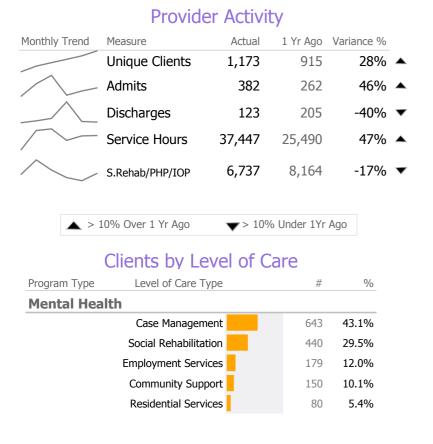
Chrysalis Center Inc.

Hartford, CT

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)



Consumer Satisfaction Survey (Based on 349 FY16 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Quality and Appropriateness 97% 80% 93% General Satisfaction 96% 80% 92% 80% 88% Access 95% Participation in Treatment 95% 80% 92% Overall 95% 80% 91% Respect 80% 91% 94% Outcome 81% 80% 83% Recovery 77% 80% 79% Satisfied % Goal % 0-80% 80-100% 🖌 Goal Met Under Goal

Client Demographics

Age

18-25

26-34

35-44

45-54 55-64 65+

Ethnicity Non-Hispanic Hisp-Puerto Rican Hispanic-Other Unknown Hispanic-Cuban Hispanic-Mexican

	#	%	State Avg	Gender		#	%	State Avg
	40	3%	13%	Male		754	64%	59%
	150	13%	23%	Female		416	36%	41%
Ĺ	165	14%	19%	Transgender				0%
İ.	366	31%	22%					
Ĺ	348	30%	▲ 17%					
	103	9%	5%	Race		#	%	State Avg
				Black/African American		519	44%	▲ 16%
	#	%	State Avg	White/Caucasian		493	42%	▼ 65%
	929	79%	74%	Other		140	12%	13%
	199	17%	12%	Am. Indian/Native Alaskan		11	1%	1%
	30	3%	7%	Asian		5	0%	1%
	7	1%	6%	Unknown		5	0%	3%
				Multiple Races				1%
	5	0%	0%	Hawaiian/Other Pacific Islander				0%
	3	0%	1%	I				
	Unique C	lients	State Avg	🔺 > 10% Over State Avg	$\mathbf{\nabla}$	> 10% U	Inder S	tate Avg

BOS - 134

Chrysalis Center Inc. Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Quality Dashboard

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

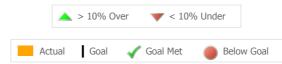
· · · · · · · · · · · · · · · · · · ·							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		N/A	N/A	85%	80%	-85%	•
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	96%	N/A	-

Data Submission Quality

Data Entry	A	ctual	State Avg
Valid NOMS Data		N/A	97%
On-Time Periodic	A	ctual	State Avg
6 Month Updates		N/A	81%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	5							0%
Discharges	5							0%
		1 or mo	re Recor	rds Subn	nitted to	DMHAS		



BOS 193 Units Harford Suburbs

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

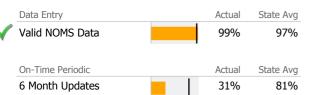
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	26	81% 🔺
Admits	18	20	-10%
Discharges	-	-	
Service Hours	1,147	840	36% 🔺

Recovery

\checkmark	Clients Receiving Services		46	98%	90%	96%	8%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
	Stable Living Situation		30	64%	85%	80%	-21%	-
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality



Data	Su	bmi	tted Aug	to I	DMH Oct	IAS k	Dec N	Nonth % Months Submitted
Admissions								67%
Discharges								0%
Services								83%
	1	or mor	e Record	ds Subn	nitted to	DMHAS		

	> 10% Ov	/er	V < 10 ⁰	% Under	
Actual	Goal	\checkmark	Goal Met	Belo	w Goal

BOS 193 Units Meriden

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	7	143%	
Admits	1	7	-86%	▼
Discharges	1	-		
Service Hours	383	57		

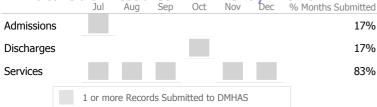
Recovery

	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		14	82%	85%	80%	-3%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		15	94%	90%	96%	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	20%	81%

Data Submitted to DMHAS by Month



	> 10% 0	/er	V < 10 ⁰	% Under	
Actual	Goal		Goal Met	Belo	w Goal

BOS 193 Units New Britian

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	19	211%	
Admits	27	19	42%	
Discharges	1	-		
Service Hours	1,094	531	106%	

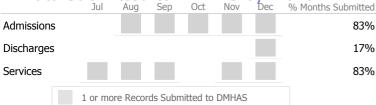
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	National Recovery Measures (NOMS)	Actual 70 VS Goal 70	Actual			J		
	Stable Living Situation		21	36%	85%	80%	-49%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		53	91%	90%	96%	1%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
On Time Davidia	Ashual	Chate Ave
On-Time Periodic 6 Month Updates	Actual 16%	State Avg 81%

Data Submitted to DMHAS by Month



	 >	10% Ove	r	▼ < 10	1% Unde	er	
Act	ual	Goal	<	Goal Met		Belo	w Goal

CABHI - CM Scattered Site Housing

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	128	66	94%	
Admits	39	50	-22%	▼
Discharges	2	1	100%	
Service Hours	2,257	469		

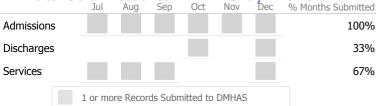
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Stable Living Situation		74	58%	85%	80%	-27%	•
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		117	93%	90%	96%	3%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	28%	81%

Data Submitted to DMHAS by Month



		• 10% Ove	r	▼ < 10%	Unde	er
Act	tual	Goal	«	Goal Met		Below Goal

Community Integration Services

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	33	-9%
Admits	3	-	
Discharges	-	4	-100% 🔻
Service Hours	884	1,297	-32% 🔻

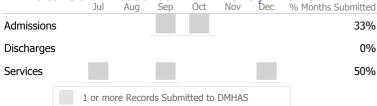
Recovery

	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		28	93%	85%	80%	8%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		29	97%	90%	96%	7%

Data Submission Quality



Data Submitted to DMHAS by Month



	> 10% 0	ver 🔻 < 10 ⁰	% Under
Actual	Goal	🞻 Goal Met	Below Goal

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	150	86	74%	
Admits	67	20	235%	
Discharges	16	25	-36%	▼
Service Hours	2,545	1,546	65%	

Data Submission Quality

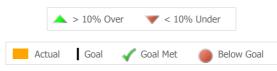
	Data Entry	Actual	State Avg
\checkmark	Valid NOMS Data	99%	97%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	65%	88%
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	100%	90%
\checkmark	SA Screen Complete	100%	88%
	Diagnosis	 Actual	State Avg
\checkmark	Valid Axis I Diagnosis	100%	97%
\checkmark	Valid Axis V GAF Score	99%	92%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully	Actual % vs Goal %	Actual 6	38%	65%	68%	-27%	•
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		140	93%	60%	80%	33%	
\checkmark	Stable Living Situation		145	97%	80%	92%	17%	
\checkmark	Employed	<u> </u>	38	25%	20%	12%	5%	
\checkmark	Improved/Maintained Axis V GAF Score		83	98%	95%	61%	3%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		133	99%	90%	98%	9%	

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							100%
Discharges	6							100%
Services								50%
1 or more Records Submitted to DMHAS								



* State Avg based on 47 Active CSP Programs

Cosgrove Commons 294

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

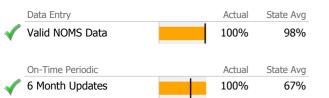
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	26	-8%	
Admits	-	1	-100% 🔻	
Discharges	-	1	-100% 🔻	
Service Hours	811	583	39% 🔺	

Recovery

	'							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Stable Living Situation		24	100%	85%	84%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		24	100%	90%	89%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month



	> 10% 0	/er	V < 100	% Under	
Actual	Goal	-	Goal Met	Belov	w Goal

FUSE 602557

Chrysalis Center Inc.

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Mental Health - Case Management - Supportive Housing - Scattered Site

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	23	161% 🔺	•
Admits	1	-		
Discharges	1	-		
Service Hours	2,946	534		

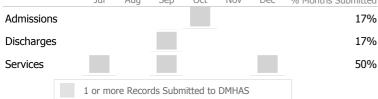
Recovery

	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		52	87%	85%	80%	2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		57	97%	90%	96%	7%

Data Submission Quality



Data Submitted to DMHAS by Month



		· 10% Ove	r	▼ <	: 10%	Unde	r	
Act	ual	Goal	<	Goal M	et		Belo	w Goal

Hudson View Commons

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

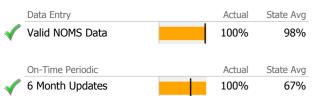
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	2	-	
Discharges	1	2	-50% 🔻
Service Hours	578	819	-29% 🔻

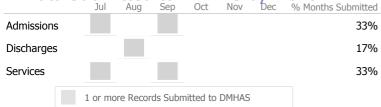
Recovery

	· ·							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Stable Living Situation		16	100%	85%	84%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		15	100%	90%	89%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month



		> 10% 0\	ver	▼ < 10%	% Under	
-	Actual	Goal		Goal Met	Belo	w Goal

Liberty Gardens

Services

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

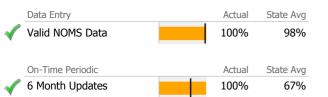
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11		
Admits	1	-	
Discharges	-	-	
Service Hours	322	-	

Recovery

83%

	· ·							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		11	100%	85%	84%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		10	91%	90%	89%	1%	

Data Submission Quality



Data Submitted Jul Aug to Sep DMHAS Oct by Month Dec Months Submitted Admissions 17% Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under
 ▲ Actual
 ▲ Goal ♥ Goal Met
 ▲ Below Goal

Next Steps Supp. Housing602552

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	23	0%
Admits	-	-	
Discharges	-	-	
Service Hours	637	443	44% 🔺

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Stable Living Situation		23	100%	85%	80%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		23	100%	90%	96%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month



	> 10% Ov	rer	V < 100	% Under	
Actual	Goal	<	Goal Met	Belo	w Goal

Patriot's Landing 553

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Quality Dashboard

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	9	-33%	▼
Admits	1	4	-75%	▼
Discharges	-	3	-100%	▼
Service Hours	179	160	12%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		5	83%	85%	84%	-2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		6	100%	90%	89%	10%

Data Submission Quality



Data Submitted to DMHAS by Month



	▲ :	> 10% Ove	er	▼ < 10%	Unde	er
A	ctual	Goal	<	Goal Met		Below Goal

Pilots-Soro Mundi Common602554

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

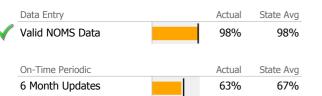
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	16	25% 🔺
Admits	4	-	
Discharges	-	1	-100% 🔻
Service Hours	736	705	4%

Recovery

	'							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Stable Living Situation		20	100%	85%	84%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		20	100%	90%	89%	10%	

Data Submission Quality



Data Submitted
Jul Augto
SepDMHAS
Octby Month
DecMonth
% Months SubmittedAdmissionsImageImageImageImageImageDischargesImageImageImageImageImageServicesImageImageImageImageImage

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Project EARN Employ Svs 602271

Chrysalis Center Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

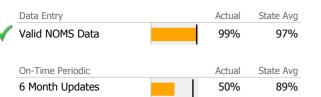
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	179	174	3%
Admits	46	43	7%
Discharges	9	39	-77% 🔻
Service Hours	6,963	7,414	-6%

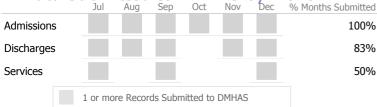
Recovery

	,						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Employed		70	39%	35%	44%	4%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		158	93%	90%	94%	3%

Data Submission Quality



Data Submitted to DMHAS by Month



	> 10% Ov	ver 🔻 < 10	% Under
Actual	Goal	🞻 Goal Met	Below Goal

* State Avg based on 40 Active Employment Services Programs

Project HEARRT 602551

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

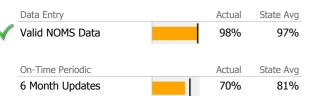
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	158	121	31%	▲
Admits	35	4	775%	
Discharges	5	5	0%	
Service Hours	3,285	2,371	39%	

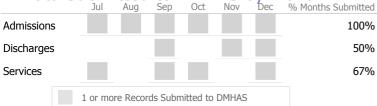
Recovery

	· ·						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		150	95%	85%	80%	10%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		149	97%	90%	96%	7%

Data Submission Quality



Data Submitted to DMHAS by Month



	▲ >	→ 10% Ove	r	▼ < 10%	Unde	er	
Act	tual	Goal	«	Goal Met		Belo	w Goal

Chrysalis Center Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

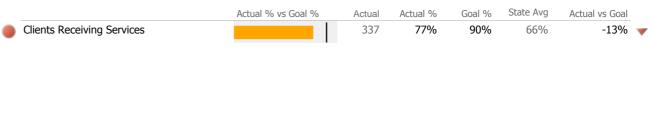
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	440	409	8%	
Admits	75	60	25%	
Discharges	3	105	-97%	•
Service Hours	7,677	4,379	75%	
Social Rehab/PHP/IOP Days	6,737	8,164	-17%	•

Service Utilization





	▲ >	10% Ove	r	▼ <	10% l	Jnde	r		
Acti	ual	Goal	«	Goal Me	et		Belo	w Goa	al

* State Avg based on 37 Active Social Rehabilitation Programs

SHP VSS 602555

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	15	53% 🔺
Admits	6	2	200% 🔺
Discharges	-	-	
Service Hours	797	433	84% 🔺

Recovery

	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<	Stable Living Situation		21	91%	85%	80%	6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		23	100%	90%	96%	10%

Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	riag	ocp	000	1101	DCC	70 Pionens Submitteed
Admission	S							50%
Discharge	S							0%
Services								33%
		1 or mo	ore Recor	ds Subr	nitted to	DMHAS		

	> 10% Ov	ver	▼ < 10	% Under	
Actual	Goal	√	Goal Met	🔵 Belo	w Goal

VA Connect

Services

Chrysalis Center Inc.

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Mental Health - Case Management - Supportive Housing - Scattered Site

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

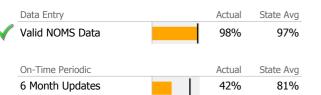
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105		
Admits	40	-	
Discharges	3	-	
Service Hours	2,249	-	

Recovery

17%

	/							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Stable Living Situation		104	99%	85%	80%	14%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		97	95%	90%	96%	5%	

Data Submission Quality



Data Submitted Jul to Aug DMHAS Sep by Month Oct Months Submitted Admissions Image: Constraint of the second secon

1 or more Records Submitted to DMHAS

	> 10% 0	ver 🔻 < 109	% Under
Actual	Goal	🧹 Goal Met	Below Goal

Victory Gardens 295

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

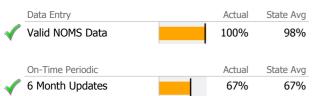
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	38	13% 🔺
Admits	7	2	250% 🔺
Discharges	-	-	
Service Hours	1,098	878	25% 🔺

Recovery

	/							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation			42	98%	85%	84%	13%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		39	91%	90%	89%	1%	

Data Submission Quality



Data	Subm	itted Aug	to E	Oct	IAS I	Dec	Nonth % Months Submitted
Admissions							83%
Discharges							0%
Services							50%
	1 or mo	ore Record	s Subm	itted to	DMHAS		

	▲ >	10% Ove	er	▼ < 10%	Under	
Ac	tual	Goal	<	Goal Met	🔵 Bel	ow Goal