John J. Driscoll United Labor Agency Inc.

New Britain, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Provider Activity





Clients by Level of Care

Program Type	#	%	
Addiction			
	Employment Services	77	100.0%

Consumer Satisfaction Survey (Based on 23 FY15 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	Sta	te Avg
18-25	2	3%	▼ 15%	Male	61	79%	A	60%
26-34	12	16%	24%	Female <mark> </mark>	16	21%	•	40%
35-44	14	18%	19%	Transgender				0%
45-54	31	40%	23 %					
55-64	18	23%	15%					
65+			5%	Race	#	%	Sta	te Avg
,				White/Caucasian	41	53%	•	65%
Ethnicity	#	%	State Avg	Black/African American	30	39%	_	17%
Non-Hispanic	74	96%	▲ 75%	Other	4	5%		13%
Hisp-Puerto Rican	3	4%	12%	Am. Indian/Native Alaskan	2	3%		0%
Hispanic-Cuban			0%	Asian				1%
Hispanic-Mexican			1%	Multiple Races				1%
				Hawaiian/Other Pacific Islander				0%
Hispanic-Other			7%	Unknown				3%
Unknown			5%					
	Unique C	Clients	State Avg	▲ > 10% Over State Avg	> 10% U	Inder S	tate A	vg

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Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

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Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	56	38%	•
Admits	55	44	25%	•
Discharges	48	37	30%	•
Service Hours	397	300	32%	•

Recovery

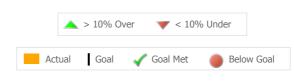
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Employed		41	50%	35%	44%	15%	•
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Clients Receiving Services		34	100%	90%	80%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	95%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	50%	45%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	- /	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										78%
Services										100%
	1 or n	nore Record	ds Sub	mitted t	o DMHA	AS				



^{*} State Avg based on 7 Active Employment Services Programs