APT Foundation Inc
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - December 2016   (Data as of Mar 21, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,279	1,544	-17%	▼
	Admits	497	692	-28%	▼
	Discharges	636	725	-12%	▼
	Service Hours	4,761	5,301	-10%	
	Bed Days	10,451	11,411	-8%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		948	72.0%
	Residential Services		169	12.8%
	Employment Services		129	9.8%
Mental Health				
	Case Management		44	3.3%
	Employment Services		26	2.0%

Consumer Satisfaction Survey   (Based on 1,321 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ Overall		93%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Respect		92%	80%	91%
✓ Outcome		89%	80%	83%
✓ Access		83%	80%	88%
✓ Recovery		81%	80%	79%

■ Satisfied % | Goal %   ■ 0-80%   ■ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25		115	9%	13%
26-34		418	33%	23%
35-44		327	26%	19%
45-54		280	22%	22%
55-64		126	10%	17%
65+		10	1%	5%

Gender

		#	%	State Avg
Male		784	61%	59%
Female		494	39%	41%
Transgender				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	1,093	85%	▲	74%
Hisp-Puerto Rican	120	9%		12%
Hispanic-Other	49	4%		7%
Unknown	13	1%		6%
Hispanic-Mexican	4	0%		1%
Hispanic-Cuban				0%

Race

		#	%	State Avg
White/Caucasian		817	64%	65%
Black/African American		280	22%	16%
Other		162	13%	13%
Asian		7	1%	1%
Am. Indian/Native Alaskan		5	0%	1%
Multiple Races		4	0%	1%
Hawaiian/Other Pacific Islander		2	0%	0%
Unknown		2	0%	3%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

1 Long Wharf-Voc Rehab 780270
APT Foundation Inc
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	129	74	74%	▲
Admits	74	42	76%	▲
Discharges	86	27	219%	▲
Service Hours	703	355	98%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Employed		35	27%	35%	36%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		44	100%	90%	80%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	94%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	45%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal
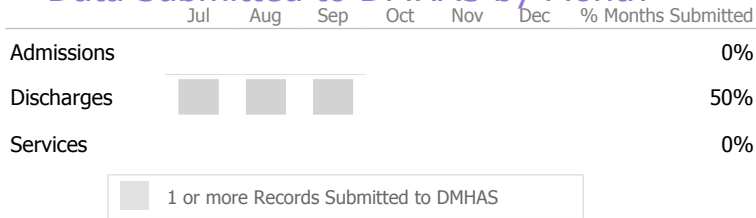
* State Avg based on 7 Active Employment Services Programs

Apt Urban Init 916294
APT Foundation Inc
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	77	-43%	▼
Admits	-	30	-100%	▼
Discharges	39	26	50%	▲
Service Hours	-	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 at least 1 Service within 180 days		0	0%	50%	92%	-50%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges	▪	▪	▪				50%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

APT Work Services Program 271
APT Foundation Inc
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	20	-15%	▼
Admits	5	7	-29%	▼
Discharges	8	10	-20%	▼
Service Hours	115	68	69%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Employed		6	35%	35%	44%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		9	100%	90%	94%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▢	▢	▢	▢	67%
Discharges	▢	▢		▢		▢	67%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

CTU OP Cocaine 780200
APT Foundation Inc
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)
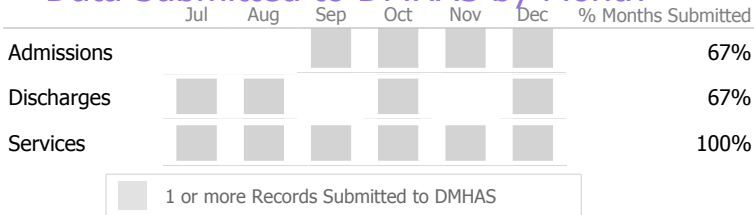
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	947	1,126	-16%	▼
Admits	295	467	-37%	▼
Discharges	389	500	-22%	▼
Service Hours	3,840	4,549	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	99%	96%
✔	Valid TEDS Data	97%	92%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	86%	40%

Cooccurring		Actual	State Avg
	MH Screen Complete	93%	96%
	SA Screen Complete	93%	96%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
✔	Valid Axis V GAF Score	99%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		179	46%	50%	53%	-4%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		983	99%	75%	84%	24%	▲
✔	Abstinence/Reduced Drug Use		678	69%	55%	53%	14%	▲
✔	Stable Living Situation		945	96%	95%	85%	1%	
🔴	Employed		446	45%	50%	42%	-5%	
🔴	Self Help		263	27%	60%	24%	-33%	▼
🔴	Improved/Maintained Axis V GAF Score		383	45%	75%	60%	-30%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		549	92%	90%	74%	2%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		71	25%	75%	76%	-50%	▼

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

CTU Women OP PregWom 780201
APT Foundation Inc
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	2	-50%	▼
Admits	-	-		
Discharges	-	-		
Service Hours	24	45	-47%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	96%
✔ Valid TEDS Data		100%	92%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	40%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		1	100%	55%	53%	45%	▲
✔ Self Help		1	100%	60%	24%	40%	▲
✔ Not Arrested		1	100%	75%	84%	25%	▲
✔ Stable Living Situation		1	100%	95%	85%	5%	
⬤ Employed		0	0%	50%	42%	-50%	▼
⬤ Improved/Maintained Axis V GAF Score		0	0%	75%	60%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		1	100%	90%	74%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤ 2 or more Services within 30 days		0	0%	75%	76%	-75%	▼
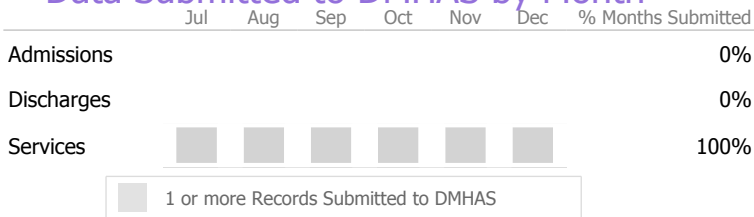
▲ > 10% Over   ▼ < 10% Under

▨ Actual   │ Goal   ✔ Goal Met   ⬤ Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

RSD - CSSD Residential Services 940C
APT Foundation Inc
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	68	4%	
Admits	49	44	11%	▲
Discharges	46	44	5%	
Bed Days	4,295	4,540	-5%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		40	87%	70%	71%	17%	▲
✓	No Re-admit within 30 Days of Discharge		41	89%	85%	91%	4%	
●	Follow-up within 30 Days of Discharge		23	57%	90%	63%	-33%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	96%
✓	Valid TEDS Data	99%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%

Cooccurring	Actual	State Avg
MH Screen Complete	89%	94%
SA Screen Complete	89%	95%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		52	72%	70%	74%	2%
●	Improved/Maintained Axis V GAF Score		42	88%	95%	82%	-7%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		22	125 days	0.2	106%	90%	80%	16%	▲

▢ < 90%	▢ 90-110%	▮ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	│ Goal	✓ Goal Met	● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

RSD - DMHAS Residential Services 9400
APT Foundation Inc
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	98	116	-16%	▼
Admits	67	83	-19%	▼
Discharges	63	79	-20%	▼
Bed Days	6,156	6,871	-10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	96%
✓ Valid TEDS Data		99%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	13%

Cooccurring		Actual	State Avg
MH Screen Complete		75%	94%
SA Screen Complete		75%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		98%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		45	71%	70%	71%	1%
✓	No Re-admit within 30 Days of Discharge		56	89%	85%	91%	4%
✓	Follow-up within 30 Days of Discharge		41	91%	90%	63%	1%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Abstinence/Reduced Drug Use		59	60%	70%	74%	-10%
🔴	Improved/Maintained Axis V GAF Score		61	94%	95%	82%	-1%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		40	109 days	0.3	84%	90%	80%	-6%

 < 90%   90-110%   >110%

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | 🔴 Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

SHP Work Svs New Haven
APT Foundation Inc
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)
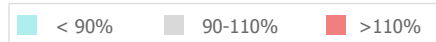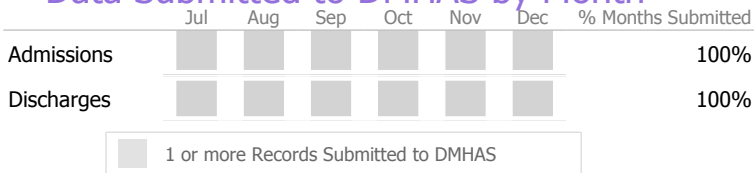
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	▼
Admits	7	3	133%	▲
Discharges	5	9	-44%	▼
Service Hours	79	23		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		1	11%	35%	44%	-24%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	94%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪		▪		67%
Discharges			▪	▪		▪	50%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 40 Active Employment Services Programs

Women in Tx MM 101742
APT Foundation Inc
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)
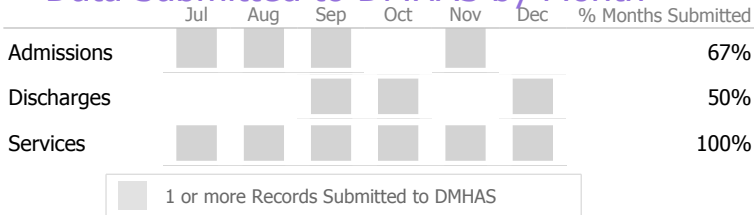
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	110		▼
Admits	-	16	-100%	▼
Discharges	-	30	-100%	▼
Service Hours	-	263	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	99%
Valid TEDS Data		N/A	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	80%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	97%
SA Screen Complete		N/A	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	47%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Abstinence/Reduced Drug Use		N/A	N/A	50%	72%	-50%	▼
● Employed		N/A	N/A	40%	43%	-40%	▼
● Improved/Maintained Axis V GAF Score		N/A	N/A	75%	88%	-75%	▼
● Not Arrested		N/A	N/A	75%	95%	-75%	▼
● Self Help		N/A	N/A	60%	54%	-60%	▼
● Stable Living Situation		N/A	N/A	90%	94%	-90%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		N/A	N/A	90%	88%	N/A	▼

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Length of Stay over 1 Year		0	0%	50%	0%	-50%	▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs