#### **Waterbury Hospital Health Center**

Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

#### **Provider Activity**





#### Clients by Level of Care



#### Consumer Satisfaction Survey (Based on 47 FY15 Surveys)



#### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	104	12%	13%	Female	520	53%	<b>42</b> %
26-34	140	16%	22%	Male	455	47%	▼ 58%
35-44	168	19%	19%				
45-54	222	25%	24%				
55-64	187	21%	17%	Race	#	%	State Avg
65+	76	8%	5%	White/Caucasian	621	64%	66%
				Other <mark> </mark>	176	18%	13%
<b>Ethnicity</b>	#	%	State Avg	Black/African American	149	15%	16%
Non-Hispanic	753	77%	75%	Multiple Races	15	2%	1%
Hispanic-Other	155	16%	6%	Asian	9	1%	1%
Hisp-Puerto Rican	49	5%	12%	Am. Indian/Native Alaskan	2	0%	0%
Unknown	18	2%	5%	Unknown	2	0%	3%
	10	2 /0		Hawaiian/Other Pacific Islander	1	0%	0%
Hispanic-Cuban			0%				
Hispanic-Mexican			1%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% U	Inder S	tate Avg

#### **Acute IP 522-111**

Waterbury Hospital Health Center Mental Health - Inpatient Services - Acute Psychiatric

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

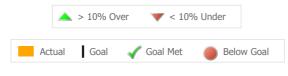
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

# **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	56%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	87%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	48%	N/A

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				0%	
Discharges				0%	
1 or more Records Submitted to DMHAS					



<sup>\*</sup> State Avg based on 29 Active Acute Psychiatric Programs

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

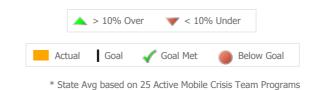
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	609	658	-7%	
Admits	668	747	-11%	•
Discharges	667	746	-11%	•

#### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request		649	67%	75%	65%	-8%
Community Location Evaluation		2	0%	80%	56%	-80% 🔻
Follow-up Service within 48 hours		13	5%	90%	49%	-85% 🔻





# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	12	0%	
Admits	-	12	-100%	•
Discharges	-	-		
Service Hours	-	-		
Social Rehab/PHP/IOP Days	0	0		

# **Data Submission Quality**

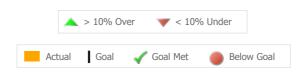
Data Entry	Actual	State Avg
Valid NOMS Data	N/A	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	5%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	100%
SA Screen Complete	N/A	98%
- ·		
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	92%

# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admission	S				0%	
Discharges	5				0%	
Services					0%	
	1 or more Records Submitted to DMHAS					

# **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	81%	N/A	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		N/A	N/A	90%	71%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		2	17%	30%	19%	-13%	_
Social Support	i I	0	0%	60%	70%	-60%	_
Improved/Maintained Axis V GAF Score		0	0%	75%	75%	-75%	_
Stable Living Situation		0	0%	95%	79%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	25%	N/A	_



<sup>\*</sup> State Avg based on 5 Active Standard IOP Programs

#### **Grandview Adult OP Clinic52221**

Waterbury Hospital Health Center

Mental Health - Outpatient - Standard Outpatient

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	363	363	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	_	

# **Data Submission Quality**

Data Entry	Act	tual State Avg
Valid NOMS Data	N	N/A 95%
On-Time Periodic	Act	tual State Avg
6 Month Updates	0	0% 67%
Cooccurring	Act	tual State Avg
MH Screen Complete	N	N/A 78%
SA Screen Complete	N	N/A 76%
Diagnosis	Act	tual State Avg
√ Valid Axis I Diagnosis	100	0% 96%
Valid Axis V GAF Score	0	0% 91%

## Data Submitted to DMHAS by Month

	Jul Aug	Sep % Months Submitted	
Admissions		0%	
Discharges		0%	
Services		0%	
	1 or more Reco	rds Submitted to DMHAS	

#### **Discharge Outcomes**

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	N/A	N/A	50%	38%	N/A	
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	0	0%	30%	19%	-30%	_
	0	0%	60%	65%	-60%	_
· 1	0	0%	75%	48%	-75%	_
· 1	0	0%	95%	83%	-95%	<b>V</b>
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	0	0%	90%	71%	N/A	_
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	0	0%	75%	63%	-75%	_
	Actual % vs Goal %  Actual % vs Goal %	Actual % vs Goal % Actual  O O O Actual % vs Goal % Actual O Actual % vs Goal % Actual Actual % vs Goal % Actual	Actual % vs Goal %	Actual % vs Goal %  Actual % vs Goal %  Actual Actual %  O 0%  30%  O 0%  60%  O 0%  75%  O 0%  95%  Actual % vs Goal %  Actual % vs Goal %  Actual Actual %  Goal %  Actual % vs Goal %  Actual % vs Goal %  Actual Actual %  Goal %  Goal %	Actual % vs Goal %         Actual         Actual %         Goal %         State Avg           0         0%         30%         19%           0         0%         60%         65%           0         0%         75%         48%           0         0%         95%         83%   Actual % vs Goal %  Actual Actual %  Goal %  State Avg  Actual % vs Goal %  Actual Actual %  Goal %  State Avg  Actual % vs Goal %  Actual % vs Goal %  Actual %  Actual %  Actual %  Goal %  State Avg  State Avg  Actual %  Actual %  Actual %  Actual %  Actual %  State Avg  Actual %  Actual %  Actual %  Actual %  Actual %  Soal %  State Avg  Actual %  Actual	Actual % vs Goal %         Actual Actual %         Goal %         State Avg         Actual vs Goal %           0         0%         30%         19%         -30%           0         0%         60%         65%         -60%           0         0%         75%         48%         -75%           0         0%         95%         83%         -95%           Actual % vs Goal %         Actual Actual %         Goal %         State Avg         Actual vs Goal %           Actual % vs Goal %         Actual Actual %         Goal %         State Avg         Actual vs Goal %



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **Homeless Outreach 522-294**

Waterbury Hospital Health Center

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

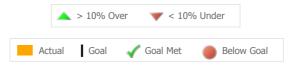
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	1	0%	
Admits	1	-		
Discharges	-	1	-100%	•
Service Hours	-	-		

# Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
at least 1 Service within 180 days		0	0%	50%	76%	-50%	

#### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	5				33%
Discharges	6				0%
Services					0%
		1 or mo	re Recor	ds Subr	nitted to DMHAS



<sup>\*</sup> State Avg based on 38 Active Outreach & Engagement Programs

#### **Outpatient Expansion 522211**

Waterbury Hospital Health Center Mental Health - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	-	

### **Data Submission Quality**

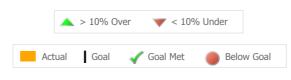
Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	67%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	78%
SA Screen Complete	N/A	76%

# Data Submitted to DMHAS by Month

	Jui	Aug	эср	70 PIONICIS SUDMINICO
Admissions				0%
Discharges				0%
	1 or r	nore Reco	ords Subr	mitted to DMHAS

#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	38%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	19%	-30%	_
Improved/Maintained Axis V GAF Score	,	N/A	N/A	75%	48%	-75%	_
Social Support		N/A	N/A	60%	65%	-60%	_
Stable Living Situation	<u> </u>	N/A	N/A	95%	83%	-95%	<b>V</b>
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	71%	N/A	_



<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs

#### **Respite Program 201**

Waterbury Hospital Health Center Mental Health - Crisis Services - Respite Bed

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

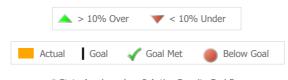
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	_	-	

#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	92%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	74%	N/A

#### Data Submitted to DMHAS by Month

Admissions		
		0%
Discharges		0%



<sup>\*</sup> State Avg based on 9 Active Respite Bed Programs