

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,814	2,811	0%
	Admits	2,629	2,601	1%
	Discharges	2,622	2,594	1%
	Service Hours		-	
	Bed Days	158,476	151,759	4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 205 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		87%	80%	92%
✓ Quality and Appropriateness		80%	80%	93%
✓ Overall		80%	80%	91%
✓ Respect		80%	80%	91%
● General Satisfaction		79%	80%	92%
● Recovery		77%	80%	79%
● Outcome		77%	80%	83%
● Access		70%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	2,112	73.7%
	Residential Services	0	0%
Forensic MH	Inpatient Services	426	14.9%
	Residential Services	0	0%
Mental Health	Inpatient Services	306	10.7%
	Residential Services	22	0.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	350	12%	15%	Male	2,089	74%	60%
26-34	761	27%	24%	Female	724	26%	40%
35-44	608	22%	19%	Transgender	1	0%	0%
45-54	648	23%	23%				
55-64	369	13%	15%				
65+	78	3%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,302	82%	75%	White/Caucasian	1,786	63%	65%
Hisp-Puerto Rican	326	12%	12%	Black/African American	520	18%	17%
Hispanic-Other	138	5%	7%	Other	429	15%	13%
Unknown	40	1%	5%	Multiple Races	33	1%	1%
Hispanic-Cuban	4	0%	0%	Unknown	19	1%	3%
Hispanic-Mexican	4	0%	1%	Asian	16	1%	1%
				Am. Indian/Native Alaskan	9	0%	0%
				Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,516	1,378	10% ▲
Admits	1,789	1,617	11% ▲
Discharges	1,409	1,223	15% ▲
Transfers - In	5	7	-29% ▼
Transfers - Out	389	368	6%
Bed Days	9,888	8,862	12% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		939	67%	80%	67%	-13% ▼
✔ No Re-admit within 30 Days of Discharge		1,319	94%	85%	94%	9%
● Follow-up within 30 Days of Discharge		490	52%	90%	52%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	88%	90%	88%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submission Quality

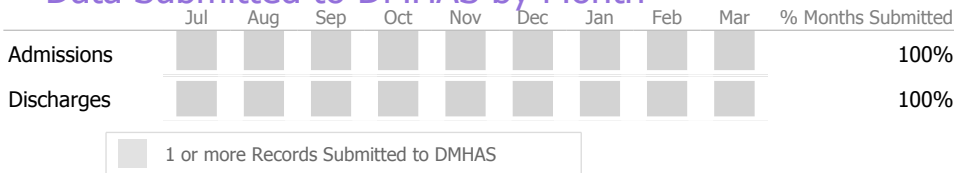
Data Entry	Actual	State Avg
✔ Valid NOMS Data		90%
✔ Valid TEDS Data		100%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Cooccurring	Actual	State Avg
✔ MH Screen Complete		95%
✔ SA Screen Complete		95%

Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis		100%
✔ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual
 | Goal
 ✔ Goal Met
 ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	275	244	13% ▲
Admits	198	187	6%
Discharges	176	147	20% ▲
Transfers - In	6	11	-45% ▼
Transfers - Out	10	28	-64% ▼
Bed Days	24,224	17,892	35% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		15	9%	95%	13%	-86% ▼
✓ No Re-admit within 30 Days of Discharge		174	99%	85%	97%	14% ▲
● Follow-up within 30 Days of Discharge		7	47%	90%	60%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		5	2%	95%	12%	-93% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		89% / 90%
On-Time Periodic		
6 Month Updates		21% / 30%
Cooccurring		
✓ MH Screen Complete		98% / 98%
✓ SA Screen Complete		97% / 97%
Diagnosis		
✓ Valid Axis I Diagnosis		100% / 100%
Valid Axis V GAF Score		3% / 7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		81	168 days	0.2	109%	90%	97%	19% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	173	-35% ▼
Admits	8	7	14% ▲
Discharges	13	21	-38% ▼
Transfers - In	7	22	-68% ▼
Transfers - Out	6	42	-86% ▼
Bed Days	26,898	31,562	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	44%	30%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	14%	7%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	69%	95%	13%	-26% ▼
No Re-admit within 30 Days of Discharge		8	73%	85%	97%	-12% ▼
Follow-up within 30 Days of Discharge		7	78%	90%	60%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		25	23%	95%	12%	-72% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	117	1,595 days	0.4	84%	90%	97%	-6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										78%

Legend: 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	47	-2%
Admits	2	2	0%
Discharges	1	3	-67% ▼
Transfers - In	1	45	-98% ▼
Transfers - Out	6	1	500% ▲
Bed Days	10,923	6,139	78% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	13%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	97%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	60%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		12	27%	95%	12%	-68% ▼

Data Submission Quality

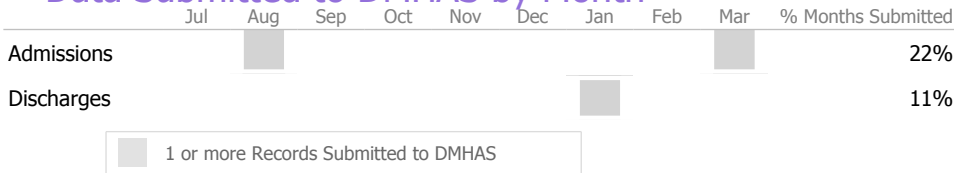
Data Entry	Actual	State Avg
✓ Valid NOMS Data		95% 90%
On-Time Periodic	Actual	State Avg
6 Month Updates		3% 30%
Cooccurring	Actual	State Avg
MH Screen Complete		N/A 98%
SA Screen Complete		N/A 97%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		20% 7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		34	486 days	0.3	117%	90%	97%	27% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 13 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	203	201	1%
Admits	66	73	-10%
Discharges	65	61	7%
Transfers - In	8	9	-11% ▼
Transfers - Out	6	5	20% ▲
Bed Days	38,986	37,582	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		51	78%	95%	56%	-17% ▼
✓ No Re-admit within 30 Days of Discharge		58	92%	85%	89%	7%
● Follow-up within 30 Days of Discharge		42	82%	90%	57%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		45	26%	95%	30%	-69% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93% / 89%
On-Time Periodic	Actual	State Avg
6 Month Updates		37% / 39%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		93% / 84%
✓ SA Screen Complete		92% / 68%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% / 73%
Valid Axis V GAF Score		4% / 12%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	770 days	0.3	101%	90%	104%	11% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	47	-11% ▼
Admits	3	1	200% ▲
Discharges	11	11	0%
Transfers - In	2	7	-71% ▼
Bed Days	9,337	10,945	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	69%	39%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	84%
SA Screen Complete	80%	68%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	73%
Valid Axis V GAF Score	2%	12%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	73%	95%	56%	-22% ▼
No Re-admit within 30 Days of Discharge		9	90%	85%	89%	5%
Follow-up within 30 Days of Discharge		0	0%	90%	57%	-90% ▼

Recovery

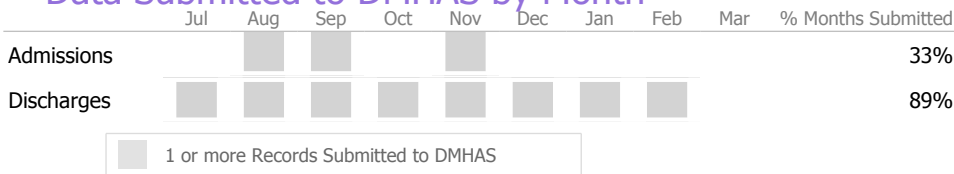
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		17	42%	95%	30%	-53% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	975 days	0.4	75%	90%	104%	-15% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	20	35% ▲
Admits	13	6	117% ▲
Discharges	11	6	83% ▲
Transfers - In	1	2	-50% ▼
Bed Days	4,076	3,802	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	39%
Cooccurring	Actual	State Avg
MH Screen Complete	85%	84%
SA Screen Complete	85%	68%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	73%
Valid Axis V GAF Score	15%	12%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	91%	95%	56%	-4%
No Re-admit within 30 Days of Discharge		11	100%	85%	89%	15% ▲
Follow-up within 30 Days of Discharge		6	60%	90%	57%	-30% ▼

Recovery

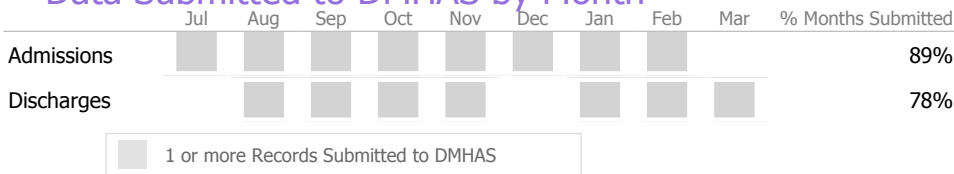
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		7	39%	95%	30%	-56% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	15	682 days	0.3	99%	90%	104%	9%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	33	6%
Admits	13	20	-35% ▼
Discharges	16	17	-6%
Transfers - In	4	2	100% ▲
Transfers - Out	2	-	
Bed Days	4,926	4,392	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
On-Time Periodic		
6 Month Updates	0%	39%
Cooccurring		
MH Screen Complete	100%	84%
SA Screen Complete	100%	68%
Diagnosis		
Valid Axis I Diagnosis	100%	73%
Valid Axis V GAF Score	0%	12%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	88%	95%	56%	-7%
No Re-admit within 30 Days of Discharge		16	100%	85%	89%	15% ▲
Follow-up within 30 Days of Discharge		12	86%	90%	57%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	30%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	316 days	0.3	90%	90%	104%	0%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	996	899	11% ▲
Admits	525	486	8%
Discharges	908	798	14% ▲
Transfers - In	410	413	-1%
Transfers - Out	25	11	127% ▲
Bed Days	29,218	27,693	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
MH Screen Complete	99%	99%
SA Screen Complete	99%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		719	79%	80%	79%	-1%
No Re-admit within 30 Days of Discharge		861	95%	85%	95%	10%
Follow-up within 30 Days of Discharge		453	63%	90%	63%	-27%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	35 days	0.1	96%	90%	96%	6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	12	11	9%
Discharges	12	11	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	80%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	86%	67%

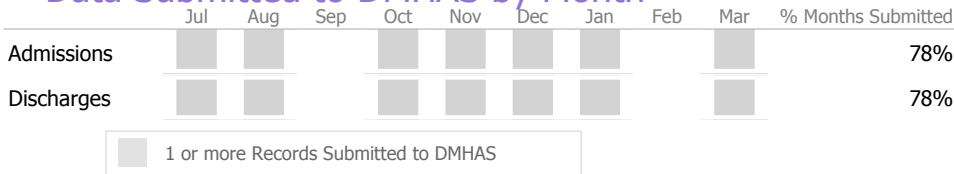
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	100%	95%	83%	5%
● No Re-admit within 30 Days of Discharge		4	33%	85%	75%	-52%
● Follow-up within 30 Days of Discharge		5	42%	90%	86%	-48%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		8	47%	95%	27%	-48%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs