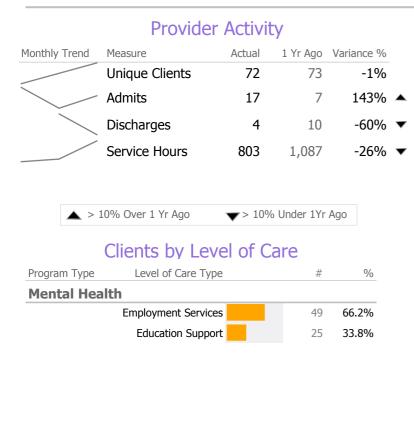
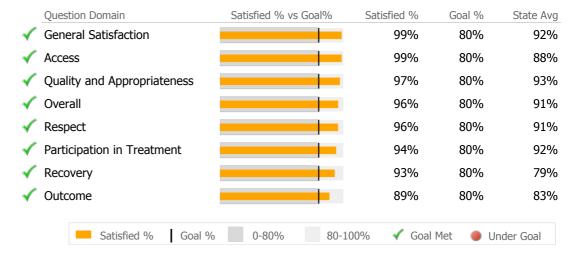
Easter Seals of Greater Hrtfd Rehab Center Inc. Windsor, CT

Connecticut Dept of Mental Health and Addiction Services Provider Ouality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)



Consumer Satisfaction Survey (Based on 71 FY16 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25 📕	14	19%	12%	Male Male	49	68%	58%
26-34	23	32%	22%	Female <mark>—</mark>	23	32%	42%
35-44	17	24%	19%	Transgender			0%
45-54	11	15%	23%				
55-64 📕	7	10%	18%				
65+			6%	Race	#	%	State Avg
				White/Caucasian 🗾 📔	36	50%	▼ 65%
Ethnicity	#	%	State Avg	Black/African American 📕	19	26%	16%
Non-Hispanic	56	78%	75%	Other 📙	15	21%	13%
Hisp-Puerto Rican	13	18%	12%	Multiple Races	1	1%	1%
Hispanic-Other	2	3%	7%	Hawaiian/Other Pacific Islander	1	1%	0%
Hispanic-Mexican	1	1%	1%	Am. Indian/Native Alaskan			1%
	1	170		Asian			1%
Hispanic-Cuban			0%	Unknown			3%
Unknown			6%				
-	Unique	Clients	State Avg	▲ > 10% Over State Avg 🛛 🗸	> 10% L	Inder St	tate Avg

Easter Seals Capital Region Eastern CT

Easter Seals of Greater Hrtfd Rehab Center Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	46	7%
Admits	13	6	117% 🔺
Discharges	4	5	-20% 🔻
Service Hours	422	549	-23% 🔻

Data Submission Quality

Actual	State Avg
100%	97%
·	
Actual	State Avg
40%	88%
	100% Actual

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	s				100%
Discharge	5				67%
Services					33%
	1	or mor	e Record	ds Subr	nitted to DMHAS

Recovery

Employed		27	55%	35%	43%	20%
Service Utilization						
Service Semzation						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

	> 10% O	ver 🛛 🔻 < 109	6 Under
Actual	Goal	🖌 Goal Met	Below Goal

* State Avg based on 40 Active Employment Services Programs

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	30	-17%	▼
Admits	4	1	300%	
Discharges	-	5	-100%	•
Service Hours	381	538	-29%	•

Data Submission Quality

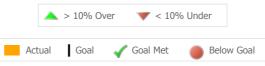
	Data Entry	Actual	State Avg
\checkmark	Valid NOMS Data	100%	97%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	75%

Data Submitted to DMHAS by Month

	 Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				67%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Enrolled in Educational Program		11	44%	35%	67%	9%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		22	88%	90%	98%	-2%



* State Avg based on 5 Active Education Support Programs