### **Stafford Family Services**

Stafford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

## **Provider Activity**





## Clients by Level of Care

Program Type	Level of Care Type	#	%	
Addiction				
	Outpatient	85	100.0%	

### Consumer Satisfaction Survey (Based of

(Based on 31 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Participation in Treatment		100%	80%	92%
General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		97%	80%	88%
Quality and Appropriateness		97%	80%	93%
✓ Respect		96%	80%	91%
✓ Outcome		86%	80%	83%
Recovery		75%	80%	79%
Satisfied % Goal %	0-80% 80-1	00%	Met 🔵 Ur	nder Goal

# **Client Demographics**

Age		#	%	State Avg	Gender		# %	State Avg
18-25		15	18%	13%	Male	4	7 55%	59%
26-34	<u> </u>	20	24%	23%	Female	3	8 45%	41%
35-44	•	22	27%	19%	Transgender			0%
45-54		15	18%	22%				
55-64		6	7%	17%				
65+		5	6%	5%	Race		# %	State Avg
					White/Caucasian	7	9 93%	65%
<b>Ethnicity</b>		#	%	State Avg	Asian		2 2%	1%
Non-Hispanic		83	98%	<b>^</b> 74%	Black/African American		2 2%	<b>▼</b> 16%
Hispanic-Other	Ι ΄	1	1%	7%	Other		2 <b>2</b> %	<b>▼</b> 13%
Unknown	, 	1	1%	6%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban	l			0%	Multiple Races			1%
·					Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican				1%	Unknown			3%
Hisp-Puerto Rican				<b>▼</b> 12%	,			
		Unique C	Clients	State Avg	▲ > 10% Over State Avg	▼ > 10%	Under	State Avg

#### **Substance Abuse Outpt. 947200**

Stafford Family Services

Addiction - Outpatient - Standard Outpatient

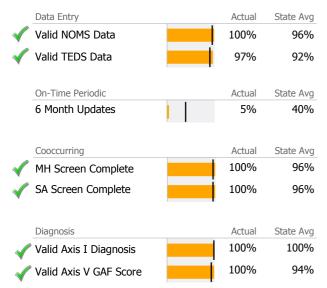
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

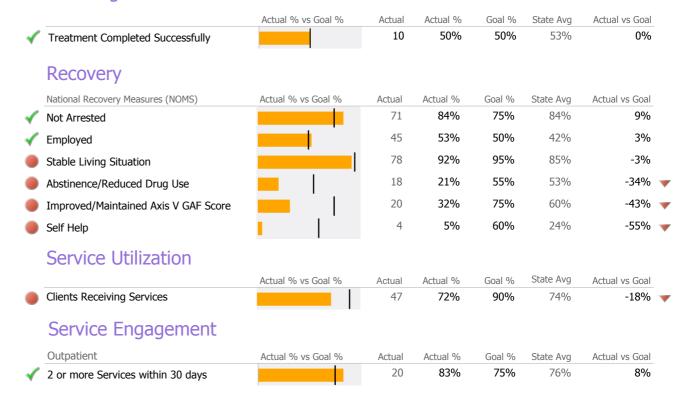
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	69	23%	•
Admits	24	38	-37%	•
Discharges	20	31	-35%	•
Service Hours	520	435	20%	•

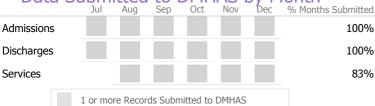
## **Data Submission Quality**



### **Discharge Outcomes**









<sup>\*</sup> State Avg based on 116 Active Standard Outpatient Programs