Connecticut Mental Health Center
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - December 2016   (Data as of Mar 21, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,207	3,058	5%	
	Admits	1,826	2,464	-26%	▼
	Discharges	1,642	1,915	-14%	▼
	Service Hours	16,276	18,041	-10%	
	Bed Days	6,756	6,846	-1%	
	S.Rehab/PHP/IOP	21			

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 732 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		94%	80%	92%
✓	Quality and Appropriateness		94%	80%	93%
✓	General Satisfaction		93%	80%	92%
✓	Overall		93%	80%	91%
✓	Access		92%	80%	88%
✓	Respect		92%	80%	91%
✓	Outcome		82%	80%	83%
🔴	Recovery		79%	80%	79%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met 🔴 Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	2,497	47.7%
	Intake	754	14.4%
	Case Management	653	12.5%
	Prevention	426	8.1%
	Social Rehabilitation	128	2.4%
	Community Support	92	1.8%
	Inpatient Services	79	1.5%
	ACT	44	0.8%
	Crisis Services	40	0.8%
	Residential Services	29	0.6%
	Other	10	0.2%
Addiction			
	Outpatient	257	4.9%
Forensic MH			
	Forensics Community-based	136	2.6%
	Case Management	87	1.7%

Client Demographics

Age	#	%	State Avg
18-25	444	14%	13%
26-34	647	21%	23%
35-44	544	17%	19%
45-54	690	22%	22%
55-64	587	19%	17%
65+	211	7%	5%

Gender	#	%	State Avg
Male	1,835	57%	59%
Female	1,370	43%	41%
Transgender	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,269	71%	74%
Hisp-Puerto Rican	497	15%	12%
Hispanic-Other	257	8%	7%
Unknown	126	4%	6%
Hispanic-Mexican	47	1%	1%
Hispanic-Cuban	11	0%	0%

Race	#	%		State Avg
White/Caucasian	1,271	40%	▼	65%
Black/African American	1,057	33%	▲	16%
Other	709	22%		13%
Asian	47	1%		1%
Multiple Races	32	1%		1%
Unknown	24	1%		3%
Am. Indian/Native Alaskan	16	1%		1%
Hawaiian/Other Pacific Islander	6	0%		0%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

ACT Team Pre Admit
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	9	-56%	▼
Admits	-	3	-100%	▼
Discharges	1	5	-80%	▼
Service Hours	-	18	-100%	▼

Data Submitted to DMHAS by Month
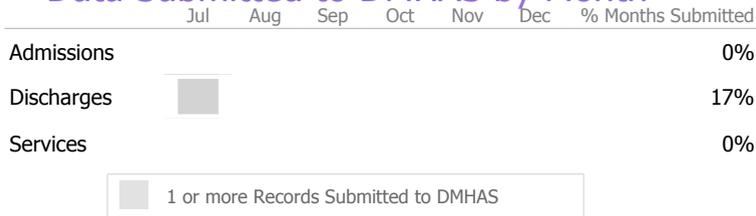
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 14 Active Other Programs

BHH ADULT NAE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	-		-100% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	93%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	58%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	83%
SA Screen Complete		N/A	81%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		0%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		1	100%	60%	66%	40% ▲
✔ Stable Living Situation		1	100%	95%	82%	5%
● Employed		0	0%	30%	20%	-30% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	79%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	64%	-75% ▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

CMHC Behavioral Health Home
Connecticut Mental Health Center
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	653	448	46%	▲
Admits	61	446	-86%	▼
Discharges	36	12	200%	▲
Service Hours	539	61		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		4	11%	50%	61%	-39%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		346	53%	60%	61%	-7%	
● Stable Living Situation		468	72%	80%	77%	-8%	
● Employed		25	4%	20%	10%	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		94%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		52%	62%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		241	39%	90%	65%	-51%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

CMHC Hospital Liaison
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 14 Active Other Programs

CMHC UM Screening
Connecticut Mental Health Center
Mental Health - Intake - UM Screening

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	49	-98%	▼
Admits	-	-		
Discharges	-	56	-100%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

⬛ Actual	❙ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 3 Active UM Screening Programs

Community Forensics Pre-Admit
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	19	26%	▲
Admits	5	19	-74%	▼
Discharges	13	8	63%	▲
Service Hours	1	1	10%	

Data Submitted to DMHAS by Month
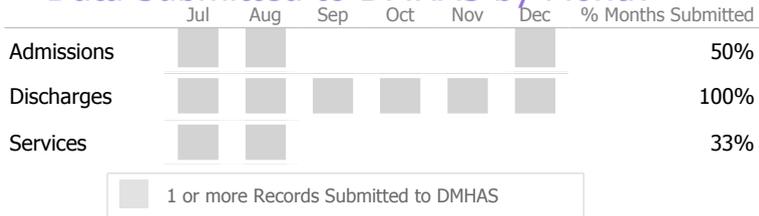
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪				▪	50%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪					33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ☐ Actual | | Goal | ✓ Goal Met | ● Below Goal |

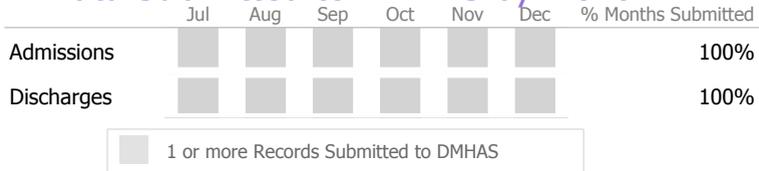* State Avg based on 10 Active Central Intake Programs

FORDD Mens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	170	96	77%	▲
Admits	124	65	91%	▲
Discharges	95	73	30%	▲

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours		115	88%	0%	87%	88%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

FORDD Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	2	950%	▲
Admits	22	2	1000%	▲
Discharges	19	2	850%	▲
Service Hours	4			

Data Submitted to DMHAS by Month
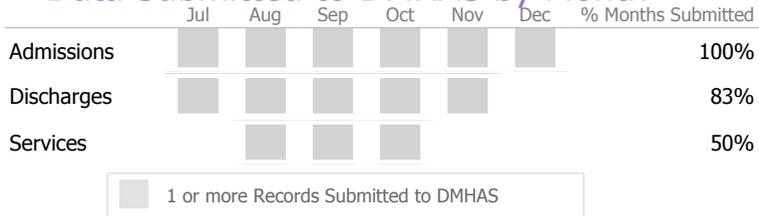
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢		83%
Services		▢	▢	▢			50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

