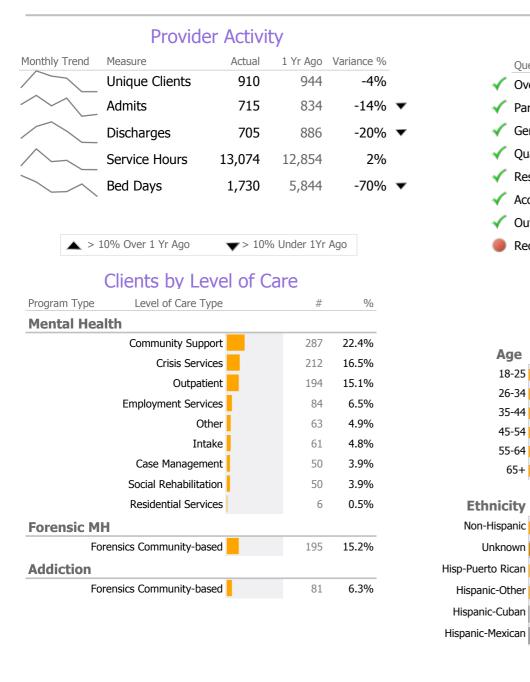
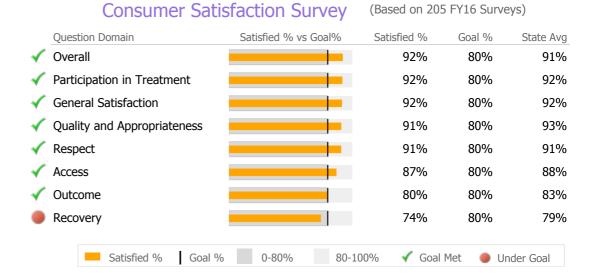
River Valley Services

Middletown, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)





Client Demographics

Age

18-25

26-34

35-44

45-54

55-64

65+

Ethnicity

Non-Hispanic

Unknown

	#	%	State Avg	Gender		#	%	State Avg
	127	14%	13%	Male		564	62%	59%
	166	18%	23%	Female		344	38%	41%
Í	127	14%	19%	Transgender		2	0%	0%
1	196	22%	22%					
	212	23%	17%					
	79	9%	5%	Race		#	%	State Avg
				White/Caucasian		680	75%	65%
	#	%	State Avg	Black/African American		139	15%	16%
	758	83%	74%	Other	II	37	4%	13%
	82	9%	6%	Unknown		25	3%	3%
	35	4%	12%	Asian		13	1%	1%
	33	4%	7%	Multiple Races		8	1%	1%
				Am. Indian/Native Alaskan		7	1%	1%
	1	0%	0%	Hawaiian/Other Pacific Islander		1	0%	0%
	1	0%	1%		,			

Unique Clients State Avg \rightarrow > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	58%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	83%
SA Screen Complete	N/A	81%

Discharge Outcomes

(

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	20%	-30%	-
Improved/Maintained Axis V GAF Score	· ·	N/A	N/A	75%	49%	-75%	-
Social Support		N/A	N/A	60%	66%	-60%	-
Stable Living Situation	. İ	N/A	N/A	95%	82%	-95%	-
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	79%	N/A	-

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	S							0%
		1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

	> > 10%	ó Over 🛛 🔻 <	10% Under	
Act	tual Goa	al 🗹 Goal M	let 🔵 Belo	w Goal

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	109	125	-13%	▼
Admits	13	8	63%	
Discharges	23	24	-4%	
Service Hours	2,541	2,978	-15%	▼

Data Submission Quality

Data Entry	Actual	State Avg
	Actual	State Avg
Valid NOMS Data	97%	97%
4		
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%
V		
Cooccurring	Actual	Ctoto Ava
Cooccurring	Actual	State Avg
MH Screen Complete	86%	90%
SA Screen Complete	71%	88%
Diagnosis	Actual	State Avg
🖌 Valid Axis I Diagnosis	97%	97%
	5770	5770
✓ Valid Axis V GAF Score	92%	92%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		17	74%	65%	68%	9%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		85	78%	60%	80%	18%	
\checkmark	Stable Living Situation		106	97%	80%	92%	17%	
	Employed		11	10%	20%	12%	-10%	-
	Improved/Maintained Axis V GAF Score		75	77%	95%	61%	-18%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		86	100%	90%	98%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							100%
Services							100%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS		

	> > 10% O	iver 🔻 < 109	% Under
Actua	l Goal	🧹 Goal Met	Below Goal

* State Avg based on 47 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	107	140	-24%	▼
Admits	5	19	-74%	▼
Discharges	11	24	-54%	▼
Service Hours	2,816	3,187	-12%	▼

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	98%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	88%
Cooccurring	Actual	State Avg
√ MH Screen Complete	100%	90%
SA Screen Complete	67%	88%
	·	
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	88%	92%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
 Image: A set of the /li>	Treatment Completed Successfully		10	91%	65%	68%	26%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		85	79%	60%	80%	19%	
\checkmark	Stable Living Situation		104	97%	80%	92%	17%	
	Employed		13	12%	20%	12%	-8%	
	Improved/Maintained Axis V GAF Score		67	65%	95%	61%	-30%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		96	100%	90%	98%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							67%
Services							100%
	1 or r	nore Reco	ords Sub	mitted to	DMHAS	;	

	> 10% Ov	ver 🔻 < 10	% Under	
Actual	Goal	🞻 Goal Met	Belov	w Goal

* State Avg based on 47 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	80	-9%
Admits	10	24	-58% 🔻
Discharges	19	10	90% 🔺
Service Hours	1,207	1,424	-15% 🔻

Data Submission Quality

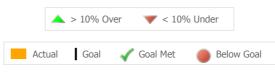
Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	91%	88%
Cooccurring	Actual	State Avg
🞻 MH Screen Complete	100%	90%
🞻 SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	99%	97%
🗸 Valid Axis V GAF Score	92%	92%

Discharge Outcomes

~		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Treatment Completed Successfully		18	95%	65%	68%	30%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		62	85%	60%	80%	25%	
\checkmark	Stable Living Situation		73	100%	80%	92%	20%	
	Employed		6	8%	20%	12%	-12%	-
	Improved/Maintained Axis V GAF Score	· ·	47	75%	95%	61%	-20%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		53	98%	90%	98%	8%	

Data Submitted to DMHAS by Month





* State Avg based on 47 Active CSP Programs

Employment Services

River Valley Services Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

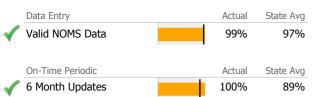
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	84	89	-6%	
Admits	29	26	12% 🔺	
Discharges	33	34	-3%	
Service Hours	516	598	-14% 🔻	

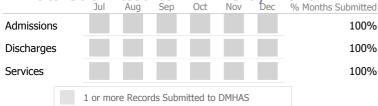
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Employed		36	41%	35%	44%	6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		53	96%	90%	94%	6%

Data Submission Quality



Data Submitted to DMHAS by Month



		> 10% Ov	er	▼ < 10)% Under	
Act	ual	Goal	<	Goal Met	Bel	ow Goal

* State Avg based on 40 Active Employment Services Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	48	-10% 🔻
Admits	17	20	-15% 🔻
Discharges	12	19	-37% 🔻
Service Hours	316	265	19% 🔺



	> 10% 0	ver 🔻 < 109	% Under
Actual	Goal	🞻 Goal Met	Below Goal
* C	tate Ava b	ased on 14 Active	Other Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	58	-57%	▼
Admits	23	43	-47%	•
Discharges	17	61	-72%	•

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request		2	13%	75%	67%	-62% 🔻
Community Location Evaluation		2	13%	80%	77%	-67% 💗
Follow-up Service within 48 hours		6	86%	90%	59%	-4%

Data Submitted to DMHAS by Month



Actual

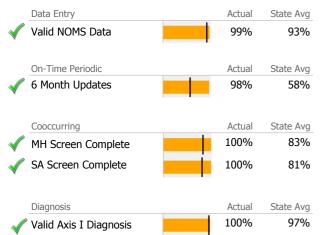
* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	68	62	10%	
Admits	12	14	-14% 🔻	r
Discharges	10	7	43% 🔺	L
Service Hours	559	282	99% 🔺	

Data Submission Quality

Valid Axis V GAF Score



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Treatment Completed Successfully		9	90%	50%	39%	40%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
ſ	Social Support		57	83%	60%	66%	23%
	Stable Living Situation	· · ·	65	94%	95%	82%	-1%
	Improved/Maintained Axis V GAF Score	· ·	42	74%	75%	49%	-1%
	Employed	–	10	14%	30%	20%	-16%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
ſ	Clients Receiving Services		58	98%	90%	79%	8%
	Service Engagement						
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			8	67%	75%	64%	-8%

Data Submitted to DMHAS by Month

87%

99%

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	6							67%
Discharges	;							83%
Services								100%
	1	or mor	e Recor	ds Subm	itted to	DMHAS		

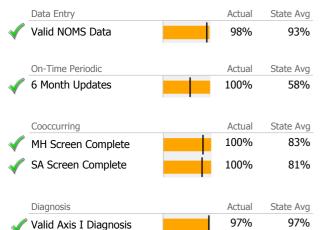
	> 10% 0	ver 🔻 < 10%	ó Under
Actual	Goal	🞻 Goal Met	Below Goal

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	53	21%	
Admits	8	13	-38%	▼
Discharges	7	7	0%	
Service Hours	750	458	64%	

Data Submission Quality

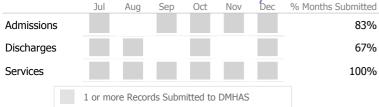
Valid Axis V GAF Score



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		6	86%	50%	39%	36%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🗸 Social Support		53	83%	60%	66%	23%	
Stable Living Situation	· · ·	61	95%	95%	82%	0%	
Employed	<u> </u>	17	27%	30%	20%	-3%	
Improved/Maintained Axis V GAF Score		34	59%	75%	49%	-16%	-
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		53	93%	90%	79%	3%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		6	75%	75%	64%	0%	

Data Submitted to DMHAS by Month



87%

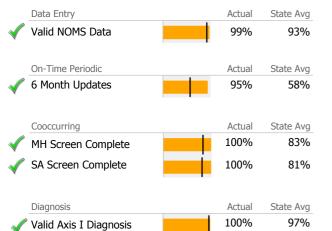
95%

	> 10% 0	ver 🛛 🔻 < 10%	6 Under
Actual	Goal	🖌 Goal Met	Below Goal

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	32	41%	
Admits	20	2	900%	
Discharges	5	14	-64%	▼
Service Hours	315	106	196%	

Data Submission Quality

Valid Axis V GAF Score



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	100%	50%	39%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		42	93%	60%	66%	33%
Stable Living Situation		45	100%	95%	82%	5%
Employed		10	22%	30%	20%	-8%
Improved/Maintained Axis V GAF Score		15	60%	75%	49%	-15%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		38	95%	90%	79%	5%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		14	70%	75%	64%	-5%

Data Submitted to DMHAS by Month

87%

89%



	> 10% 0	ver 🔻 < 10%	6 Under
Actual	Goal	🞻 Goal Met	Below Goal

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	6	33%	
Admits	3	-		
Discharges	2	4	-50%	▼
Service Hours	64	43	48%	

Data Submission Quality

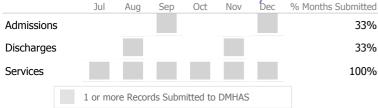
Valid Axis V GAF Score

	Data Entry	/	Actual	State Avg
\checkmark	Valid NOMS Data	1	.00%	93%
	On-Time Periodic	/	Actual	State Avg
\checkmark	6 Month Updates	1	.00%	58%
	Cooccurring		Actual	State Avg
	MH Screen Complete		0%	83%
	SA Screen Complete	i	0%	81%
	Diagnosis	,	Actual	State Avg
	Valid Axis I Diagnosis		88%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		2	100%	50%	39%	50%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		7	88%	60%	66%	28%	
\checkmark	Stable Living Situation		8	100%	95%	82%	5%	
	Employed	<u> </u>	2	25%	30%	20%	-5%	
	Improved/Maintained Axis V GAF Score	I	2	40%	75%	49%	-35%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		5	83%	90%	79%	-7%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		1	33%	75%	64%	-42%	-

Data Submitted to DMHAS by Month



75%

87%

	> 10% 0	ver 🔻 < 10%	6 Under
Actual	Goal	🖌 Goal Met	Below Goal

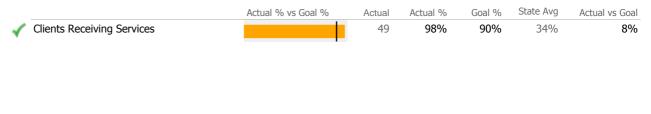
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	81	0%
Admits	42	34	24% 🔺
Discharges	34	35	-3%
Service Hours	311	407	-24% 🔻

Service Utilization



Jail Diversion



Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	78	6%
Admits	39	47	-17% 🔻
Discharges	46	37	24% 🔺

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS		

	> 10% 0	ver	V < 10 ⁰	% Under	
Actual	Goal	-	Goal Met	🔵 Belo	w Goal

* State Avg based on 1 Active Standard Case Management Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	188	185	2%
Admits	262	296	-11% 🔻
Discharges	262	299	-12% 🔻

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
 Evaluation within 1.5 hours of Request 		292	86%	75%	67%	11%	
Community Location Evaluation		320	94%	80%	77%	14%	
Follow-up Service within 48 hours		51	100%	90%	59%	10%	

Data Submitted to DMHAS by Month



	> > 1	0% Over	▼ < 10%	Under	
Actu	ual	Goal 🗹 🧹	Goal Met	Below	ı Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Mental Health - Other - Outreach & Engagement

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS		

	> 10% 0	ver 🔻 < 10%	6 Under	
Actual	Goal	🖌 Goal Met	Below	Goal

* State Avg based on 2 Active Outreach & Engagement Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	153	-60% 🔻
Admits	61	83	-27% 🔻
Discharges	56	123	-54% 🔻
Service Hours	149	157	-5%



	> 10% 0	ver 🛛 🔻 < 10°	% Under	
Actual	Goal	🞻 Goal Met	Below G	oal

* State Avg based on 10 Active Central Intake Programs

RVS/JAIL DIVERSION

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	144	147	-2%
Admits	97	110	-12% 🔻
Discharges	89	92	-3%
Service Hours	463	467	-1%

Service Utilization



Jail Diversion

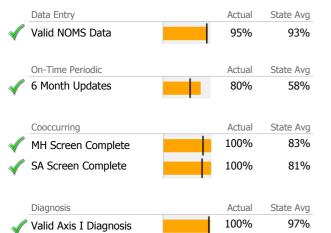


Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	19	-32%	▼
Admits	4	7	-43%	▼
Discharges	5	14	-64%	▼
Service Hours	133	118	13%	

Data Submission Quality

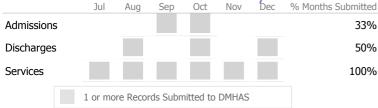
Valid Axis V GAF Score



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		3	60%	50%	39%	10%	
D	·						
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		13	100%	95%	82%	5%	
🗸 Social Support		8	62%	60%	66%	2%	
Employed	– .	2	15%	30%	20%	-15%	-
Improved/Maintained Axis V GAF Score		7	70%	75%	49%	-5%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		8	100%	90%	79%	10%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		4	100%	75%	64%	25%	

Data Submitted to DMHAS by Month



87%

85%

	> 10% 0	ver 🛛 🔻 < 10%	6 Under
Actual	Goal	🖌 Goal Met	Below Goal

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	49	-6%
Admits	57	53	8%
Discharges	59	55	7%
Service Hours	490	542	-9%
Bed Days	823	1,238	-34% 🔻

Discharge Outcomes



Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
i Av	g Utilization Rate		8	33 days	0.1	56%	90%	63%	-34%	-
	<	90% 90-110%		>110%						



	 >	10% Ove	er	▼ < 10%	Unde	i.
Ac	tual	Goal	«	Goal Met		Below Goal

* State Avg based on 10 Active Respite Bed Programs

River Valley Services Mental Health - Social Rehabilitation - Social Rehabilitation Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	96	-48%	▼
Admits	-	1	-100%	•
Discharges	3	5	-40%	•
Service Hours	22	37	-40%	•
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		5	11%	90%	66%	-79%	-

Data Submitted to Sep Oct Nov Dec % Months Submitted



Actual 🛛 Goal 🖌 Goal Met 👝 Below Goal		> 10% Ov	er	▼ < 10	% Under	
Actual Goal V Goal Met Below Goal	Actual	Goal	«	Goal Met	🔵 Belo	w Goal

* State Avg based on 37 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	33	-82% 🔻	
Admits	1	9	-89% 🔻	
Discharges	1	7	-86% 🔻	
Bed Days	907	4,606	-80% 🔻	

Data Submission Quality

	Data Entry	Actu	al	State Avg
V	Valid NOMS Data	1009	%	99%
~	On-Time Periodic	Actu		State Avg
s and a second s	6 Month Updates	1009	%	92%
	Cooccurring	Actu	al	State Avg
	MH Screen Complete	N/	A	86%
	SA Screen Complete	N/	A	86%
	Diagnosis	Actu	al	State Avg
	Valid Axis I Diagnosis	839	6	100%
	Valid Axis V GAF Score	50%	6	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	60%	72%	-60%	-
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		6	100%	60%	86%	40%	
\checkmark	Employed		2	33%	25%	7%	8%	
\checkmark	Stable Living Situation		6	100%	95%	97%	5%	
	Improved/Maintained Axis V GAF Score		2	40%	95%	66%	-55%	•

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		5	582 days	0.5	99%	90%	93%	9%
	< 90	% 90-110%		>110%					

Data Submitted to DMHAS by Month



		• 10% Ove	er	▼ < 10%	Unde	r	
Act	cual	Goal	«	Goal Met		Belo	w Goal

* State Avg based on 73 Active Supervised Apartments Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	46	-57% 🔻	,
Admits	1	14	-93% 🔻	,
Discharges	-	2	-100% 🔻	,
Service Hours	11	7	63% 🔺	



	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							100%

Actual Goal 🖌 Goal Met 👝 Below G		> 10% O	ver 🔻 < 109	% Under
	Actual	Goal	🗹 Goal Met	Below Goa

* State Avg based on 14 Active Other Programs

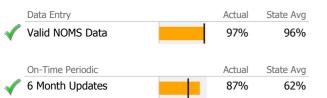
River Valley Services Mental Health - Case Management - Standard Case Management

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	55	-9%
Admits	11	11	0%
Discharges	11	13	-15% 🔻
Service Hours	2,410	1,777	36% 🔺

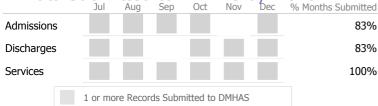
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	45%	50%	61%	-5%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		48	96%	60%	61%	36%
Employed		20	40%	20%	10%	20%
Stable Living Situation		46	92%	80%	77%	12%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		38	97%	90%	65%	7%

Data Submitted to DMHAS by Month



	> 10% 0\	/er	▼ < 100	% Under	
Actual	Goal	-	Goal Met	Belo	w Goal

* State Avg based on 31 Active Standard Case Management Programs