Alliance For Living
New London, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - December 2016   (Data as of Mar 21, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
———	Unique Clients	8	7	14%	▲
	Admits	1	5	-80%	▼
	Discharges				
⋀⋁	Service Hours	59	54	8%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 1 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Access		100%	80%	88%

■ Satisfied %		Goal %	▨ 0-80%	▨ 80-100%	✓ Goal Met	● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		8	100.0%

Client Demographics

Age

		#	%	State Avg
18-25			▼	13%
26-34			▼	23%
35-44		1	13%	19%
45-54		2	25%	22%
55-64		3	38% ▲	17%
65+		2	25% ▲	5%

Gender

		#	%	State Avg
Male		4	57%	59%
Female		3	43%	41%
Transgender				0%

Ethnicity

		#	%	State Avg
Non-Hispanic		8	100% ▲	74%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				7%
Hisp-Puerto Rican			▼	12%
Unknown				6%

Race

		#	%	State Avg
White/Caucasian		6	75%	65%
Black/African American		2	25%	16%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	13%
Unknown				3%

■ Unique Clients	| State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

BOS 193 Units New London
Alliance For Living
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016   (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	1	5	-80%	▼
Discharges	-	-		
Service Hours	59	54	8%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		8	100%	85%	80%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		8	100%	90%	96%	10%

Data Submission Quality

	Data Entry		Actual	State Avg
✔	Valid NOMS Data		100%	97%

	On-Time Periodic		Actual	State Avg
✔	6 Month Updates		86%	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							50%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal
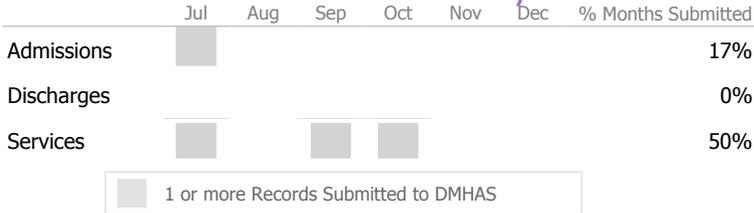
* State Avg based on 71 Active Supportive Housing – Scattered Site Programs