Yale University-Behavioral Health

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%	
Mental Health				
	Outpatient		297	100.0%

Consumer Satisfaction Survey (Based on 114 FY16 Surveys)



Client Demographics

Age		#	%	St	ate Avg	Gender	#	%	State Avg
18-25		17	6%		13%	Female	159	54%	41 %
26-34		38	13%		23%	Male 📒 📗	138	46%	▼ 59%
35-44		56	19%		19%	Transgender			0%
45-54		66	22%		22%				
55-64	•	68	23%		17%				
65+		52	18%	_	5%	Race	#	%	State Avg
						White/Caucasian	191	64%	65%
Ethnicity		#	%	Sta	te Avg	Black/African American	65	22%	16%
Non-Hispanic		269	91%	_	74%	Other <mark> </mark>	23	8%	13%
Hispanic-Other		16	5%		7%	Asian	6	2%	1%
Unknown		8	3%		6%	Multiple Races	6	2%	1%
Hisp-Puerto Rican	l I	4	1%	•	12%	Unknown	5	2%	3%
•	I		170	•		Am. Indian/Native Alaskan	1	0%	1%
Hispanic-Cuban					0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican					1%	,			
		Unique C	lients	St	ate Avg	▲ > 10% Over State Avg	> 10% U	Inder S	tate Avg

Outpatient Services 917-210

Yale University-Behavioral Health

Mental Health - Outpatient - Standard Outpatient

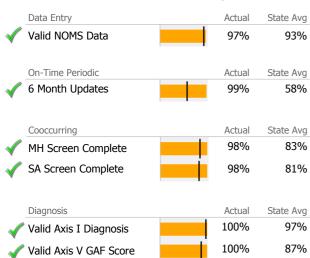
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	297	296	0%	
Admits	48	42	14%	•
Discharges	45	35	29%	•
Service Hours	1,197	1,122	7%	

Data Submission Quality

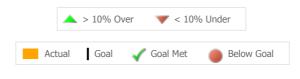


Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		12	27%	50%	39%	-23%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Social Support		257	87%	60%	66%	27%
~	Stable Living Situation		290	98%	95%	82%	3%
	Employed		68	23%	30%	20%	-7%
\checkmark	Improved/Maintained Axis V GAF Score		200	76%	75%	49%	1%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		250	99%	90%	79%	9%
	Service Engagement						
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	2 or more Services within 30 days		38	79%	75%	64%	4%

Data Submitted to DMHAS by Month

Data	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or mo	ore Record	ls Sub	mitted to	DMHAS	5	



^{*} State Avg based on 93 Active Standard Outpatient Programs