United Services Inc.
Dayville, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)


Addiction Recovery-Dac 545201
United Services Inc.
Addiction - Outpatient - Standard Outpatient

| Program Activity |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Actual | 1 Yr Ago | Variance $\%$ |  |
| Measure | 40 | 69 | $-42 \%$ | $\boldsymbol{\nabla}$ |
| Unique Clients | 11 | 23 | $-52 \%$ | $\nabla$ |
| Admits | 9 | 27 | $-67 \%$ | $\nabla$ |
| Discharges | 161 | 218 | $-26 \%$ | $\boldsymbol{\nabla}$ |


| Data Submission Quality |  |  |
| :--- | ---: | ---: |
| Data Entry | Actual | State Avg |
| Valid NOMS Data | $98 \%$ | $97 \%$ |
| Valid TEDS Data | $100 \%$ | $93 \%$ |


| On-Time Periodic | Actual | State Avg |
| :--- | ---: | ---: |
| 6 Month Updates | $100 \%$ | $41 \%$ |


| Cooccurring | Actual | State Avg |
| :--- | ---: | ---: |
| MH Screen Complete |  | $100 \%$ |
| SA Screen Complete |  | $100 \%$ |


| Diagnosis | Actual | State Avg |
| :--- | ---: | ---: |
| Valid Axis I Diagnosis | $100 \%$ | $98 \%$ |
| Valid Axis V GAF Score | $100 \%$ | $96 \%$ |

Data Submitted to DMHAS by Month

|  | Jul | Aug | Sep | \% Months Submitted |
| :--- | :--- | :--- | :--- | :--- |
| Admissions |  |  |  | $100 \%$ |
| Discharges |  |  |  |  |
| Services |  |  |  | $100 \%$ |

[^0]
## Discharge Outcomes

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Treatment Completed Successfully | $1$ | 6 | 67\% | 50\% | 56\% | 17\% | $\triangle$ |
| Recovery |  |  |  |  |  |  |  |
| National Recovery Measures (NOMS) | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| Not Arrested |  | 39 | 98\% | 75\% | 84\% | 23\% | $\triangle$ |
| Abstinence/Reduced Drug Use |  | 26 | 65\% | 55\% | 50\% | 10\% |  |
| Stable Living Situation |  | 39 | 98\% | 95\% | 83\% | 3\% |  |
| Employed |  | 16 | 40\% | 50\% | 39\% | -10\% |  |
| Self Help |  | 6 | 15\% | 60\% | 19\% | -45\% | $\nabla$ |
| Improved/Maintained Axis V GAF Score |  | 4 | 17\% | 75\% | 53\% | -58\% | $\nabla$ |
| Service Utilization |  |  |  |  |  |  |  |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| Clients Receiving Services |  | 27 | 87\% | 90\% | 74\% | -3\% |  |
| Service Engagement |  |  |  |  |  |  |  |
| Outpatient | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| 2 or more Services within 30 days |  | 7 | 64\% | 75\% | 76\% | -11\% | $\nabla$ |



* State Avg based on 116 Active Standard Outpatient Programs


## Addiction Recovery-Wac 545200

United Services Inc.
Addiction - Outpatient - Standard Outpatient

| Addiction - Outpatient - standard Outpatient |  |  |  |
| :--- | ---: | ---: | ---: |
| Program Activity |  |  |  |
| Measure | Actual | 1 Yr Ago | Variance \% |
| Unique Clients | 65 | 86 | $-24 \%$ |
| Admits | 18 | 20 | $-10 \%$ |
| Discharges | 10 | 26 | $-62 \%$ |
| Service Hours | 301 | 439 | $-31 \%$ |


| Data Submission Quality |  |  |
| :--- | ---: | ---: |
| Data Entry | Actual | State Avg |
| Valid NOMS Data | $98 \%$ | $97 \%$ |
| Valid TEDS Data | $100 \%$ | $93 \%$ |


| On-Time Periodic | Actual | State Avg |  |
| :--- | ---: | ---: | ---: |
| 6 Month Updates |  | $100 \%$ | $41 \%$ |
|  |  |  |  |
| Cooccurring | Actual | State Avg |  |
| MH Screen Complete |  | $82 \%$ | $96 \%$ |
| SA Screen Complete |  | $82 \%$ | $96 \%$ |


| Diagnosis | Actual | State Avg |
| :--- | ---: | ---: |
| Valid Axis I Diagnosis | $100 \%$ | $98 \%$ |
| Valid Axis V GAF Score |  | $100 \%$ |

Data Submitted to DMHAS by Month


## Discharge Outcomes

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Treatment Completed Successfully |  | 4 | 40\% | 50\% | 56\% | -10\% |
| Recovery |  |  |  |  |  |  |
| National Recovery Measures (NOMS) | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| Not Arrested |  | 62 | 95\% | 75\% | 84\% | 20\% |
| Abstinence/Reduced Drug Use | 1 | 39 | 60\% | 55\% | 50\% | 5\% |
| Stable Living Situation |  | 63 | 97\% | 95\% | 83\% | 2\% |
| Self Help |  | 24 | 37\% | 60\% | 19\% | -23\% |
| Employed |  | 13 | 20\% | 50\% | 39\% | -30\% |
| Improved/Maintained Axis V GAF Score |  | 4 | 9\% | 75\% | 53\% | -66\% |
| Service Utilization |  |  |  |  |  |  |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| Clients Receiving Services |  | 52 | 95\% | 90\% | 74\% | 5\% |
| Service Engagement |  |  |  |  |  |  |
| Outpatient | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| 2 or more Services within 30 days |  | 14 | 78\% | 75\% | 76\% | 3\% |



[^1]Program Activity

| Measure | Actual | 1 Yr Ago | Variance \% |
| :---: | :---: | :---: | :---: |
| Unique Clients | 42 | 147 | -71\% |
| Admits | 38 | 98 | -61\% |
| Discharges | 36 | 129 | -72\% |

## Crisis

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Evaluation within 1.5 hours of Request |  | 35 | $81 \%$ | $75 \%$ | $65 \%$ | $6 \%$ |  |
| Community Location Evaluation |  |  | 0 | $0 \%$ | $80 \%$ | $56 \%$ | $-80 \%$ |
| Follow-up Service within 48 hours |  |  | 25 | $96 \%$ | $90 \%$ | $49 \%$ | 6 |

Data Submitted to DMHAS by Month




Data Submitted to DMHAS by Month


## Discharge Outcomes

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Treatment Completed Successfully |  | 138 | 49\% | 50\% | 38\% | -1\% |
| Recovery |  |  |  |  |  |  |
| National Recovery Measures (NOMS) | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| Stable Living Situation |  | 1,784 | 93\% | 95\% | 83\% | -2\% |
| Employed |  | 508 | 27\% | 30\% | 19\% | -3\% |
| Social Support |  | 1,051 | 55\% | 60\% | 65\% | -5\% |
| Improved/Maintained Axis V GAF Score |  | 279 | 18\% | 75\% | 48\% | -57\% |
| Service Utilization |  |  |  |  |  |  |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| Clients Receiving Services |  | 1,561 | 95\% | 90\% | 71\% | 5\% | Service Engagement


| Outpatient | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 2 or more Services within 30 days |  | 157 | $69 \%$ | $75 \%$ | $63 \%$ | $-6 \%$ |

* State Avg based on 93 Active Standard Outpatient Programs


## Program Activity

| Measure | Actual | 1 Yr Ago | Variance $\%$ |
| :--- | ---: | :---: | :---: |
| Unique Clients | 0 |  |  |
| Admits | - | - |  |
| Discharges | - | - |  |
| Service Hours | - | - |  |

## Data Submission Quality

| Data Entry | Actual | State Avg |  |
| :--- | :--- | ---: | ---: |
| Valid NOMS Data |  | N/A | $95 \%$ |
|  |  |  |  |
| On-Time Periodic |  | Actual | State Avg |
| 6 Month Updates |  | N/A | $67 \%$ |


| Cooccurring | Actual | State Avg |  |
| :--- | ---: | ---: | ---: |
| MH Screen Complete | N/A | $78 \%$ |  |
| SA Screen Complete |  | N/A | $76 \%$ |

## Data Submitted to DMHAS by Month

|  | Jul Aug Sep | \% Months Submitted |
| :--- | ---: | ---: |
| Admissions | $0 \%$ |  |
| Discharges | $0 \%$ |  |

1 or more Records Submitted to DMHAS

## Discharge Outcomes

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Treatment Completed Successfully |  | N/A | N/A | 50\% | 38\% | N/A |
| Recovery |  |  |  |  |  |  |
| National Recovery Measures (NOMS) | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| Employed |  | N/A | N/A | 30\% | 19\% | -30\% |
| Improved/Maintained Axis V GAF Score |  | N/A | N/A | 75\% | 48\% | -75\% |
| Social Support |  | N/A | N/A | 60\% | 65\% | -60\% |
| Stable Living Situation |  | N/A | N/A | 95\% | 83\% | -95\% |
| Service Utilization |  |  |  |  |  |  |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |
| Clients Receiving Services |  | N/A | N/A | 90\% | 71\% | N/A |



* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance $\%$ |
| :--- | ---: | :---: | :---: |
| Unique Clients | 0 |  |  |
| Admits | - | - |  |
| Discharges | - | - |  |
| Service Hours | - | - |  |

Data Submitted to DMHAS by Month

|  | Jul Aug Sep | \% Months Submitted |
| :--- | :---: | :---: |
| Admissions |  | $0 \%$ |
| Discharges | $0 \%$ |  |

[^2]* State Avg based on 38 Active Outreach \& Engagement Programs

| Program Activity |  |  |  |
| :--- | ---: | ---: | ---: |
|  |  |  |  |
| Measure | Actual | 1 Yr Ago | Variance $\%$ |
| Unique Clients | 24 | 24 | $0 \%$ |
| Admits | 1 | - |  |
| Discharges | 2 | - |  |
| Service Hours | 265 | 295 | $-10 \%$ |



## Data Submission Quality

| Data Entry | Actual | State Avg |
| :--- | ---: | ---: |
| Valid NOMS Data | $98 \%$ | $98 \%$ |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | $95 \%$ | $69 \%$ |

Data Submitted to DMHAS by Month



* State Avg based on 54 Active Supportive Housing - Development Programs


## Community Support/RP Program

United Services Inc.
Mental Health - Community Support - CSP

| Program Activity |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Actual | 1 Yr Ago |  |  |
|  | Variance $\%$ |  |  |  |
| Measure | 342 | 394 | $-13 \%$ | V |
| Unique Clients | 37 | 43 | $-14 \%$ | マ |
| Admits | 53 | 32 | $66 \%$ | - |
| Discharges | 2,050 | 2,272 | $-10 \%$ |  |

## Data Submission Quality

| Data Entry | Actual | State Avg |
| :--- | ---: | ---: |
| Valid NOMS Data | $92 \%$ | $97 \%$ |
|  |  |  |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | $100 \%$ | $92 \%$ |


|  |  | Actual | State Avg |
| :--- | :--- | ---: | ---: |
| Cooccurring | $76 \%$ | $83 \%$ |  |
| MH Screen Complete |  | $76 \%$ | $82 \%$ |


| Diagnosis | Actual | State Avg |
| :--- | ---: | ---: |
| Valid Axis I Diagnosis | $95 \%$ | $96 \%$ |
| Valid Axis V GAF Score |  | $93 \%$ |

Data Submitted to DMHAS by Month


Program Activity

| Measure | Actual | 1 Yr Ago | Variance $\%$ |  |
| :--- | ---: | ---: | :---: | :---: |
| Unique Clients | 18 | 20 | $-10 \%$ |  |
| Admits | 7 | 9 | $-22 \%$ | マ |
| Discharges | 1 | 4 | $-75 \%$ | V |
| Service Hours | 51 | 47 | $9 \%$ |  |

Data Submitted to DMHAS by Month


## Service Engagement

| Homeless Outreach | Actual $\%$ vs Goal $\%$ | Actual | Actual $\%$ | Goal $\%$ | State Avg | Actual vs Goal |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| at least 1 Service within 180 days |  |  | 7 | $100 \%$ | $50 \%$ | $76 \%$ | $50 \%$ | $\Delta$ |

Program Activity

| Measure | Actual | 1 Yr Ago | Variance \% |
| :--- | ---: | :---: | :---: |
| Unique Clients | 53 |  |  |
| Admits | 34 | - |  |
| Discharges | 26 | - |  |
| Service Hours | - | - |  |

## Service Utilization

|  | Actual $\%$ vs Goal $\%$ | Actual | Actual $\%$ | Goal $\%$ | State Avg | Actual vs Goal |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Clients Receiving Services |  | 0 | $0 \%$ | $90 \%$ | $38 \%$ | N/A |  |

## Jail Diversion

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Follow-up Service within 48 hours |  | 5 | $29 \%$ | $0 \%$ | $17 \%$ | $29 \%$ | $\Delta$ |

Actual \% vs Goal \% Actual
Follow-up Service within 48 hours

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance $\%$ |  |
| :--- | ---: | ---: | ---: | :--- |
| Unique Clients | 19 | 16 | $19 \%$ | a |
| Admits | 6 | 4 | $50 \%$ | a |
| Discharges | 5 | 3 | $67 \%$ | a |
| Bed Days | 1,192 | 1,187 | $0 \%$ |  |

## Data Submission Quality

| Data Entry |  | Actual | State Avg |
| :--- | ---: | ---: | ---: |
| Valid NOMS Data | $91 \%$ | $97 \%$ |  |
| On-Time Periodic |  |  |  |
| 6 Month Updates | Actual | State Avg |  |
| Cooccurring | $100 \%$ | $93 \%$ |  |
| MH Screen Complete |  |  |  |
| SA Screen Complete |  | Actual | State Avg |
| Diagnosis | $100 \%$ | $97 \%$ |  |
| Valid Axis I Diagnosis |  | $100 \%$ | $97 \%$ |
| Valid Axis V GAF Score |  |  |  |

Data Submitted to DMHAS by Month

|  | Jul | Aug | Sep | $\%$ Months Submitted |
| :--- | :--- | :--- | :--- | :--- |
| Admissions |  |  |  | $100 \%$ |
| Discharges |  |  |  | $67 \%$ |

[^3]
## Discharge Outcomes



## Bed Utilization

|  | 12 Months Trend |  | Beds | Avg LOS | Turnover | Actual $\%$ | Goal $\%$ | State Avg | Actual vs Goal |
| :--- | :---: | :---: | :---: | :---: | :---: | ---: | ---: | ---: | ---: |
| Avg Utilization Rate |  |  | 14 | 282 days | 0.7 | $93 \%$ | $90 \%$ | $97 \%$ | $3 \%$ |

$\square<90 \% \quad$ 90-110\% $\quad \square>110 \%$
$\Delta>10 \%$ Over $\nabla<10 \%$ Under
$\square$ Actual $\mid$ Goal $\quad$ Goal Met Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance $\%$ |  |
| :--- | ---: | ---: | ---: | ---: |
| Unique Clients | 34 | 18 | $89 \%$ |  |
| Admits | 36 | 18 | $100 \%$ | - |
| Discharges | 36 | 18 | $100 \%$ | - |

## Crisis

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 42 | 98\% | 75\% | 65\% | 23\% | - |
| $\checkmark$ Community Location Evaluation |  | 43 | 100\% | 80\% | 56\% | 20\% | $\underline{\Delta}$ |
| Follow-up Service within 48 hours |  | 8 | 100\% | 90\% | 49\% | 10\% |  |

Data Submitted to DMHAS by Month

|  | Jul | Aug | Sep | $\%$ Months Submitted |
| :--- | :--- | :--- | :--- | :--- |
| Admissions |  |  |  | $100 \%$ |
| Discharges |  |  |  |  |

[^4]

## Data Submission Quality

| Data Entry | Actual | State Avg |
| :--- | ---: | ---: |
| Valid NOMS Data | $100 \%$ | $97 \%$ |
|  |  |  |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | $100 \%$ | $80 \%$ |

Data Submitted to DMHAS by Month



* State Avg based on 70 Active Supportive Housing - Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance $\%$ |  |
| :--- | ---: | ---: | ---: | ---: |
| Unique Clients | 41 | 58 | $-29 \%$ | マ |
| Admits | 4 | 1 | $300 \%$ | - |
| Discharges | 8 | 5 | $60 \%$ | - |
| Service Hours | 496 | 723 | $-31 \%$ | マ |

## Data Submission Quality

| Data Entry | Actual | State Avg |
| :---: | :---: | :---: |
| Valid NOMS Data | 92\% | 97\% |
| On-Time Periodic | Actual | State Avg |
| $\int 6$ Month Updates | 100\% | 91\% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 100\% | 90\% |
| $\sqrt{\text { SA Screen Complete }}$ | 100\% | 87\% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 98\% | 97\% |
| Valid Axis V GAF Score | 95\% | 96\% |

Data Submitted to DMHAS by Month


Discharge Outcomes

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\checkmark$ Treatment Completed Successfully |  | 8 | 100\% | 50\% | 72\% | 50\% | - |
| Recovery |  |  |  |  |  |  |  |
| National Recovery Measures (NOMS) | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| $\checkmark$ Social Support |  | 32 | 78\% | 60\% | 87\% | 18\% | - |
| $\checkmark$ Stable Living Situation |  | 37 | 90\% | 85\% | 92\% | 5\% |  |
| - Employed |  | 4 | 10\% | 25\% | 13\% | -15\% | $\nabla$ |
| Improved/Maintained Axis V GAF Score | $\square$ | 6 | 17\% | 95\% | 70\% | -78\% | $\nabla$ |
| Service Utilization |  |  |  |  |  |  |  |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| $\checkmark$ Clients Receiving Services |  | 33 | 100\% | 90\% | 95\% | 10\% |  |



* State Avg based on 51 Active Residential Support Programs


Data Submitted to DMHAS by Month


Program Activity

| Measure | Actual | 1 Yr Ago | Variance \% |
| :---: | :---: | :---: | :---: |
| Unique Clients | 179 | 179 | 0\% |
| Admits | 14 | 7 | 100\% |
| Discharges | 14 | 27 | -48\% |
| Service Hours | 852 | 300 | 184\% |
| Social Rehab/PHP/IOP Days | 0 | 0 |  |

## Service Utilization

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Clients Receiving Services |  | 74 | $45 \%$ | $90 \%$ | $57 \%$ | $-45 \%$ | $\nabla$ |

Data Submitted to DMHAS by Month



* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance $\%$ |  |
| :--- | ---: | ---: | :---: | :---: |
| Unique Clients | 7 | 12 | $-42 \%$ | マ |
| Admits | - | 1 | $-100 \%$ | マ |
| Discharges | 1 | 1 | $0 \%$ |  |
| Service Hours | 90 | 168 | $-47 \%$ |  |
|  |  |  |  |  |

## Data Submission Quality

| Data Entry | Actual | State Avg |
| :---: | :---: | :---: |
| Valid NOMS Data | 93\% | 97\% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100\% | 91\% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | N/A | 90\% |
| SA Screen Complete | N/A | 87\% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100\% | 97\% |
| Valid Axis V GAF Score | 100\% | 96\% |

## Data Submitted to DMHAS by Month



Discharge Outcomes

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\checkmark$ Treatment Completed Successfully | 1 | 1 | 100\% | 50\% | 72\% | 50\% | - |
| Recovery |  |  |  |  |  |  |  |
| National Recovery Measures (NOMS) | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| $\checkmark$ Social Support |  | 5 | 71\% | 60\% | 87\% | 11\% | - |
| Stable Living Situation | - | 5 | 71\% | 85\% | 92\% | -14\% | $\nabla$ |
| - Employed | \| | 0 | 0\% | 25\% | 13\% | -25\% | $\nabla$ |
| - Improved/Maintained Axis V GAF Score |  | 1 | 14\% | 95\% | 70\% | -81\% | $\nabla$ |
| Service Utilization |  |  |  |  |  |  |  |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| $\checkmark$ Clients Receiving Services |  | 6 | 100\% | 90\% | 95\% | 10\% |  |



* State Avg based on 51 Active Residential Support Programs



## Data Submission Quality

| Data Entry | Actual | State Avg |
| :--- | ---: | ---: |
| Valid NOMS Data | $95 \%$ | $96 \%$ |
|  |  |  |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | $100 \%$ | $91 \%$ |

## Data Submitted to DMHAS by Month



## Program Activity

| Measure | Actual | 1 Yr Ago | Variance $\%$ |
| :--- | ---: | ---: | :---: |
| Unique Clients | 31 | 33 | $-6 \%$ |
| Admits | 4 | 4 | $0 \%$ |
| Discharges | 1 | 8 | $-88 \%$ |
| Service Hours | 3,226 | 3,006 | $7 \%$ |

## Data Submission Quality

| Data Entry |  | Actual | State Avg |
| :--- | ---: | ---: | ---: |
| Valid NOMS Data | $95 \%$ | $97 \%$ |  |
|  |  |  |  |
| On-Time Periodic |  | Actual | State Avg |
| 6 Month Updates | $100 \%$ | $77 \%$ |  |
|  |  |  |  |
| Cooccurring |  | Actual | State Avg |
| MH Screen Complete | $100 \%$ | $79 \%$ |  |
| SA Screen Complete |  | $100 \%$ | $74 \%$ |
|  |  |  |  |
| Diagnosis |  | Actual | State Avg |
| Valid Axis I Diagnosis |  | $100 \%$ | $92 \%$ |
| Valid Axis V GAF Score |  | $100 \%$ | $85 \%$ |

Data Submitted to DMHAS by Month


1 or more Records Submitted to DMHAS

## Discharge Outcomes

|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Treatment Completed Successfully |  | 1 | 100\% | 65\% | 43\% | 35\% |  |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| No Re-admit within 30 Days of Discharge |  | 1 | 100\% | 85\% | 93\% | 15\% | $\underline{1}$ |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| Follow-up within 30 Days of Discharge |  | 0 | 0\% | 90\% | 32\% | -90\% | $\nabla$ |
| Recovery |  |  |  |  |  |  |  |
| National Recovery Measures (NOMS) | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| Social Support |  | 26 | 84\% | 60\% | 73\% | 24\% | - |
| Stable Living Situation |  | 26 | 84\% | 60\% | 88\% | 24\% | $\Delta$ |
| Employed |  | 5 | 16\% | 15\% | 7\% | 1\% |  |
| Improved/Maintained Axis V GAF Score | - \| | 1 | 5\% | 85\% | 46\% | -80\% | $\nabla$ |
| Service Utilization |  |  |  |  |  |  |  |
|  | Actual \% vs Goal \% | Actual | Actual \% | Goal \% | State Avg | Actual vs Goal |  |
| Clients Receiving Services |  | 27 | 90\% | 90\% | 97\% | 0\% |  |

* State Avg based on 10 Active Assertive Community Treatment Programs


[^0]:    1 or more Records Submitted to DMHAS

[^1]:    * State Avg based on 116 Active Standard Outpatient Programs

[^2]:    1 or more Records Submitted to DMHAS

[^3]:    1 or more Records Submitted to DMHAS

[^4]:    1 or more Records Submitted to DMHAS