FORDD Womens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	35	37%	▲
Admits	34	20	70%	▲
Discharges	22	24	-8%	

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Follow-up Service within 48 hours		31	84%	0%	87%	84%	▲
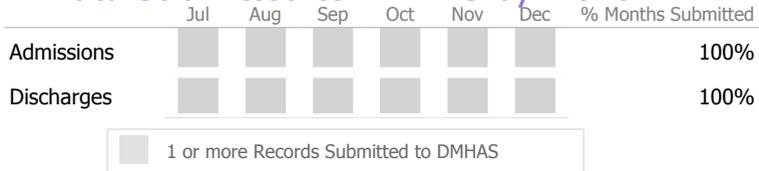
▲ > 10% Over	▼ < 10% Under

Actual	Goal	✔ Goal Met	● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

HISP Clinic Dual Dx
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	95	97	-2%	
Admits	17	25	-32%	▼
Discharges	14	14	0%	
Service Hours	634	749	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		49%	58%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	83%
✓ SA Screen Complete		100%	81%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		42%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	14%	50%	39%	-36%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		48	50%	60%	66%	-10%	
● Stable Living Situation		70	73%	95%	82%	-22%	▼
● Employed		6	6%	30%	20%	-24%	▼
● Improved/Maintained Axis V GAF Score		20	24%	75%	49%	-51%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		78	95%	90%	79%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		11	65%	75%	64%	-10%

Data Submitted to DMHAS by Month
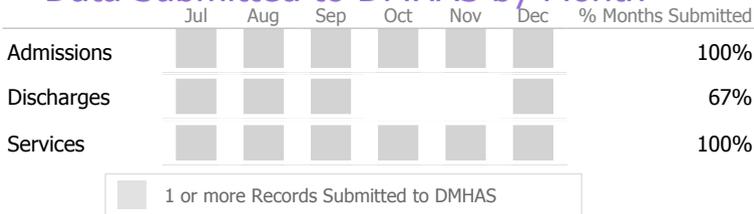
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							67%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

HISP Clinic OP clin
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	232	239	-3%
Admits	15	20	-25% ▼
Discharges	22	21	5%
Service Hours	1,559	1,550	1%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		97%	93%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		57%	58%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		100%	83%
✓ SA Screen Complete		100%	81%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		33%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		10	45%	50%	39%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Social Support		135	58%	60%	66%	-2%
🔴 Stable Living Situation		177	76%	95%	82%	-19% ▼
🔴 Employed		22	9%	30%	20%	-21% ▼
🔴 Improved/Maintained Axis V GAF Score		51	23%	75%	49%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		200	95%	90%	79%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		11	73%	75%	64%	-2%

Data Submitted to DMHAS by Month
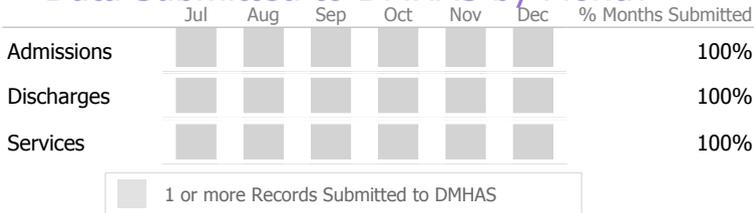
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Hispanic Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	54	46%	▲
Admits	79	44	80%	▲
Discharges	74	46	61%	▲
Service Hours	41	52	-21%	▼

Data Submitted to DMHAS by Month
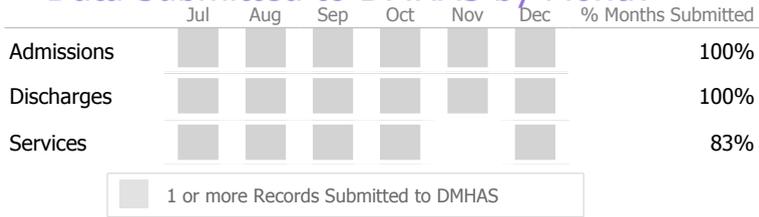
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪		▪	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Park St AIP
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	38	8%	▼
Admits	27	22	23%	▲
Discharges	27	21	29%	▲
Transfers - In	1	-		
Transfers - Out	2	1	100%	▲
Bed Days	3,532	3,636	-3%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		84%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	50%

Cooccurring		Actual	State Avg
MH Screen Complete		73%	91%
SA Screen Complete		30%	86%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	87%
✓ Valid Axis V GAF Score		32%	18%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		16	59%	95%	63%	-36%	▼
🔴 No Re-admit within 30 Days of Discharge		19	70%	85%	92%	-15%	▼
✓ Follow-up within 30 Days of Discharge		15	94%	90%	63%	4%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Improved/Maintained Axis V GAF Score		8	23%	95%	18%	-72%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	189 days	0.3	96%	90%	91%	6%

☐ < 90%   ☐ 90-110%   ☐ >110%

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Park St AIP Research
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	51	-84%	▼
Admits	7	70	-90%	▼
Discharges	7	74	-91%	▼
Transfers - In	1	-		
Bed Days	170	607	-72%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	95%	63%	-95%	▼
✔	No Re-admit within 30 Days of Discharge		7	100%	85%	92%	15%	▲
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	63%	N/A	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		0	0%	95%	18%	-95%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		78%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	50%

Cooccurring		Actual	State Avg
MH Screen Complete		67%	91%
✔ SA Screen Complete		89%	86%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	87%
Valid Axis V GAF Score		0%	18%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		12	30 days	1.3	8%	90%	91%	-82%	▼

█ < 90%   █ 90-110%   █ >110%

Data Submitted to DMHAS by Month
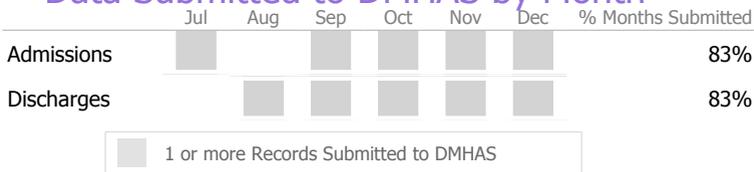
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Park Street ACT Team
Connecticut Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	45	-2%
Admits	-	6	-100% ▼
Discharges	1	2	-50% ▼
Service Hours	835	857	-3%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		0	0%	65%	57%	-65% ▼
✓	No Re-admit within 30 Days of Discharge		1	100%	85%	93%	15% ▲
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	50%	N/A

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	97%

On-Time Periodic		Actual	State Avg
	6 Month Updates	37%	79%

Cooccurring		Actual	State Avg
	MH Screen Complete	0%	93%
	SA Screen Complete	0%	93%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	98%	99%
	Valid Axis V GAF Score	16%	80%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		29	66%	60%	86%	6%
🔴	Social Support		22	50%	60%	76%	-10%
🔴	Employed		0	0%	15%	11%	-15% ▼
🔴	Improved/Maintained Axis V GAF Score		4	9%	85%	50%	-76% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		42	98%	90%	98%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges	▢						17%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
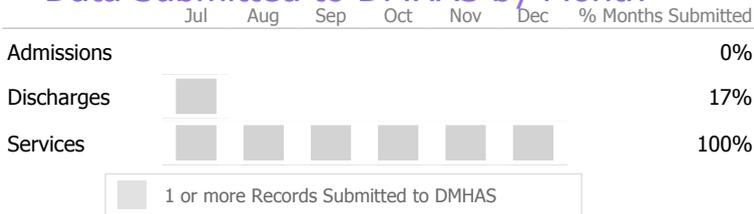
▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 15 Active Assertive Community Treatment Programs

Park Street AIP 3rd Floor Clinical
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	22	55%	▲
Admits	28	20	40%	▲
Discharges	28	20	40%	▲
Transfers - In	2	2	0%	
Transfers - Out	2	-		
Bed Days	1,057	608	74%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		87%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	50%

Cooccurring		Actual	State Avg
MH Screen Complete		85%	91%
✓ SA Screen Complete		90%	86%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	87%
Valid Axis V GAF Score		6%	18%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	4%	95%	63%	-91%	▼
✓	No Re-admit within 30 Days of Discharge		27	96%	85%	92%	11%	▲
🔴	Follow-up within 30 Days of Discharge		0	0%	90%	63%	-90%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		0	0%	95%	18%	-95%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		12	62 days	0.3	48%	90%	91%	-42%	▼

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◻ Actual | Goal ✓ Goal Met 🔴 Below Goal
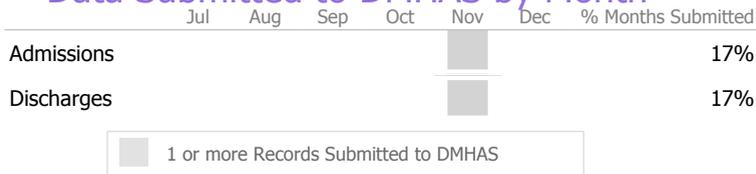
* State Avg based on 29 Active Acute Psychiatric Programs

Park Street Community Forensics Svc
Connecticut Mental Health Center
Forensic MH - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	87	69	26%	▲
Admits	31	27	15%	▲
Discharges	26	30	-13%	▼
Service Hours	883	862	2%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	90%

On-Time Periodic		Actual	State Avg
6 Month Updates		75%	80%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	12%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Self Help		79	90%	60%	91%	30%	▲
🔴	Stable Living Situation		55	62%	80%	68%	-18%	▼
🔴	Employed		2	2%	20%	4%	-18%	▼
🔴	Social Support		35	40%	60%	41%	-20%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		62	100%	90%	100%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	│ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 4 Active Standard Case Management Programs

Park Street Crisis Intervention Team
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	32	-94%	▼
Admits	1	35	-97%	▼
Discharges	1	35	-97%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Evaluation within 1.5 hours of Request		0	0%	75%	67%	-75%	▼
● Community Location Evaluation		0	0%	80%	77%	-80%	▼
● Follow-up Service within 48 hours		0	0%	90%	59%	-90%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Park Street Intake/G
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	152	174	-13%	▼
Admits	96	123	-22%	▼
Discharges	85	112	-24%	▼
Service Hours	784	995	-21%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		87%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		15%	58%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		99%	83%
✓ SA Screen Complete		99%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		94%	97%
Valid Axis V GAF Score		14%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		26	31%	50%	39%	-19%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		72	47%	60%	66%	-13%	▼
● Employed		19	12%	30%	20%	-18%	▼
● Stable Living Situation		102	66%	95%	82%	-29%	▼
● Improved/Maintained Axis V GAF Score		8	8%	75%	49%	-67%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		59	86%	90%	79%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		80	83%	75%	64%	8%

Data Submitted to DMHAS by Month
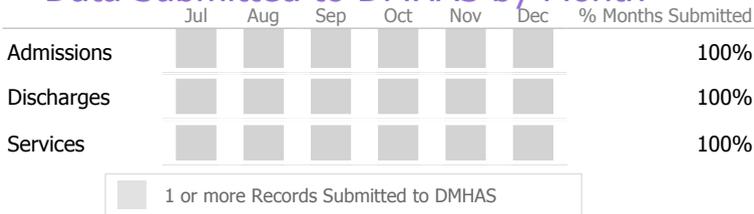
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Park Street Jail Diversion
Connecticut Mental Health Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

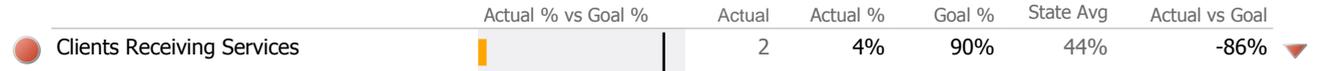Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
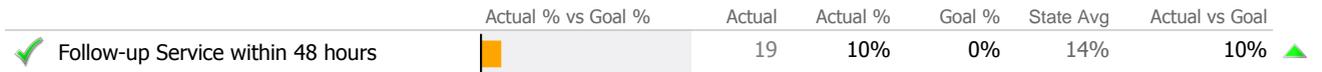Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	136	211	-36%	▼
Admits	94	130	-28%	▼
Discharges	98	165	-41%	▼
Service Hours	1	1	129%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		2	4%	90%	44%	-86%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Follow-up Service within 48 hours		19	10%	0%	14%	10%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services						▢	17%

▢ 1 or more Records Submitted to DMHAS
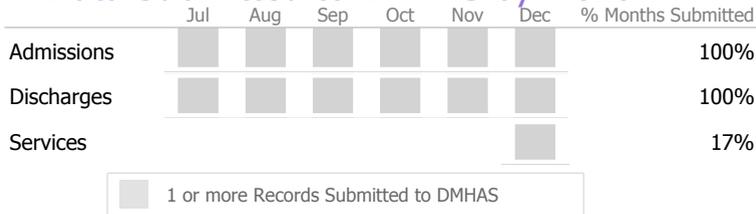
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Park Street Mobile Crisis
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	26	46%	▲
Admits	45	31	45%	▲
Discharges	44	30	47%	▲

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Evaluation within 1.5 hours of Request		48	84%	75%	67%	9%	
✓	Community Location Evaluation		55	96%	80%	77%	16%	▲
●	Follow-up Service within 48 hours		17	74%	90%	59%	-16%	▼
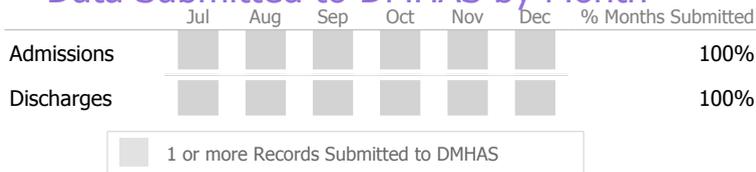
▲ > 10% Over	▼ < 10% Under

▮ Actual	▌ Goal	✓ Goal Met	● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Park Street OP Clin/C
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016   (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	352	367	-4%	
Admits	30	91	-67%	▼
Discharges	38	34	12%	▲
Service Hours	1,132	1,455	-22%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		95%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		44%	58%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		93%	83%
SA Screen Complete		60%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		90%	97%
Valid Axis V GAF Score		10%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		20	53%	50%	39%	3%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		224	63%	60%	66%	3%	
● Stable Living Situation		287	81%	95%	82%	-14%	▼
● Employed		20	6%	30%	20%	-24%	▼
● Improved/Maintained Axis V GAF Score		15	5%	75%	49%	-70%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		285	90%	90%	79%	0%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		5	17%	75%	64%	-58%	▼
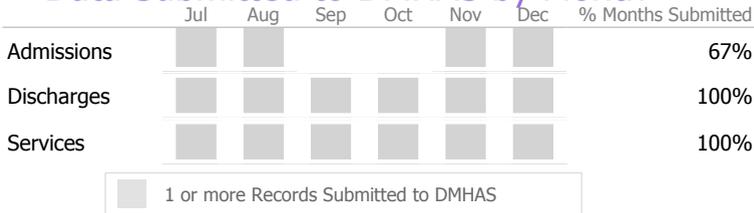
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Park Street OP Clin/D
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	310	299	4%	
Admits	34	18	89%	▲
Discharges	23	121	-81%	▼
Service Hours	1,598	1,584	1%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		93%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		65%	58%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	83%
✓ SA Screen Complete		100%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		83%	97%
Valid Axis V GAF Score		21%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		13	57%	50%	39%	7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		174	56%	60%	66%	-4%	
● Stable Living Situation		263	85%	95%	82%	-10%	
● Employed		21	7%	30%	20%	-23%	▼
● Improved/Maintained Axis V GAF Score		48	17%	75%	49%	-58%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		284	99%	90%	79%	9%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		14	41%	75%	64%	-34%	▼
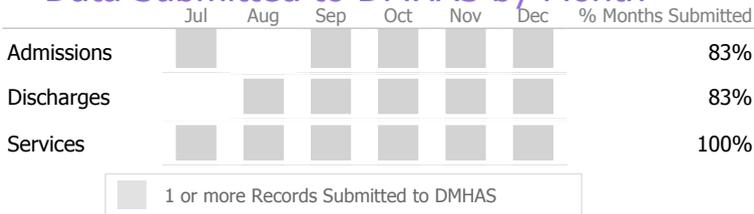
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Park Street OP Clin/E
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	356	373	-5%	
Admits	11	50	-78%	▼
Discharges	17	19	-11%	▼
Service Hours	1,916	1,845	4%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Social Support		162	46%	60%	66%	-14%	▼
🔴	Employed		25	7%	30%	20%	-23%	▼
🔴	Stable Living Situation		222	62%	95%	82%	-33%	▼
🔴	Improved/Maintained Axis V GAF Score		70	20%	75%	49%	-55%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✅ Valid NOMS Data		93%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		44%	58%

Cooccurring		Actual	State Avg
MH Screen Complete		76%	83%
SA Screen Complete		68%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		96%	97%
Valid Axis V GAF Score		6%	87%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✅	Clients Receiving Services		336	99%	90%	79%	9%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	2 or more Services within 30 days		8	73%	75%	64%	-2%

Data Submitted to DMHAS by Month
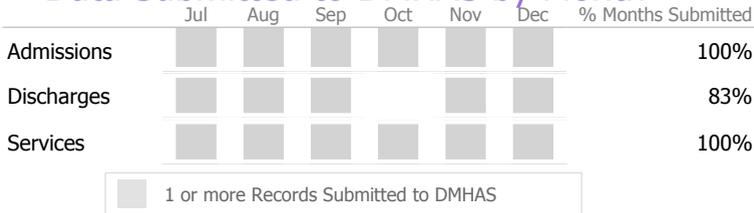
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Park Street Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	336	426	-21%	▼
Admits	319	366	-13%	▼
Discharges	317	352	-10%	
Service Hours	9	15	-42%	▼

Data Submitted to DMHAS by Month
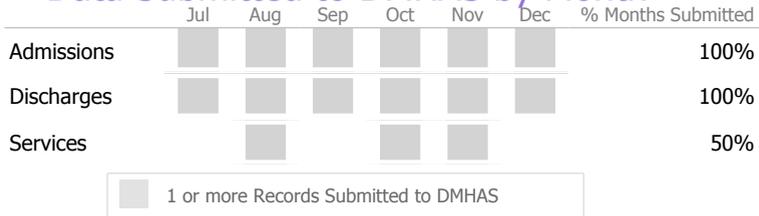
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services		▢		▢	▢		50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   ⬤ Below Goal

* State Avg based on 10 Active Central Intake Programs

Park Street STEP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	60	32%	▲
Admits	20	22	-9%	
Discharges	17	8	113%	▲
Service Hours	542	578	-6%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		89%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		61%	58%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	83%
SA Screen Complete		76%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		91%	97%
Valid Axis V GAF Score		1%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							67%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		5	29%	50%	39%	-21%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		60	76%	60%	66%	16%	▲
🔴 Employed		23	29%	30%	20%	-1%	
🔴 Stable Living Situation		71	90%	95%	82%	-5%	
🔴 Improved/Maintained Axis V GAF Score		2	3%	75%	49%	-72%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		59	95%	90%	79%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		15	75%	75%	64%	0%
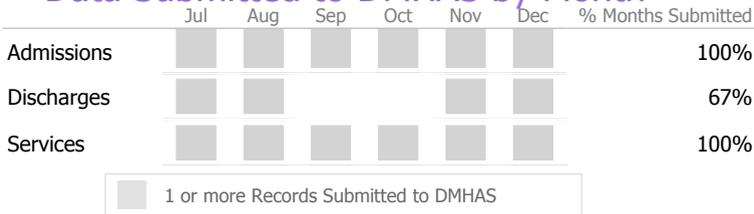
▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Park Street Team CSP/RP
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	92	100	-8%	
Admits	30	29	3%	
Discharges	39	23	70%	▲
Service Hours	938	849	10%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		96%	97%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		67%	88%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		100%	90%
SA Screen Complete		86%	88%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		75%	97%
Valid Axis V GAF Score		28%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		25	64%	65%	68%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		77	81%	80%	92%	1%	
🔴 Social Support		53	56%	60%	80%	-4%	
🔴 Employed		0	0%	20%	12%	-20%	▼
🔴 Improved/Maintained Axis V GAF Score		13	16%	95%	61%	-79%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		55	95%	90%	98%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
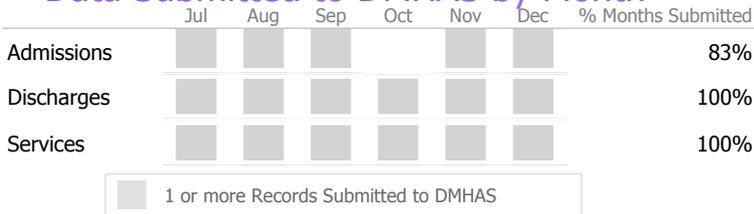
Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 47 Active CSP Programs

Park Street Transitional Living
Connecticut Mental Health Center
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016   (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	28	4%
Admits	19	18	6%
Discharges	18	19	-5%
Bed Days	1,997	1,995	0%

Data Submission Quality

Data Entry	Actual % vs	Actual	State Avg
Valid NOMS Data		92%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		67%	78%

Cooccurring		Actual	State Avg
MH Screen Complete ✔		95%	92%
SA Screen Complete		85%	89%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		93%	99%
Valid Axis V GAF Score		3%	81%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		12	67%	75%	72%	-8%
🔴	No Re-admit within 30 Days of Discharge		10	56%	85%	69%	-29% ▼
✔	Follow-up within 30 Days of Discharge		12	100%	90%	88%	10%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	42%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		10	204 days	0.3	109%	90%	96%	19% ▲

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✔ Goal Met | 🔴 Below Goal

* State Avg based on 12 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center
Connecticut Mental Health Center
Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	426	460	-7%	
Admits	9	79	-89%	▼
Discharges	19	31	-39%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢			▢	▢	67%
Discharges	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
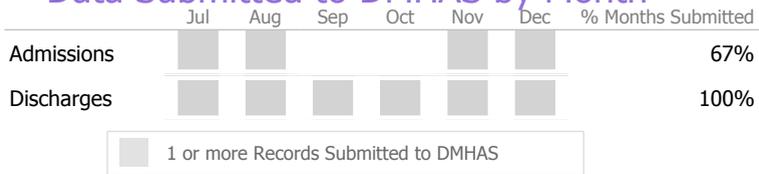
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 1 Active Prevention Programs
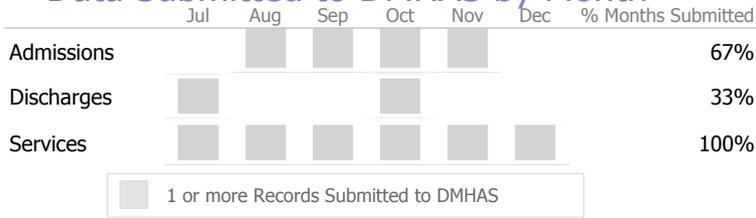
Park Street/Rehabilitation Services
Connecticut Mental Health Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	128	110	16%	▲
Admits	11	7	57%	▲
Discharges	3	2	50%	▲
Service Hours	945	706	34%	▲
Social Rehab/PHP/IOP Days	21	0		

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		59	47%	90%	66%	-43%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪	▪	▪	▪		67%
Discharges	▪			▪			33%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual		Goal	✔ Goal Met	🔴 Below Goal
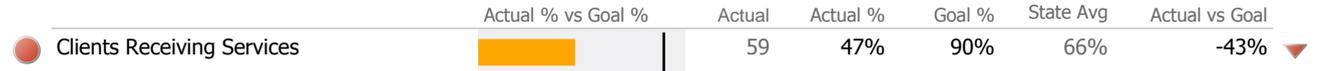
* State Avg based on 37 Active Social Rehabilitation Programs

Research CNRU OCD
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	53	45%	▲
Admits	11	24	-54%	▼
Discharges	1	4	-75%	▼
Service Hours	-		-100%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		93%	93%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
6 Month Updates		2%	58%

Cooccurring	Actual % vs Goal	Actual	State Avg
MH Screen Complete		79%	83%
SA Screen Complete		0%	81%

Diagnosis	Actual % vs Goal	Actual	State Avg
Valid Axis I Diagnosis		57%	97%
Valid Axis V GAF Score		1%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪			67%
Discharges				▪			17%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		45	58%	60%	66%	-2%	
● Employed		1	1%	30%	20%	-29%	▼
● Stable Living Situation		47	61%	95%	82%	-34%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	79%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research CNRU OP 1
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	28	-25%	▼
Admits	-	8	-100%	▼
Discharges	-	5	-100%	▼
Service Hours	-	32	-100%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		100%	93%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		19%	58%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		100%	83%
SA Screen Complete		0%	81%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		76%	97%
Valid Axis V GAF Score		10%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		1	5%	30%	20%	-25%	▼
🔴 Social Support		6	29%	60%	66%	-31%	▼
🔴 Stable Living Situation		10	48%	95%	82%	-47%	▼
🔴 Improved/Maintained Axis V GAF Score		1	5%	75%	49%	-70%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	79%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research CNRU OP Brain Imaging Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	27	285%	▲
Admits	68	17	300%	▲
Discharges	60	14	329%	▲
Service Hours	154	181	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		83%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	58%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		93%	83%
SA Screen Complete		0%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		70%	97%
Valid Axis V GAF Score		1%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		34	33%	30%	20%	3%	
✓ Stable Living Situation		99	95%	95%	82%	0%	
🔴 Social Support		61	59%	60%	66%	-1%	
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		12	27%	90%	79%	-63%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		10	15%	75%	64%	-60%	▼
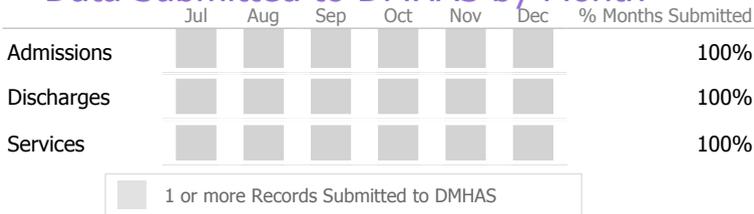
▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | | Goal | ✓ Goal Met | 🔴 Below Goal |

* State Avg based on 93 Active Standard Outpatient Programs

Research CNRU OP COCAINE CLINIC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	22	86%	▲
Admits	23	21	10%	
Discharges	7	9	-22%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		90%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	58%

Cooccurring		Actual	State Avg
MH Screen Complete		71%	83%
SA Screen Complete		4%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		49%	97%
Valid Axis V GAF Score		0%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							67%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		33	79%	60%	66%	19%	▲
● Stable Living Situation		38	90%	95%	82%	-5%	
● Employed		2	5%	30%	20%	-25%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	79%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

RESEARCH CNRU OP KETAMINE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	8	75%	▲
Admits	-	1	-100%	▼
Discharges	-	-		
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	58%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	83%
SA Screen Complete		N/A	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		43%	97%
Valid Axis V GAF Score		7%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		7	50%	60%	66%	-10%	
● Employed		0	0%	30%	20%	-30%	▼
● Stable Living Situation		7	50%	95%	82%	-45%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	79%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✔ Goal Met	● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research CNRU SNRG
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	51	20%	▲
Admits	10	27	-63%	▼
Discharges	2	15	-87%	▼
Service Hours	4	5	-21%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		94%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		18%	58%

Cooccurring		Actual	State Avg
MH Screen Complete		77%	83%
SA Screen Complete		8%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		66%	97%
Valid Axis V GAF Score		5%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▢	▢	▢	▢	▢	83%
Discharges		▢				▢	33%
Services		▢		▢	▢		50%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		1	50%	50%	39%	0%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		36	59%	60%	66%	-1%	
🔴 Employed		0	0%	30%	20%	-30%	▼
🔴 Stable Living Situation		39	64%	95%	82%	-31%	▼
🔴 Improved/Maintained Axis V GAF Score		4	8%	75%	49%	-67%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	2%	90%	79%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

RESEARCH CRNU OP NPC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	9	144%	▲
Admits	12	5	140%	▲
Discharges	2	6	-67%	▼
Service Hours	10	50	-80%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		97%	93%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		50%	58%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		89%	83%
SA Screen Complete		6%	81%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		27%	97%
Valid Axis V GAF Score		0%	87%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		21	95%	60%	66%	35%	▲
🔴	Stable Living Situation		20	91%	95%	82%	-4%	
🔴	Employed		2	9%	30%	20%	-21%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		2	10%	90%	79%	-80%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		1	8%	75%	64%	-67%	▼

Data Submitted to DMHAS by Month
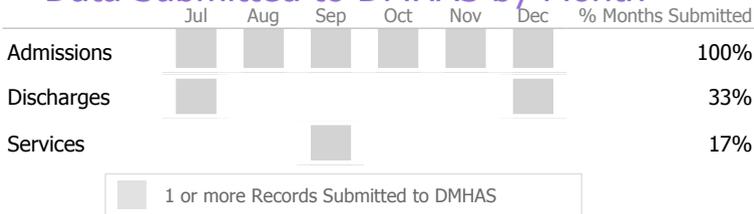
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢					▢	33%
Services			▢				17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park St OP Screening
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	36	-8%
Admits	-	8	-100%
Discharges	1	9	-89%
Service Hours	-	14	-100%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	22%	58%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	83%
SA Screen Complete	0%	81%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	91%	97%
Valid Axis V GAF Score	3%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Treatment Completed Successfully		1	100%	50%	39%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Social Support		17	52%	60%	66%	-8%
🔴 Employed		1	3%	30%	20%	-27% ▼
🔴 Stable Living Situation		19	58%	95%	82%	-37% ▼
🔴 Improved/Maintained Axis V GAF Score		1	3%	75%	49%	-72% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	79%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		0	0%	75%	64%	-75% ▼

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park Street NCM-Autism
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	58%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	83%
SA Screen Complete		N/A	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Employed		N/A	N/A	30%	20%	-30% ▼
🔴 Improved/Maintained Axis V GAF Score		N/A	N/A	75%	49%	-75% ▼
🔴 Social Support		N/A	N/A	60%	66%	-60% ▼
🔴 Stable Living Situation		N/A	N/A	95%	82%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		N/A	N/A	90%	79%	N/A ▼

▲ > 10% Over   ▼ < 10% Under

■ Actual	│ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park Street PrevThruRiskIDMgmt
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	28	107%	▲
Admits	9	10	-10%	
Discharges	-	-		
Service Hours		-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		91%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	58%

Cooccurring		Actual	State Avg
MH Screen Complete ✓		100%	83%
SA Screen Complete		0%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		9%	97%
Valid Axis V GAF Score		2%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							0%
Services							17%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		41	71%	60%	66%	11%	▲
🔴 Stable Living Situation		41	71%	95%	82%	-24%	▼
🔴 Employed		0	0%	30%	20%	-30%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	2%	90%	79%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

🟧 Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park Street Psychosis
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	137	90	52%	▲
Admits	28	25	12%	▲
Discharges	7	1	600%	▲
Service Hours	1			▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		30%	58%

Cooccurring		Actual	State Avg
MH Screen Complete		55%	83%
SA Screen Complete		13%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		50%	97%
Valid Axis V GAF Score		7%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							17%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		86	63%	60%	66%	3%	
🔴 Stable Living Situation		101	74%	95%	82%	-21%	▼
🔴 Employed		4	3%	30%	20%	-27%	▼
🔴 Improved/Maintained Axis V GAF Score		8	7%	75%	49%	-68%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		2	2%	90%	79%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park Street Step - ED
Connecticut Mental Health Center
Mental Health - Other - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)
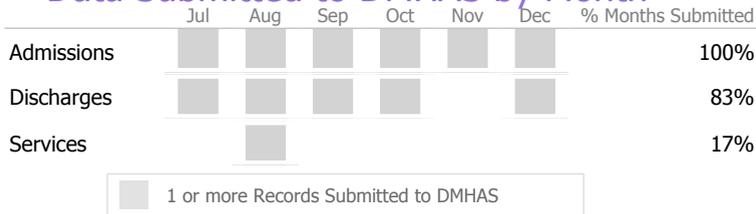
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25%	▼
Admits	-	-		
Discharges	1	1	0%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges					▢		17%

▢ 1 or more Records Submitted to DMHAS
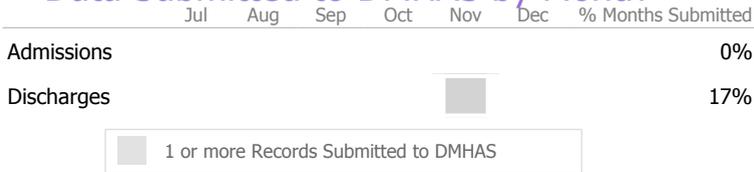
▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 1 Active Standard Outpatient Programs

Research Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	144	141	2%
Admits	142	136	4%
Discharges	143	133	8%
Service Hours	-	-	

Data Submitted to DMHAS by Month
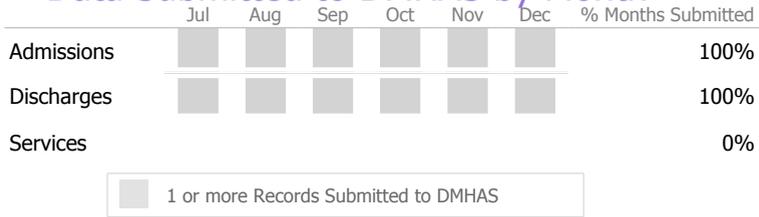
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Research SATU SA Res 2
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	33	-67%	▼
Admits	3	18	-83%	▼
Discharges	1	22	-95%	▼
Service Hours	3	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		36%	96%
Valid TEDS Data		60%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	40%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	96%
✔ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		45%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	53%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Self Help		5	45%	60%	24%	-15%	▼
🔴 Employed		2	18%	50%	42%	-32%	▼
🔴 Abstinence/Reduced Drug Use		0	0%	55%	53%	-55%	▼
🔴 Stable Living Situation		3	27%	95%	85%	-68%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	60%	-75%	▼
🔴 Not Arrested		0	0%	75%	84%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	10%	90%	74%	-80%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		1	33%	75%	76%	-42%	▼

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✔ Goal Met | 🔴 Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Research York Street Depression Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	46	74%	▲
Admits	15	21	-29%	▼
Discharges	5	1	400%	▲
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		87%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		2%	58%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	83%
SA Screen Complete		0%	81%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		21%	97%
Valid Axis V GAF Score		3%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							33%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		56	70%	60%	66%	10%	
🔴 Stable Living Situation		57	71%	95%	82%	-24%	▼
🔴 Employed		1	1%	30%	20%	-29%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	79%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | | Goal | ✓ Goal Met | 🔴 Below Goal |

* State Avg based on 93 Active Standard Outpatient Programs

SATU - Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	119	96	24%	▲
Admits	120	93	29%	▲
Discharges	120	95	26%	▲
Service Hours	56	9		

Data Submitted to DMHAS by Month
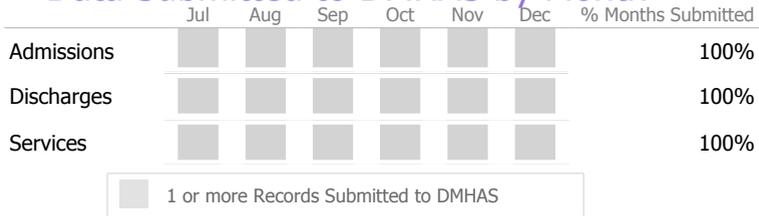
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

SATU Evaluations OP
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	5	-40%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	33	69	-52%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	96%
✔ Valid TEDS Data		100%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		33%	40%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		0%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		2	67%	55%	53%	12%	▲
✔ Self Help		2	67%	60%	24%	7%	
● Not Arrested		2	67%	75%	84%	-8%	
● Employed		1	33%	50%	42%	-17%	▼
● Stable Living Situation		1	33%	95%	85%	-62%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	60%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		3	100%	90%	74%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	76%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

SATU SA OP Clin/S
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)
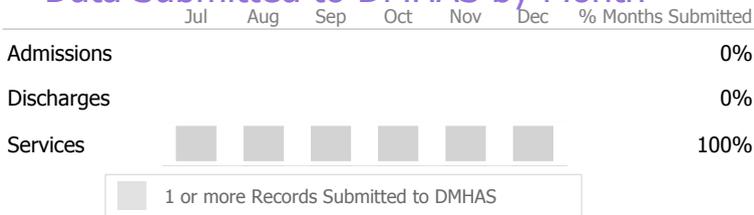
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	237	231	3%	
Admits	124	145	-14%	▼
Discharges	109	128	-15%	▼
Service Hours	1,563	1,525	2%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	96%
Valid TEDS Data		88%	92%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		59%	40%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		99%	96%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		99%	100%
Valid Axis V GAF Score		2%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		22	20%	50%	53%	-30%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		234	98%	60%	24%	38%	▲
🔴 Abstinence/Reduced Drug Use		118	49%	55%	53%	-6%	
🔴 Stable Living Situation		196	82%	95%	85%	-13%	▼
🔴 Employed		79	33%	50%	42%	-17%	▼
🔴 Not Arrested		127	53%	75%	84%	-22%	▼
🔴 Improved/Maintained Axis V GAF Score		1	1%	75%	60%	-74%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		126	97%	90%	74%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		98	80%	75%	76%	5%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

SATU/SA Drug Research
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	2	-50%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	96%
Valid TEDS Data		N/A	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	40%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		0%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		0	0%	50%	42%	-50%	▼
● Abstinence/Reduced Drug Use		0	0%	55%	53%	-55%	▼
● Self Help		0	0%	60%	24%	-60%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	60%	-75%	▼
● Not Arrested		0	0%	75%	84%	-75%	▼
● Stable Living Situation		0	0%	95%	85%	-95%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	74%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	76%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

W. Haven OP Adult
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	239	-94%	▼
Admits	-	11	-100%	▼
Discharges	11	18	-39%	▼
Service Hours	49	1,537	-97%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		89%	93%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		0%	58%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		N/A	83%
SA Screen Complete		N/A	81%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		7%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges	▢	▢	▢		▢		67%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	45%	50%	39%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		2	13%	30%	20%	-17%	▼
● Social Support		5	33%	60%	66%	-27%	▼
● Stable Living Situation		10	67%	95%	82%	-28%	▼
● Improved/Maintained Axis V GAF Score		1	7%	75%	49%	-68%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		3	75%	90%	79%	-15%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	64%	-75%	▼

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

West Haven OP Child
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)
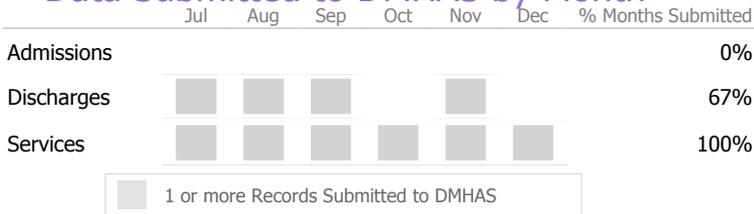
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	55	11%	▲
Admits	29	28	4%	
Discharges	7	8	-13%	▼
Service Hours	360	485	-26%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		90%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	58%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	83%
✔ SA Screen Complete		90%	81%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		98%	97%
Valid Axis V GAF Score		10%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		2	29%	50%	39%	-21%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		33	53%	60%	66%	-7%	
🔴 Employed		0	0%	30%	20%	-30%	▼
🔴 Stable Living Situation		35	56%	95%	82%	-39%	▼
🔴 Improved/Maintained Axis V GAF Score		4	12%	75%	49%	-63%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		42	76%	90%	79%	-14%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		26	90%	75%	64%	15%	▲

Data Submitted to DMHAS by Month
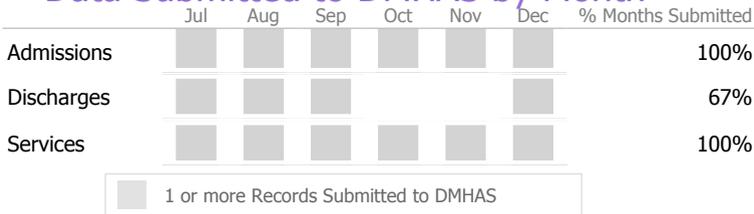
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							67%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

West Haven Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	49	-20%	▼
Admits	38	38	0%	
Discharges	39	39	0%	
Service Hours	1	4	-71%	▼

Data Submitted to DMHAS by Month
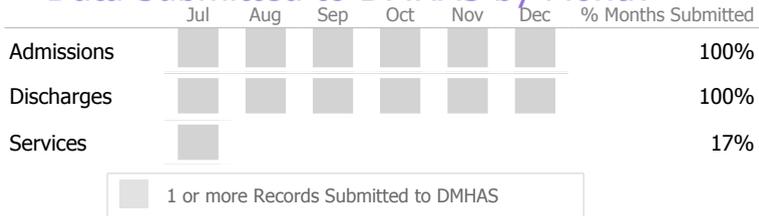
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	100%
Services	☐						17%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ■ Actual | | Goal | ✔ Goal Met | ● Below Goal |

* State Avg based on 10 Active Central Intake Programs

YAS Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25%	▼
Admits	6	7	-14%	▼
Discharges	5	5	0%	
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▨	▨	33%
Discharges				▨	▨		33%
Services							0%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Young Adult Services OP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	93	88	6%	
Admits	19	10	90%	▲
Discharges	17	13	31%	▲
Service Hours	1,681	1,906	-12%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		24%	58%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	83%
✓ SA Screen Complete		100%	81%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		98%	97%
Valid Axis V GAF Score		13%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		3	18%	50%	39%	-32%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		8	9%	30%	20%	-21%	▼
● Social Support		33	35%	60%	66%	-25%	▼
● Stable Living Situation		48	52%	95%	82%	-43%	▼
● Improved/Maintained Axis V GAF Score		3	4%	75%	49%	-71%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		71	93%	90%	79%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		15	79%	75%	64%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs