My People Clinical Services LLC
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016   (Data as of Jun 15, 2016)
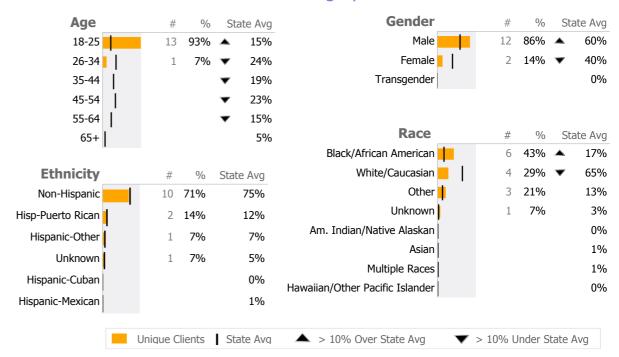
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	14	18	-22%	▼
	Admits	2	12	-83%	▼
	Discharges	1	9	-89%	▼
	Service Hours		-		
	Bed Days	3,579	2,937	22%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	14	100.0%

Consumer Satisfaction Survey   (Based on 10 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		90%	80%	93%
✓	Participation in Treatment		90%	80%	92%
✓	General Satisfaction		90%	80%	92%
✓	Overall		90%	80%	91%
✓	Access		90%	80%	88%
✓	Respect		88%	80%	91%
✓	Outcome		88%	80%	83%
✓	Recovery		88%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	13	93%	▲	15%
26-34	1	7%	▼	24%
35-44			▼	19%
45-54			▼	23%
55-64			▼	15%
65+				5%

Gender

Gender	#	%		State Avg
Male	12	86%	▲	60%
Female	2	14%	▼	40%
Transgender				0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	10	71%	75%
Hisp-Puerto Rican	2	14%	12%
Hispanic-Other	1	7%	7%
Unknown	1	7%	5%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race

Race	#	%		State Avg
Black/African American	6	43%	▲	17%
White/Caucasian	4	29%	▼	65%
Other	3	21%		13%
Unknown	1	7%		3%
Am. Indian/Native Alaskan				0%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Bridgeway Supervised Apt Program
My People Clinical Services LLC
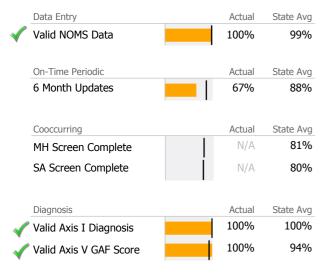Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
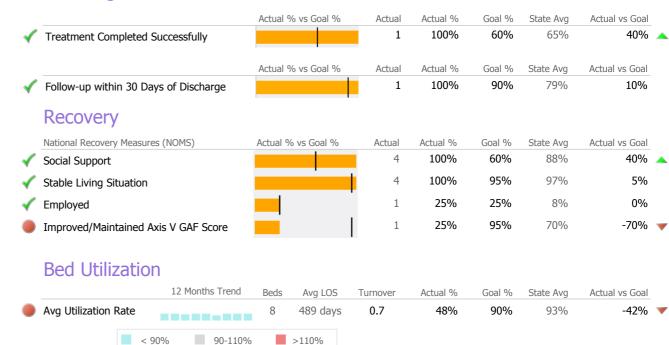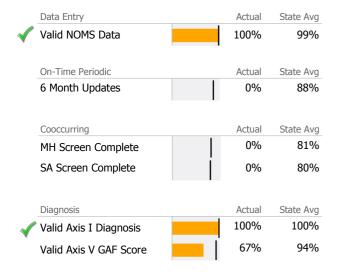Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	7	-43%	▼
Admits	-	5	-100%	▼
Discharges	1	4	-75%	▼
Bed Days	1,056	990	7%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		67%	88%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	81%
SA Screen Complete		N/A	80%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	94%

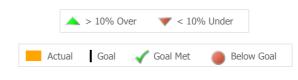## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		1	100%	60%	65%	40%	▲
✔ Follow-up within 30 Days of Discharge		1	100%	90%	79%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		4	100%	60%	88%	40%	▲
✔ Stable Living Situation		4	100%	95%	97%	5%	
✔ Employed		1	25%	25%	8%	0%	
🔴 Improved/Maintained Axis V GAF Score		1	25%	95%	70%	-70%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Avg Utilization Rate		8	489 days	0.7	48%	90%	93%	-42%	▼

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges								■		11%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 73 Active Supervised Apartments Programs

Girard Street Supervised Apts
My People Clinical Services LLC
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14%	▼
Admits	1	4	-75%	▼
Discharges	-	2	-100%	▼
Bed Days	1,648	1,217	35%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	65%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		5	83%	60%	88%	23%	▲
✔ Stable Living Situation		6	100%	95%	97%	5%	
🔴 Employed		1	17%	25%	8%	-8%	
🔴 Improved/Maintained Axis V GAF Score		0	0%	95%	70%	-95%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	88%

Cooccurring		Actual	State Avg
MH Screen Complete		0%	81%
SA Screen Complete		0%	80%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		67%	94%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Avg Utilization Rate		4	495 days	0.2	150%	90%	93%	60%	▲

🟦 < 90% ⬜ 90-110% 🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										11%
Discharges										0%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 73 Active Supervised Apartments Programs

Park Street Supervised Apts
My People Clinical Services LLC
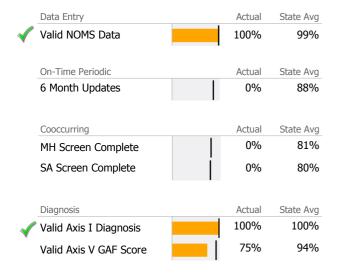Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

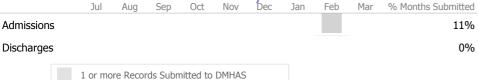| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	6	-33%	▼
Admits	1	3	-67%	▼
Discharges	-	3	-100%	▼
Bed Days	875	730	20%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	65%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	79%	N/A

Data Submission Quality

Data Entry

	Actual	State Avg
✓ Valid NOMS Data	100%	99%

On-Time Periodic

	Actual	State Avg
6 Month Updates	0%	88%

Cooccurring

	Actual	State Avg
MH Screen Complete	0%	81%
SA Screen Complete	0%	80%

Diagnosis

	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	75%	94%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		4	100%	60%	88%	40%	▲
✓ Stable Living Situation		4	100%	95%	97%	5%	
● Employed		0	0%	25%	8%	-25%	▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	70%	-95%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		4	393 days	0.4	80%	90%	93%	-10%

█ < 90%   █ 90-110%   █ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions								■		11%
Discharges										0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 73 Active Supervised Apartments Programs