Columbus House

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Provider Activity



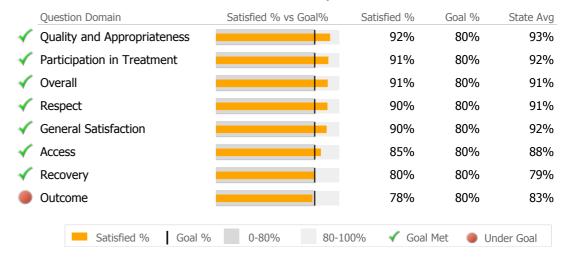


Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	1		
	Case Management	543	84.1%
Addiction			
	Residential Services	103	15.9%

Consumer Satisfaction Survey (Based

(Based on 137 FY15 Surveys)



Client Demographics

Age		# %	State Avg	Gender		#	%	State Avg
18-25	3	5 6%	15%	Male		391	63%	60%
26-34	8	9 14%	24%	Female		227	37%	40%
35-44	12	9 21%	19%	Transgender				0%
45-54	21	2 34%	23 %					
55-64	12	8 21%	15%					
65+	2	2 4%	5%	Race		#	%	State Avg
				White/Caucasian		308	50%	▼ 65%
Ethnicity	7	¢ %	State Avg	Black/African American	–	280	45%	17%
Non-Hispanic	51	83%	75%	Other		14	2%	▼ 13%
Hispanic-Other	9	15%	7%	Multiple Races		8	1%	1%
Hisp-Puerto Rican		9 1%	12%	Am. Indian/Native Alaskan		3	0%	0%
Unknown		3 0%	5%	Asian		3	0%	1%
ļ.				Hawaiian/Other Pacific Islander		1	0%	0%
Hispanic-Cuban		1 0%	0%	Unknown		1	0%	3%
Hispanic-Mexican			1%	,				
	Unique	Clients	State Avg	▲ > 10% Over State Avg	•	> 10% U	Inder S	tate Avg

CABHI - CM Scattered Site Housing

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Goal % State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	75	27	178%	•
Admits	41	27	52%	•
Discharges	20	-		
Service Hours	732	89		

Recovery

National Recovery Measures (NOMS)

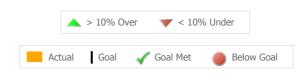
	reading recovery reasones (restis)	710taai 70 15 Goai 70	7100001	/ tecaai /o	00ui 70	State 7 tvg	/ tetaar vo coar	
	Stable Living Situation		34	45%	85%	80%	-40%	7
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Clients Receiving Services		55	100%	90%	94%	10%	

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	81%

	J	ul A	ug S	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	S										100%
Discharges	5										89%
Services											44%
	4			C. d in	L. J.L. D	MULAC					
	1 01	more F	Records	Submit	tea to D	MHAS					



^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Cedar Hill-CM 901-291

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	2	-	
Discharges	2	1	100% 🔺
Service Hours	141	169	-17% 🔻

Recovery

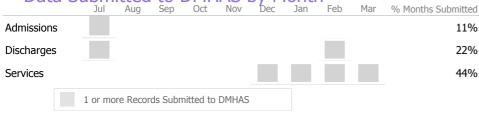
National Recovery Measures (NOMS)

√ S	Stable Living Situation		14	88%	85%	90%	3%
9	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√ C	Clients Receiving Services		14	100%	90%	90%	10%

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs

Columbus Val Macri Apartments

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	11	0%	
Admits	-	11	-100%	•
Discharges	-	-		
Service Hours	229	-		

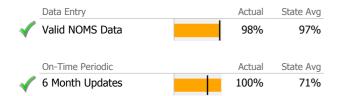
Recovery

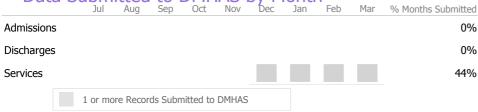
National Recovery Measures (NOMS)



Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs

FUSE - Waterbury Site

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	6	-33%	\blacksquare
Admits	-	-		
Discharges	-	2	-100%	•
Service Hours	70	90	-22%	•

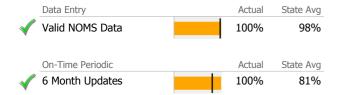
Recovery

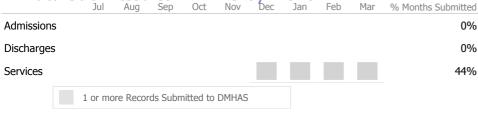
National Recovery Measures (NOMS)

