New Milford Hospital
New Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - September 2016   (Data as of Jan 06, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	380	357	6%	
	Admits	22	27	-19%	▼
	Discharges	24	16	50%	▲
	Service Hours	589	495	19%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		380	100.0%

Consumer Satisfaction Survey   (Based on 117 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		99%	80%	92%
✔	Participation in Treatment		98%	80%	92%
✔	Quality and Appropriateness		98%	80%	93%
✔	Overall		97%	80%	91%
✔	Access		97%	80%	88%
✔	Respect		96%	80%	91%
✔	Outcome		89%	80%	83%
✔	Recovery		81%	80%	79%

▬ Satisfied %		Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		32	8%	12%
26-34		66	17%	22%
35-44		67	18%	19%
45-54		80	21%	23%
55-64		84	22%	18%
65+		51	13%	6%

Gender

Gender		#	%		State Avg
Female		233	61%	▲	42%
Male		147	39%	▼	58%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		358	94%	▲	75%
Hispanic-Other		10	3%		7%
Hisp-Puerto Rican		8	2%		12%
Unknown		3	1%		6%
Hispanic-Mexican		1	0%		1%
Hispanic-Cuban					0%

Race

Race		#	%		State Avg
White/Caucasian		363	96%	▲	65%
Black/African American		9	2%	▼	16%
Other		4	1%	▼	13%
Unknown		3	1%		3%
Multiple Races		1	0%		1%
Am. Indian/Native Alaskan					1%
Asian					1%
Hawaiian/Other Pacific Islander					0%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

23 Poplar St. OP Clin 515-210
New Milford Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	380	357	6%	
Admits	22	27	-19%	▼
Discharges	24	16	50%	▲
Service Hours	589	495	19%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	93%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	99%	58%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	94%	83%
✓	SA Screen Complete	100%	81%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	97%
✓	Valid Axis V GAF Score	99%	86%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		1	4%	50%	42%	-46%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		357	94%	60%	64%	34%	▲
✓	Employed		143	38%	30%	19%	8%	
✓	Stable Living Situation		370	97%	95%	80%	2%	
●	Improved/Maintained Axis V GAF Score		24	7%	75%	45%	-68%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		261	73%	90%	69%	-17%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	2 or more Services within 30 days		15	68%	75%	64%	-7%

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs