

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5,681	5,254	8%
	Admits	543	714	-24% ▼
	Discharges	519	553	-6%
	Service Hours	6,527	8,074	-19% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	5,669	97.8%
	Case Management	130	2.2%

Consumer Satisfaction Survey

(Based on 1,825 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		95%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Outcome		92%	80%	83%
✓ Recovery		89%	80%	79%
✓ Access		89%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	290	5%	12%
26-34	1,587	28%	22%
35-44	1,353	24%	19%
45-54	1,398	25%	23%
55-64	877	15%	18%
65+	176	3%	6%

Gender	#	%	State Avg
Male	3,470	61%	58%
Female	2,210	39%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4,226	74%	75%
Hisp-Puerto Rican	1,300	23%	▲ 12%
Unknown	91	2%	6%
Hispanic-Other	49	1%	7%
Hispanic-Mexican	12	0%	1%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
White/Caucasian	4,181	74%	65%
Other	1,131	20%	13%
Black/African American	302	5%	▼ 16%
Am. Indian/Native Alaskan	27	0%	1%
Unknown	23	0%	3%
Asian	9	0%	1%
Hawaiian/Other Pacific Islander	8	0%	0%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	478	507	-6%
Admits	30	69	-57% ▼
Discharges	37	57	-35% ▼
Service Hours	731	957	-24% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	87%	87%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	30%	50%	46%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		367	76%	50%	73%	26% ▲
Not Arrested		459	96%	75%	95%	21% ▲
Employed		228	48%	40%	44%	8%
Stable Living Situation		464	97%	90%	95%	7%
Improved/Maintained Axis V GAF Score		335	81%	75%	88%	6%
Self Help		260	54%	60%	53%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		337	76%	90%	81%	-14% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		334	70%	50%	66%	20% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	862	785	10%
Admits	47	60	-22% ▼
Discharges	41	46	-11% ▼
Service Hours	723	859	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	73%	87%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	44%	50%	46%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		618	71%	50%	73%	21% ▲
Not Arrested		739	85%	75%	95%	10%
Stable Living Situation		738	85%	90%	95%	-5%
Improved/Maintained Axis V GAF Score		546	70%	75%	88%	-5%
Employed		210	24%	40%	44%	-16% ▼
Self Help		252	29%	60%	53%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		490	59%	90%	81%	-31% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		665	77%	50%	66%	27% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	962	972	-1%
Admits	146	142	3%
Discharges	105	132	-20% ▼
Service Hours	1,135	1,464	-22% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	87%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		43	41%	50%	46%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		733	75%	50%	73%	25% ▲
Not Arrested		946	96%	75%	95%	21% ▲
Stable Living Situation		966	98%	90%	95%	8%
Employed		404	41%	40%	44%	1%
Improved/Maintained Axis V GAF Score		725	95%	75%	88%	20% ▲
Self Help		447	45%	60%	53%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		594	68%	90%	81%	-22% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		589	61%	50%	66%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	130	139	-6%
Admits	31	34	-9%
Discharges	15	28	-46% ▼
Service Hours	187	167	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	33%	50%	48%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		108	83%	60%	67%	23% ▲
Stable Living Situation		112	86%	80%	82%	6%
Employed		25	19%	20%	17%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		104	90%	90%	82%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	795	720	10% ▲
Admits	49	85	-42% ▼
Discharges	64	58	10%
Service Hours	843	1,128	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	83%	87%

Cooccurring	Actual	State Avg
MH Screen Complete	97%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	45%	50%	46%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		586	74%	50%	73%	24% ▲
Not Arrested		748	94%	75%	95%	19% ▲
Employed		396	50%	40%	44%	10%
Stable Living Situation		744	94%	90%	95%	4%
Self Help		478	60%	60%	53%	0%
Improved/Maintained Axis V GAF Score		570	82%	75%	88%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		503	69%	90%	81%	-21% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		562	71%	50%	66%	21% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	701	652	8%
Admits	57	104	-45% ▼
Discharges	81	56	45% ▲
Service Hours	776	974	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	91%	87%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	27%	50%	46%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		568	80%	50%	73%	30% ▲
Self Help		596	84%	60%	53%	24% ▲
Not Arrested		677	96%	75%	95%	21% ▲
Stable Living Situation		681	96%	90%	95%	6%
Employed		311	44%	40%	44%	4%
Improved/Maintained Axis V GAF Score		547	92%	75%	88%	17% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		435	69%	90%	81%	-21% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		443	63%	50%	66%	13% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	509	432	18% ▲
Admits	40	40	0%
Discharges	26	35	-26% ▼
Service Hours	511	507	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	84%	87%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	62%	50%	46%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		363	71%	50%	73%	21% ▲
✓ Not Arrested		467	91%	75%	95%	16% ▲
✓ Employed		254	50%	40%	44%	10%
✓ Stable Living Situation		472	92%	90%	95%	2%
✓ Improved/Maintained Axis V GAF Score		367	85%	75%	88%	10%
● Self Help		146	29%	60%	53%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		327	67%	90%	81%	-23% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		338	66%	50%	66%	16% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	585	541	8%
Admits	62	67	-7%
Discharges	76	62	23% ▲
Service Hours	580	654	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	91%	87%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	36%	50%	46%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		557	94%	75%	95%	19% ▲
Abstinence/Reduced Drug Use		370	63%	50%	73%	13% ▲
Employed		294	50%	40%	44%	10%
Stable Living Situation		566	96%	90%	95%	6%
Improved/Maintained Axis V GAF Score		417	85%	75%	88%	10%
Self Help		328	56%	60%	53%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		356	69%	90%	81%	-21% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		356	61%	50%	66%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	356	284	25% ▲
Admits	31	62	-50% ▼
Discharges	29	31	-6%
Service Hours	392	344	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	85%	87%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		17	59%	50%	46%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		323	90%	75%	95%	15% ▲
✓ Abstinence/Reduced Drug Use		215	60%	50%	73%	10%
✓ Employed		165	46%	40%	44%	6%
✓ Stable Living Situation		336	94%	90%	95%	4%
✓ Improved/Maintained Axis V GAF Score		220	76%	75%	88%	1%
● Self Help		126	35%	60%	53%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		208	63%	90%	81%	-27% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		200	56%	50%	66%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	472	464	2%
Admits	50	51	-2%
Discharges	45	48	-6%
Service Hours	651	1,020	-36% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	92%	87%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	40%	50%	46%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		398	84%	50%	73%	34% ▲
Not Arrested		464	97%	75%	95%	22% ▲
Employed		275	58%	40%	44%	18% ▲
Stable Living Situation		456	96%	90%	95%	6%
Improved/Maintained Axis V GAF Score		379	96%	75%	88%	21% ▲
Self Help		41	9%	60%	53%	-51% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		322	75%	90%	81%	-15% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		321	68%	50%	66%	18% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs