Community Health Services Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - December 2016   (Data as of Mar 21, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	159	418	-62%	▼
	Admits		154	-100%	▼
	Discharges		191	-100%	▼
	Service Hours		1,302	-100%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	129	80.6%
	Case Management	31	19.4%

Client Demographics

Age

Age		#	%	State Avg
18-25		5	3%	13%
26-34		18	11% ▼	23%
35-44		23	14%	19%
45-54		47	30%	22%
55-64		54	34% ▲	17%
65+		12	8%	5%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		80	50% ▼	74%
Hisp-Puerto Rican		59	37% ▲	12%
Hispanic-Other		11	7%	7%
Unknown		6	4%	6%
Hispanic-Cuban		3	2%	0%
Hispanic-Mexican				1%

Gender

Gender		#	%	State Avg
Male		100	63%	59%
Female		59	37%	41%
Transgender				0%

Race

Race		#	%	State Avg
Black/African American		64	40% ▲	16%
Other		57	36% ▲	13%
Unknown		17	11%	3%
White/Caucasian		17	11% ▼	65%
Multiple Races		2	1%	1%
Am. Indian/Native Alaskan		1	1%	1%
Asian		1	1%	1%
Hawaiian/Other Pacific Islander				0%

▮ Unique Clients	▏ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Senior Services
Community Health Services Inc.
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	65	-52%	▼
Admits	-	30	-100%	▼
Discharges	-	17	-100%	▼
Service Hours	-	200	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	68%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

	1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		3	10%	20%	20%	-10%	▼
● Stable Living Situation		17	55%	80%	84%	-25%	▼
● Self Help		5	16%	60%	66%	-44%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	88%	N/A	▼

▲ > 10% Over   ▼ < 10% Under

☐ Actual   │ Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs