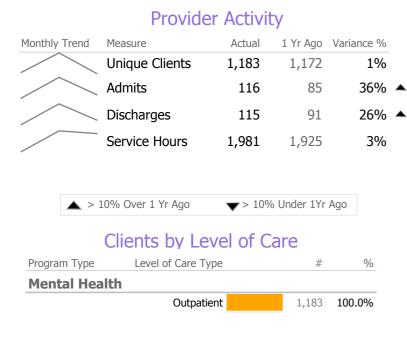
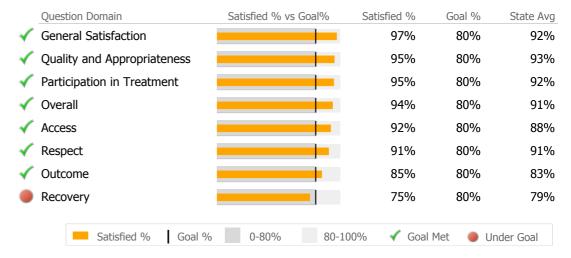
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)



Consumer Satisfaction Survey (Based on 211 FY16 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	43	4%	12%	Female	770	65%	▲ 42%
26-34	101	9%	▼ 22%	Male 📒 📔	412	35%	▼ 58%
35-44	210	18%	19%	Transgender			0%
45-54	351	30%	23%				
55-64	327	28%	18%				
65+	151	13%	6%	Race	#	%	State Avg
				White/Caucasian	578	49%	▼ 65%
Ethnicity	#	%	State Avg	Other	447	38%	▲ 13%
Non-Hispanic	599	51%	▼ 75%	Black/African American	139	12%	16%
Hisp-Puerto Rican	475	40%	▲ 12%	Hawaiian/Other Pacific Islander	10	1%	0%
Hispanic-Other	105	9%	7%	Unknown	4	0%	3%
Hispanic-Cuban	3	0%	0%	Asian	2	0%	1%
·				Multiple Races	2	0%	1%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	1	0%	1%
Unknown			6%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% U	nder S	tate Avg

Mental Health - Outpatient - Standard Outpatient

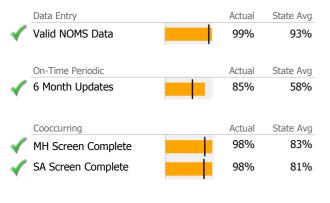
Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,183	1,172	1%
Admits	116	85	36% 🔺
Discharges	115	91	26% 🔺
Service Hours	1,981	1,925	3%

Data Submission Quality





Data Submitted to DMHAS by Month



Discharge Outcomes

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
ully	90	78%	50%	42%	28%
) Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	1,106	93%	60%	64%	33%
F Score	930	87%	75%	45%	12%
	1,148	96%	95%	80%	1%
–	159	13%	30%	19%	-17%
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	985	91%	90%	69%	1%
ent					
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
ays	102	89%	75%	64%	14%
	Actual % vs Goal %	Actual % vs Goal % Actual Actual % vs Goal % Actual F Score 930 1,106 930 1,148 159 Actual % vs Goal % Actual Actual % vs Goal % Actual 985 985	ully 90 78%) Actual % vs Goal % Actual Actual % F Score 930 87% 1,106 93% 1,148 96% 159 13% Actual % vs Goal % Actual Actual % Actual % vs Goal % Actual Actual % 985 91% ent Actual % vs Goal % Actual Actual % vs Goal % Actual Actual %	ully 90 78% 50% Actual % vs Goal % Actual Actual % Goal % F Score 930 87% 75% 1,106 93% 60% 930 87% 75% 1,148 96% 95% 159 13% 30% Actual % vs Goal % Actual Actual % Goal % 985 91% 90% Ent Actual % vs Goal % Actual Actual % Goal %	ully 90 78% 50% 42%) Actual % vs Goal % Actual Actual % Goal % State Avg) Actual % vs Goal % Actual Actual % Goal % State Avg F Score 930 87% 75% 45% 1,148 96% 95% 80% 1,159 13% 30% 19% Actual % vs Goal % Actual Actual % Goal % State Avg 985 91% 90% 69% ent 985 91% 90% 69%

	> 10% Ov	ver	▼ < 10%	% Unde	r
Actual	Goal	🗸 (Goal Met		Below Goal

* State Avg based on 94 Active Standard Outpatient Programs