Community Health Center Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	35	31	13% ▲
	Admits	6	4	50% ▲
	Discharges	4	5	-20% ▼
	Service Hours	1,072	1,031	4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	35	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	6%	15%
26-34	6	17%	24%
35-44	2	6% ▼	19%
45-54	10	29%	23%
55-64	15	43% ▲	15%
65+			5%

Gender	#	%	State Avg
Female	20	57% ▲	40%
Male	15	43% ▼	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	32	91% ▲	75%
Unknown	2	6%	5%
Hispanic-Other	1	3%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican		▼	12%

Race	#	%	State Avg
White/Caucasian	28	80% ▲	65%
Black/African American	5	14%	17%
Multiple Races	1	3%	1%
Other	1	3%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Case Management 302294
Community Health Center Inc.
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	31	13%	▲
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Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	4%	71%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	25%	50%	55%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		33	94%	60%	64%	34%	▲
✓ Stable Living Situation		28	80%	80%	81%	0%	
● Employed		3	9%	20%	10%	-11%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		28	90%	90%	64%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■				■	■	■	■	■	67%
Discharges		■				■	■			33%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active Standard Case Management Programs