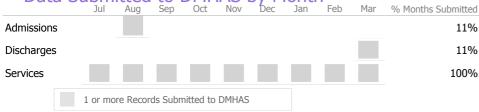
√	Stable Living Situation		7	100%	85%	83%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		4	100%	90%	96%	10%

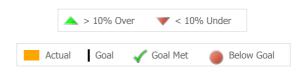
Actual

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	86%





^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Cedar Hill-CM 901-291

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	16	-6%	
Admits	2	2	0%	
Discharges	2	3	-33% ▼	
Service Hours	178	142	25% 🔺	

Recovery

National Recovery Measures (NOMS)

\	Stable Living Situation		14	93%	85%	87%	8%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		13	100%	90%	88%	10%

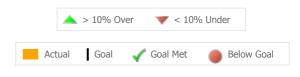
Actual

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs

Columbus Val Macri Apartments

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	-	
Discharges	3	-	
Service Hours	158	230	-31% 🔻

Recovery

National Recovery Measures (NOMS)



Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs

FUSE - Waterbury Site

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

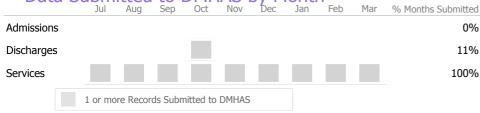
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

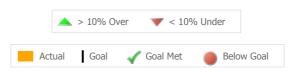
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual Variance % Measure Actual 1 Yr Ago 57% 85% 83% -28% 🔻 Stable Living Situation 4 75% Unique Clients Admits Service Utilization Discharges 1 Actual % State Avg Actual % vs Goal % Actual Goal % Actual vs Goal Clients Receiving Services 6 100% 90% 96% 10% Service Hours 77 70 11%

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

FUSE 901557

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	34	6%	
Admits	3	12	-75%	•
Discharges	1	8	-88%	•
Service Hours	755	374	102%	_

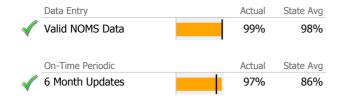
Recovery

National Recovery Measures (NOMS)

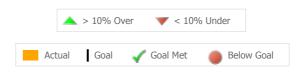
\checkmark	Stable Living Situation		31	86%	85%	83%	1%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Clients Receiving Services		35	100%	90%	96%	10%

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Hamden NxtStp,SuppHsg 901-551

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	34	-21%	\blacksquare
Admits	2	3	-33%	•
Discharges	1	8	-88%	•
Service Hours	421	162	161%	•

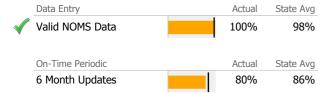
Recovery

National Recovery Measures (NOMS)

\checkmark	Stable Living Situation		26	96%	85%	83%	11%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		26	100%	90%	96%	10%

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

HUD 54 CM Program

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66		
Admits	13	-	
Discharges	4	-	
Service Hours	1,010	_	

Recovery

National Recovery Measures (NOMS)

√ St	table Living Situation		57	86%	85%	83%	1%
S	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ CI	lients Receiving Services		62	100%	90%	96%	10%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	86%





^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

LegionWoodsNxtStp,SuppHs901552

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual Measure Actual 1 Yr Ago Variance % 88% 85% 87% 3% Stable Living Situation 8 0% Unique Clients Admits 1 Service Utilization -100% 🔻 Discharges 1 Actual % State Avg Actual % vs Goal % Actual Goal % Actual vs Goal Clients Receiving Services 8 100% 90% 88% 10% Service Hours 184 137 34%

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs

New Beginnings-CM-1stInit.373X

Columbus House

Mental Health - Case Management - Standard Case Management

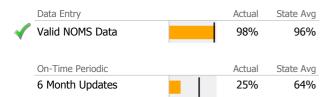
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

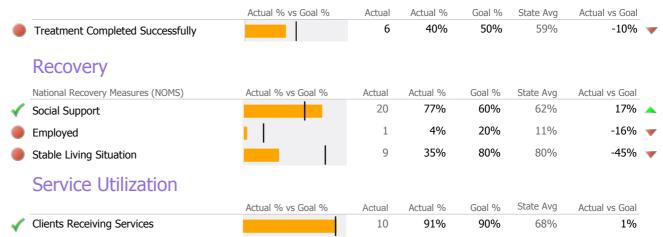
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	25	4%	
Admits	16	12	33%	•
Discharges	15	17	-12%	•
Service Hours	222	269	-18%	•

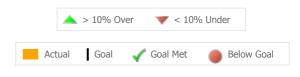
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 31 Active Standard Case Management Programs

Outrch&EngagementHmOutr901299

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

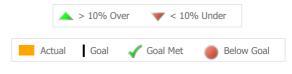
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	28	293%	•
Admits	69	27	156%	•
Discharges	43	6	617%	•
Service Hours	491	213	131%	•

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										78%
Services										100%
	1 or mo	ore Recor	rds Subn	nitted to	DMHAS					



^{*} State Avg based on 40 Active Outreach & Engagement Programs

PATH - Middletown

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

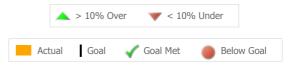
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	9	67% 🔺
Admits	4	9	-56% 🔻
Discharges	4	-	
Service Hours	57	1	

Service Engagement







^{*} State Avg based on 40 Active Outreach & Engagement Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

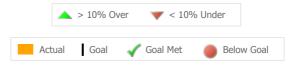
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	157	116	35%	•
Admits	75	116	-35%	•
Discharges	33	28	18%	•
Service Hours	712	694	3%	

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%
Services										100%
	1 or mo	ore Reco	ds Subm	nitted to	DMHAS					



^{*} State Avg based on 40 Active Outreach & Engagement Programs

Rapid Re-Housing Program - 555

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	21	-19%	•
Admits	15	14	7%	
Discharges	9	14	-36%	•
Service Hours	17	23	-25%	•

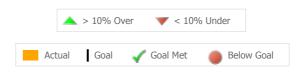
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		1	6%	85%	83%	-79%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		5	63%	90%	96%	-28%	

Data Submission Quality

	Data Entry	Actual	State Avg
1	Valid NOMS Data	100%	98%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	86%

Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										89%
Services										78%
	1 or mo	ore Recor	ds Subi	mitted t	o DMHA	S				



^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Rapid Rehousing Middlesex County

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

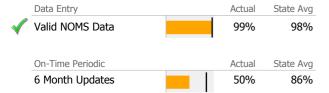
Program Activity

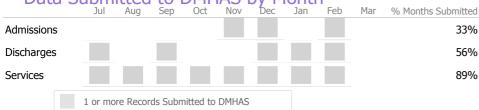
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	9	89%	•
Admits	8	7	14%	•
Discharges	8	3	167%	•
Service Hours	59	24	146%	•

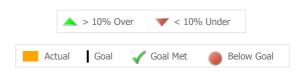
Recovery

Clients Receiving Services		2	22%	90%	96%	-68%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Service Utilization							
Stable Living Situation		8	47%	85%	83%	-38%	_
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Recovery House 901295

Columbus House

Addiction - Residential Services - Recovery House

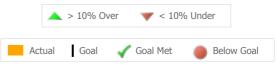
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	49	43%	•
Admits	55	43	28%	•
Discharges	49	34	44%	•
Bed Days	4,833	2,833	71%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or m	ore Record	ds Sub	mitted t	o DMHA	S				



^{*} State Avg based on 14 Active Recovery House Programs

SAMSHA Apartments

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	97	4%	
Admits	64	70	-9%	
Discharges	57	50	14%	•
Service Hours	257	254	1%	

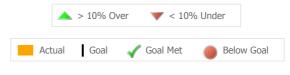
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Stable Living Situation		50	50%	85%	83%	-35%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Clients Receiving Services		43	98%	90%	96%	8%	

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	98%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	86%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	5										100%
Discharges	6										100%
Services											100%
		1 or m	ore Recor	ds Subn	nitted to	DMHAS					



^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

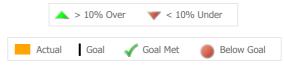
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	207	29	614%	•
Admits	155	19	716%	•
Discharges	134	4	3250%	•
Bed Days	16,685	3,572	367%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or m	ore Recor	ds Sub	mitted t	o DMHA	S				



^{*} State Avg based on 7 Active Shelter Programs

Shelter Case Management901-290

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	244	133	83%	•
Admits	153	112	37%	•
Discharges	134	57	135%	•

Service Engagement



Data	Jul	Aug	Sep		t Nov	- /	Jan	 Mar	% Months Submitted
Admissions									100%
Discharges									100%
	1 or n	nore Reco	ords Sul	omitted	to DMH	AS			



^{*} State Avg based on 40 Active Outreach & Engagement Programs

SOAR - Social Rehab Program

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

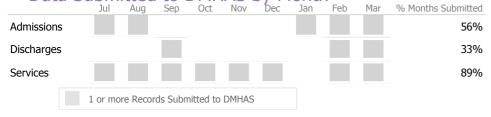
Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

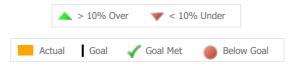
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30		
Admits	25	-	
Discharges	9	-	
Service Hours	157	-	

Service Engagement







^{*} State Avg based on 40 Active Outreach & Engagement Programs

Social Innovation Fund

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	18	-11%	•
Admits	1	18	-94%	•
Discharges	-	1	-100%	•
Service Hours	545	-		

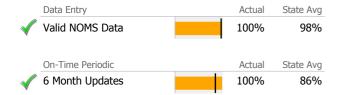
Recovery

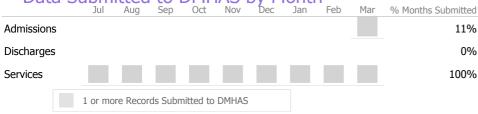
National Recovery Measures (NOMS)

Stable Living Situation		16	100%	85%	83%	15%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	94%	90%	96%	4%

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Sojourner's Place-SHP 901-264

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

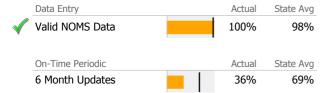
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	11	55%	•
Admits	9	1	800%	•
Discharges	1	3	-67%	•
Service Hours	154	59	161%	•

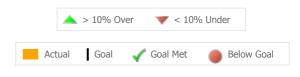
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		8	47%	85%	87%	-38%	7
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		14	88%	90%	88%	-2%	

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs

Transportation 901730

Columbus House

Addiction - Recovery Support - Transportation

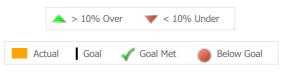
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	700		
Admits	851	-	
Discharges	851	-	

Data	Jubii	IILLEU	LU	וויוט		Dy I	1011	.1 1		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or m	ore Recor	ds Sub	mitted t	o DMHA	\S				



^{*} State Avg based on 1 Active Transportation Programs

Urban Initiative-HmOutr901-322

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

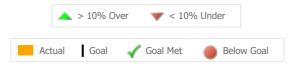
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	30	-27% ▼	
Admits	11	12	-8%	
Discharges	7	20	-65% ▼	
Service Hours	493	269	83% 🔺	

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	.									56%
Discharges										33%
Services										100%
	1 or n	nore Reco	rds Subn	nitted to	DMHAS					



^{*} State Avg based on 40 Active Outreach & Engagement Programs

Whalley Terr.PILOTS Dev.901554

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - March 2017 (Data as of Jun 08, 2017)

Program Activity Recovery

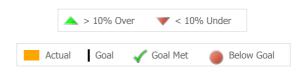
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	5	100%	•
Admits	5	-		
Discharges	-	1	-100%	•
Service Hours	120	57	109%	•

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		6	60%	85%	87%	-25%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs