

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	110	237	-54% ▼
	Admits	64	121	-47% ▼
	Discharges	58	125	-54% ▼
	Service Hours		-	
	Bed Days	5,098	9,964	-49% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	110	100.0%

### Consumer Satisfaction Survey (Based on 116 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Outcome		89%	80%	83%
✓ Participation in Treatment		84%	80%	92%
✓ Recovery		83%	80%	79%
✓ Respect		81%	80%	91%
● Overall		79%	80%	91%
● Quality and Appropriateness		78%	80%	93%
● General Satisfaction		77%	80%	92%
● Access		65%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	18	16%	12%
26-34	58	53% ▲	22%
35-44	22	20%	19%
45-54	10	9% ▼	23%
55-64	2	2% ▼	18%
65+			6%

Gender	#	%	State Avg
Female	60	55% ▲	42%
Male	50	45% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	94	85%	75%
Hispanic-Other	7	6%	7%
Hisp-Puerto Rican	7	6%	12%
Unknown	2	2%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	74	67%	65%
Black/African American	20	18%	16%
Other	12	11%	13%
Am. Indian/Native Alaskan	3	3%	1%
Unknown	1	1%	3%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	29	-17% ▼
Admits	11	16	-31% ▼
Discharges	12	15	-20% ▼
Bed Days	1,221	1,106	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	0%	20%
<b>Cooccurring</b>		
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	67%	70%	69%	-3%
No Re-admit within 30 Days of Discharge		10	83%	85%	92%	-2%
Follow-up within 30 Days of Discharge		4	50%	90%	59%	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		8	33%	70%	70%	-37% ▼
Improved/Maintained Axis V GAF Score		12	92%	95%	79%	-3%

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	109 days	0.6	88%	90%	77%	-2%		

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	4	-25% ▼
Admits	3	2	50% ▲
Discharges	-	2	-100% ▼
Bed Days	223	146	53% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	20%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	70%	69%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	92%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	59%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		2	67%	70%	70%	-3%
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	79%	-95% ▼

### Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	3	97 days	1.0	81%	90%	77%	-9%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	96	-56% ▼
Admits	29	44	-34% ▼
Discharges	21	48	-56% ▼
Bed Days	1,737	4,155	-58% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	20%
<b>Cooccurring</b>		
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	71%	70%	69%	1%
No Re-admit within 30 Days of Discharge		20	95%	85%	92%	10%
Follow-up within 30 Days of Discharge		9	60%	90%	59%	-30%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		25	60%	70%	70%	-10%
Improved/Maintained Axis V GAF Score		21	100%	95%	79%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		27	84 days	0.6	70%	90%	77%	-20%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	108	-61% ▼
Admits	21	59	-64% ▼
Discharges	25	60	-58% ▼
Bed Days	1,917	4,557	-58% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	80%	70%	69%	10% ▲
✓ No Re-admit within 30 Days of Discharge		24	96%	85%	92%	11% ▲
✓ Follow-up within 30 Days of Discharge		18	90%	90%	59%	0%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		27	64%	70%	70%	-6%
● Improved/Maintained Axis V GAF Score		23	85%	95%	79%	-10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		65	160 days	1.5	32%	90%	77%	-58% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs