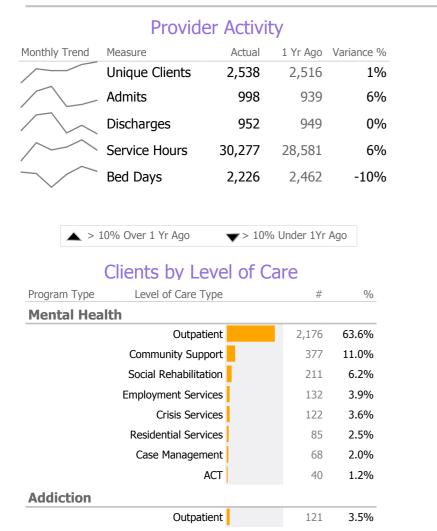
United Services Inc.

Dayville, CT

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)



Forensic MH

Forensics Community-based 92

Consumer Satisfaction Survey (Based on 513 FY16 Surveys)



Client Demographics

Age

18-25

26-34

35-44

45-54

55-64

65+

2,133

Ethnicity

Non-Hispanic

Hispanic-Other

Unknown

Hisp-Puerto Rican

Hispanic-Mexican

Hispanic-Cuban

2.7%

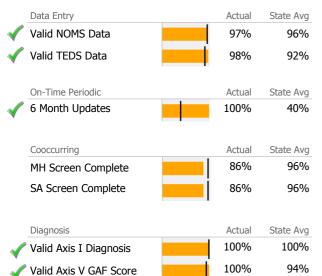
#	%	State Avg	Gender	#	%	Stat	e Avg
340	13%	13%	Female	1,529	60%		41%
442	17%	23%	Male 📒	1,009	40%	•	59%
459	18%	19%	Transgender				0%
588	23%	22%					
505	20%	17%					
204	8%	5%	Race	#	%	Stat	e Avg
			White/Caucasian	1,992	78%	▲	65%
#	%	State Avg	Other 📘	413	16%		13%
,133	84%	74%	Black/African American	77	3%	▼	16%
272	11%	12%	Asian	30	1%		1%
114	4%	7%	Am. Indian/Native Alaskan	13	1%		1%
11	0%	1%	Unknown	12	0%		3%
			Multiple Races	1	0%		1%
7	0%	6%	Hawaiian/Other Pacific Islander				0%
1	0%	0%					

Unique Clients State Avg \rightarrow > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	47	-4%
Admits	19	20	-5%
Discharges	23	23	0%
Service Hours	210	298	-29%

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		9	39%	50%	53%	-11%	•
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		45	100%	75%	84%	25%	
\checkmark	Abstinence/Reduced Drug Use		27	60%	55%	53%	5%	
	Employed		22	49%	50%	42%	-1%	
	Stable Living Situation	· ·	42	93%	95%	85%	-2%	
	Improved/Maintained Axis V GAF Score		21	66%	75%	60%	-9%	
	Self Help	— [.	11	24%	60%	24%	-36%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		22	100%	90%	74%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		11	58%	75%	76%	-17%	•

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							100%
Discharge	5							100%
Services								100%
1 or more Records Submitted to DMHAS								

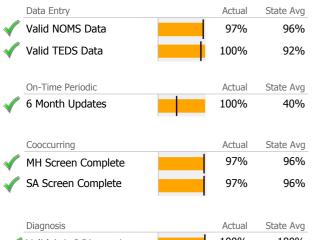
	^ >	10% Ove	r 🔻	< 10% Und	ler
Ac	tual	Goal	🖌 Goal	Met 🥚	Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	70	9%
Admits	28	23	22% 🔺
Discharges	26	19	37% 🔺
Service Hours	698	588	19% 🔺

Data Submission Quality

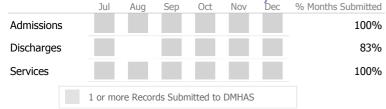


		5
🞻 Valid Axis I Diagnosis	100% 100%	%
Valid Axis V GAF Score	100% 949	%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	54%	50%	53%	4%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		71	93%	75%	84%	18%
Abstinence/Reduced Drug Use	·	44	58%	55%	53%	3%
Stable Living Situation		71	93%	95%	85%	-2%
Self Help		27	36%	60%	24%	-24%
Employed		19	25%	50%	42%	-25%
Improved/Maintained Axis V GAF Score	<u> </u>	21	39%	75%	60%	-36%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		50	100%	90%	74%	10%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		21	75%	75%	76%	0%

Data Submitted to DMHAS by Month





* State Avg based on 116 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	59	-19%	▼
Admits	47	59	-20%	▼
Discharges	44	58	-24%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Evaluation within 1.5 hours of Request		43	96%	75%	67%	21%	
Community Location Evaluation		0	0%	80%	77%	-80%	-
Follow-up Service within 48 hours		22	96%	90%	59%	6%	

Data Submitted to DMHAS by Month



	▲ > 10%	Over 🔍 <	10% Under	
Actu	ial Goal	🖌 Goal Me	t 🔴 Below (Goal

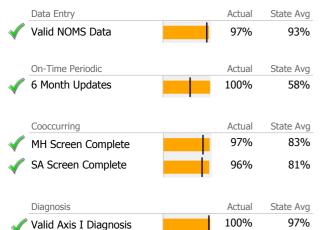
* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,153	2,117	2%
Admits	524	473	11% 🔺
Discharges	458	504	-9%
Service Hours	12,926	12,070	7%

Data Submission Quality

Valid Axis V GAF Score



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		172	38%	50%	39%	-12%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		1,909	88%	60%	66%	28%
Employed		660	30%	30%	20%	0%
Stable Living Situation		2,054	94%	95%	82%	-1%
Improved/Maintained Axis V GAF Score	— 1 [°]	448	26%	75%	49%	-49%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,696	98%	90%	79%	8%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		405	78%	75%	64%	3%

Data Submitted to DMHAS by Month

87%

100%

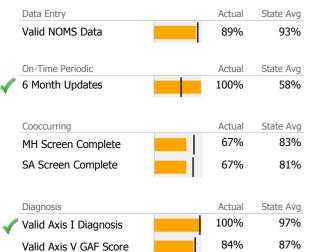
		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							100%
Discharges	;							100%
Services								100%
1 or more Records Submitted to DMHAS								

	> 10% 0	/er	▼ < 10	% Under	
Actual	Goal	-	Goal Met	Belo	w Goal

* State Avg based on 93 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43		
Admits	22	-	
Discharges	1	-	
Service Hours	296	-	

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		1	100%	50%	39%	50%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		27	63%	60%	66%	3%	
	Stable Living Situation	· · ·	37	86%	95%	82%	-9%	
	Employed	• I	2	5%	30%	20%	-25%	-
	Improved/Maintained Axis V GAF Score		1	5%	75%	49%	-70%	-
	Coursian Utilization	_						
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		42	100%	90%	79%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		15	68%	75%	64%	-7%	

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	5							100%
Discharges	5							17%
Services								100%
1 or more Records Submitted to DMHAS								

	> 10% 0	ver 🛛 🔻 < 10%	6 Under	
Actual	Goal	🖌 Goal Met	Below (Goal

* State Avg based on 93 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

	> 10% 0	ver 🛛 🔻 < 10%	6 Under	
Actual	Goal	🞻 Goal Met	Below Goal	

* State Avg based on 39 Active Outreach & Engagement Programs

Brick Row 412-253

United Services Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

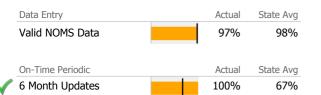
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	25	-8%	
Admits	1	2	-50% 🔻	
Discharges	-	4	-100% 🔻	
Service Hours	552	575	-4%	

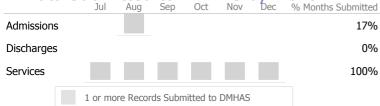
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		22	96%	85%	84%	11%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		22	96%	90%	89%	6%	

Data Submission Quality



Data Submitted to DMHAS by Month



	> 10% 0\	/er	▼ < 109	% Under	
Actual	Goal	1	Goal Met	🔵 Belo	w Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	377	386	-2%
Admits	87	76	14% 🔺
Discharges	84	85	-1%
Service Hours	4,921	4,103	20% 🔺

Data Submission Quality

Data Entry	Actual	State Avg
🞸 Valid NOMS Data	97%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	88%
Cooccurring	Actual	State Avg
< MH Screen Complete	93%	90%
🞻 SA Screen Complete	90%	88%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	95%	92%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		43	51%	65%	68%	-14%	•
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		320	84%	60%	80%	24%	
\checkmark	Stable Living Situation		356	94%	80%	92%	14%	
	Employed		52	14%	20%	12%	-6%	
	Improved/Maintained Axis V GAF Score		87	29%	95%	61%	-66%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		288	97%	90%	98%	7%	

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	:							100%
Discharges								100%
Services								100%
		1 or mo	ore Recor	ds Subm	nitted to	DMHAS		

	> 10% 0	ver 🔍 < 10%	6 Under
Actual	Goal	🗹 Goal Met	Below Goal

* State Avg based on 47 Active CSP Programs

Jail Diversion

United Services Inc. Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	86	7%
Admits	51	67	-24% 🔻
Discharges	57	66	-14% 🔻
Service Hours	190	127	50% 🔺

Service Utilization



Jail Diversion



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	21	43%	
Admits	16	8	100%	
Discharges	18	7	157%	
Bed Days	2,226	2,462	-10%	

Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	98%	99%
		•	
	On-Time Periodic	Actual	State Avg
V	6 Month Updates	100%	98%
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	91%	89%
«	SA Screen Complete	91%	90%
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	90%	99%
	Valid Axis V GAF Score	90%	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		14	78%	80%	81%	-2%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	No Re-admit within 30 Days of Discharge		15	94%	85%	94%	9%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		11	79%	90%	83%	-11%	•
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		30	100%	90%	99%	10%	
«	Social Support		20	67%	60%	81%	7%	

Bed Utilization

Improved/Maintained Axis V GAF Score

		12 M	onths	Trend	Beds	Av	/g LOS	Turi	nover	Acti	ual %	Go	al %	Stat	e Avg	Ac	tual vs	Goal	_
Avg Utilization Rat	te				14	22	3 days	C	.3		86%	9	90%		94%			-4%	
	< 90	%		90-110%		>110	0%												

17

85%

95%

69%

-10%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							100%
Discharges	5							83%

	> 10% 0	ver	▼ < 10	% Under	
Actual	Goal	-	Goal Met	Belov	w Goal

* State Avg based on 24 Active Group Home Programs

Mental Health - Crisis Services - Mobile Crisis Team

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	62	24%	
Admits	96	84	14%	
Discharges	93	85	9%	

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🗹 Evalua	ion within 1.5 hours of Request		85	97%	75%	67%	22%	
🗸 Comm	inity Location Evaluation		88	100%	80%	77%	20%	
🗸 Follow-	up Service within 48 hours		30	91%	90%	59%	1%	

Data Submitted to DMHAS by Month



	▲ > 10% O	ver 🛛 🔻 < 109	% Under
Actual	al Goal	🞻 Goal Met	Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Next Step Supportive Hsg412551

United Services Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	1	1	0%	
Discharges	-	-		
Service Hours	166	117	42%	

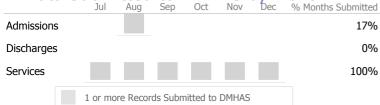
Recovery

	· ·						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		9	90%	85%	80%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		10	100%	90%	96%	10%

Data Submission Quality



Data Submitted to DMHAS by Month



		10% Ove	r	▼ <	: 10%	Jnde	r	
Act	ual	Goal	<	Goal M	et		Belo	w Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	44	-5%	
Admits	1	8	-88% 🔻	,
Discharges	8	10	-20% 🔻	,
Service Hours	1,027	949	8%	

Data Submission Quality

Valid Axis V GAF Score

	Data Entry	Actual	State Avg
	Valid NOMS Data	96%	98%
		•	
	On-Time Periodic	Actual	State Avg
\checkmark	6 Month Updates	100%	95%
•			
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	100%	87%
\checkmark	SA Screen Complete	100%	87%
		·	
	Diagnosis	Actual	State Avg
\checkmark	Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		5	62%	50%	92%	12%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		36	86%	60%	89%	26%	
\checkmark	Stable Living Situation		40	95%	85%	93%	10%	
	Employed		0	0%	25%	13%	-25%	-
	Improved/Maintained Axis V GAF Score	<u> </u>	12	29%	95%	75%	-66%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		34	100%	90%	97%	10%	

Data Submitted to DMHAS by Month

100%

96%

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							17%
Discharges	6							83%
Services								100%
		1 or mo	re Recor	ds Subn	nitted to	DMHAS		

	▲ >	> 10% Ove	er	▼ < 10%	6 Under	
Act	ual	Goal	<	Goal Met	🔵 Be	low Goal

* State Avg based on 39 Active Residential Support Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	29	0%
Admits	7	12	-42% 🔻
Discharges	11	7	57% 🔺
Service Hours	261	196	33% 🔺

Mental Health - Case Management - Outreach & Engagement

Service Engagement



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							67%
Services							100%

	> 10% O	ver 🔻 < 10%	6 Under	
Actual	Goal	√ Goal Met	Below	v Goal

* State Avg based on 39 Active Outreach & Engagement Programs

United Services Inc. Mental Health - Social Rehabilitation - Social Rehabilitation Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

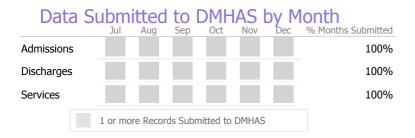
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	211	193	9%	
Admits	31	26	19% 🔺	
Discharges	65	20	225% 🔺	
Service Hours	1,496	1,467	2%	
Social Rehab/PHP/IOP Days	0	0		

Service Utilization





	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	🞻 Goal Met	Belo	w Goal

* State Avg based on 37 Active Social Rehabilitation Programs

United Services Inc.

Mental Health - Residential Services - Residential Support

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	9	44%	
Admits	1	2	-50%	▼
Discharges	2	2	0%	
Service Hours	324	202	60%	

Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	99%	98%
	•	
On-Time Periodic	Actual	State Avg
🧹 6 Month Updates	100%	95%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	87%
🞻 SA Screen Complete	100%	87%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	92%	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	50%	92%	-50%	-
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		13	100%	60%	89%	40%	
\checkmark	Stable Living Situation	i	12	92%	85%	93%	7%	
	Employed	· · ·	0	0%	25%	13%	-25%	-
	Improved/Maintained Axis V GAF Score		0	0%	95%	75%	-95%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		11	100%	90%	97%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%
Services							100%

	> 10% Ov	er	▼ < 10%	Under	
Actual	Goal	√	Goal Met	Belo	w Goal

* State Avg based on 39 Active Residential Support Programs

Work Services 412-270

United Services Inc. Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

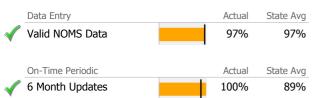
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	132	130	2%
Admits	57	55	4%
Discharges	47	44	7%
Service Hours	1,483	1,520	-2%

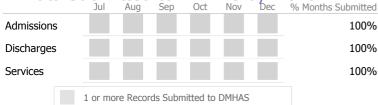
Recovery

	· ·							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Employed		70	52%	35%	44%	17%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		87	100%	90%	94%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month



		> 10% Ove	er	▼ < 109	% Unde	er	
Act	tual	Goal	<	Goal Met		Belov	w Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	92%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	86%

Discharge Outcomes

					<u> </u>	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	7%	-25%
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	66%	-95%
Social Support		N/A	N/A	60%	86%	-60%
Stable Living Situation	· · ·	N/A	N/A	95%	97%	-95%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	N/A	N/A	0%	90%	93%	-90%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	S							0%
	1	or mo	ore Recor	ds Subn	nitted to	DMHAS		

	> 10% 0	ver 🛛 🔻 < 10%	6 Under
Actual	Goal	🖌 Goal Met	Below Goal

* State Avg based on 73 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	92%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	86%

Discharge Outcomes

					<u> </u>	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	7%	-25%
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	66%	-95%
Social Support		N/A	N/A	60%	86%	-60%
Stable Living Situation	· · ·	N/A	N/A	95%	97%	-95%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	N/A	N/A	0%	90%	93%	-90%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	5							0%
	:	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

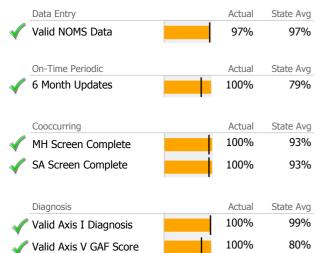
	> 10% 0	ver 🛛 🔻 < 10%	6 Under
Actual	Goal	🖌 Goal Met	Below Goal

* State Avg based on 73 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	34	18%	
Admits	9	6	50%	
Discharges	15	5	200%	
Service Hours	5,727	6,281	-9%	

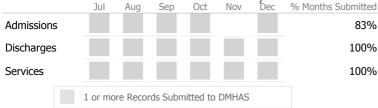
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		9	60%	65%	57%	-5%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge		15	100%	85%	93%	15%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		6	67%	90%	50%	-23%	-
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		37	92%	60%	76%	32%	
Stable Living Situation		32	80%	60%	86%	20%	
Employed		5	12%	15%	11%	-3%	
Improved/Maintained Axis V GAF Score	·	16	48%	85%	50%	-37%	-
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		24	96%	90%	98%	6%	

Data Submitted to DMHAS by Month



	> 10% 0	ver 🔻 < 10%	6 Under
Actual	Goal	🞻 Goal Met	Below Goal

* State Avg based on 15 Active Assertive Community Treatment Programs