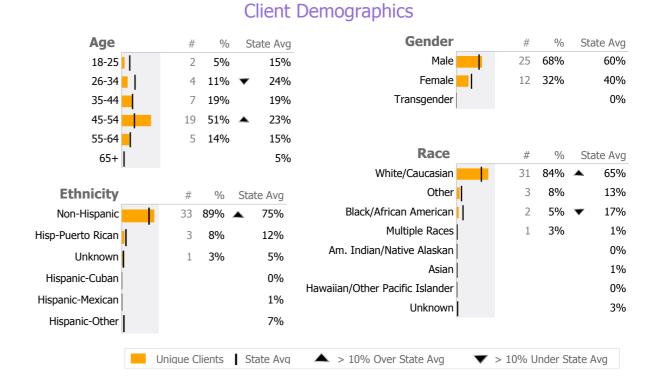
New London Homeless Hospitality Center

New London, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Provider Activity Monthly Trend Measure Actual 1 Yr Ago Variance % **Unique Clients** 37 24 54% 13 63% 🔺 8 Admits Discharges 1 3 **-67%** ▼ Service Hours 761 481 58% > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health** Case Management 37 100.0%



Survey Data Not Available

BOS 193 Units New London

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	2	450%	•
Admits	6	2	200%	•
Discharges	1	-		
Service Hours	227	-		

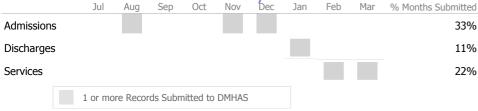
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Stable Living Situation		11	100%	85%	80%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		10	100%	90%	94%	10%

Data Submission Quality

	Data Entry	Į.	Actual	State Avg
•	Valid NOMS Data	1	00%	98%
	On-Time Periodic	A	Actual	State Avg
	6 Month Updates		67%	81%

Data Submitted to DMHAS by Month





^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

FUSE - 19 Jay St

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	7	71%	•
Admits	6	-		
Discharges	-	1	-100%	•
Service Hours	257	481	-47%	•

Recovery

National Recovery Measures (NOMS)

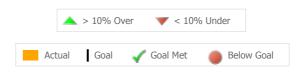
	Stable Living Situation		6	50%	85%	80%	-35%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		12	100%	90%	94%	10%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	81%





^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

N. London Homeless Hospitality Center

New London Homeless Hospitality Center

Mental Health - Case Management - Outreach & Engagement

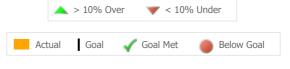
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	3		•
Admits	-	-		
Discharges	-	2	-100%	•
Service Hours	_	_		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS					



^{*} State Avg based on 38 Active Outreach & Engagement Programs

Social Innovation Fund

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	12	17%	•
Admits	1	6	-83%	•
Discharges	-	-		
Service Hours	277	-		

Recovery

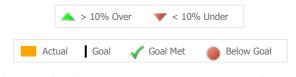
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		11	79%	85%	80%	-6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		13	93%	90%	94%	3%

Data Submission Quality



Data Submitted to DMHAS by Month





* State Avg based on 71 Active Supportive Housing – Scattered Site Programs