1	Stable Living Situation		4	100%	85%	80%	15%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Clients Receiving Services		4	100%	90%	94%	10%	

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

FUSE 901557

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	24	38%	•
Admits	11	4	175%	•
Discharges	7	2	250%	•
Service Hours	374	513	-27%	•

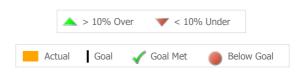
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		15	45%	85%	80%	-40%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		26	100%	90%	94%	10%

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Hamden NxtStp,SuppHsg 901-551

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

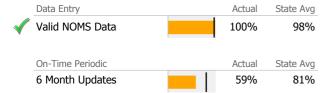
Program Activity

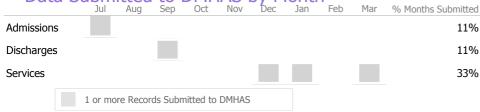
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	27	7%	
Admits	3	4	-25%	•
Discharges	2	1	100%	•
Service Hours	162	541	-70%	•

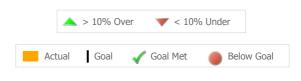
Recovery



Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

LegionWoodsNxtStp,SuppHs901552

Columbus House

Measure

Admits

Service Hours

Mental Health - Case Management - Supportive Housing - Development

221

-38% 🔻

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

90%

10%

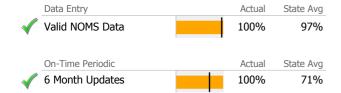
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

100%

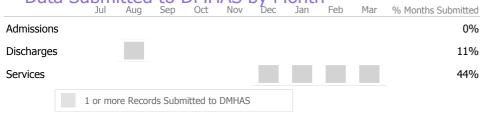
Program Activity Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual Actual 1 Yr Ago Variance % 88% 85% 90% 3% Stable Living Situation 9 Unique Clients -11% 1 -100% 🔻 Service Utilization Discharges 1 State Avg Actual % vs Goal % Actual Actual % Goal % Actual vs Goal

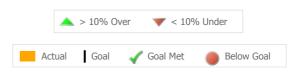
Clients Receiving Services

Data Submission Quality



137





^{*} State Avg based on 54 Active Supportive Housing – Development Programs

New Beginnings-CM-1stInit.373X

Columbus House

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

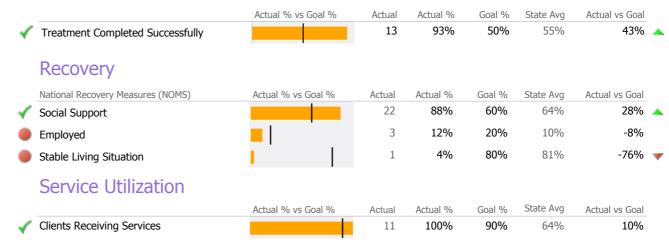
Program Activity

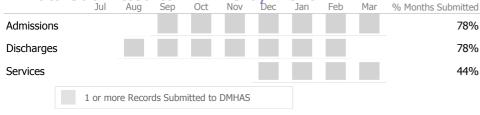
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	28	-11%	\blacksquare
Admits	12	18	-33%	•
Discharges	14	16	-13%	•
Service Hours	269	324	-17%	•

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 32 Active Standard Case Management Programs

Outrch&EngagementHmOutr901299

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

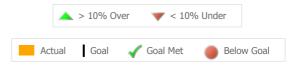
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	17	65%	•
Admits	27	4	575%	•
Discharges	6	16	-63%	•
Service Hours	213	85	151%	•

Service Engagement



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	S										89%
Discharge	S										33%
Services											33%
	10	or more	e Record	ds Subm	itted to	DMHAS					



^{*} State Avg based on 38 Active Outreach & Engagement Programs

PATH - Middletown

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

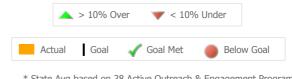
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7		
Admits	7	-	
Discharges	-	-	
Service Hours	_	_	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	82%	-50%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	S										11%
Discharges	5										0%
Services											0%
		1 or mo	re Recor	ds Subn	nitted to	DMHAS					



^{*} State Avg based on 38 Active Outreach & Engagement Programs

PATH - New Haven

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

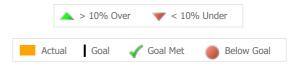
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	114		
Admits	114	-	
Discharges	28	-	
Service Hours	684	-	

Service Engagement



	J	ul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	5										78%
Discharges	5										67%
Services											44%
	1 0	more	e Record	ds Subm	itted to	DMHAS					



^{*} State Avg based on 38 Active Outreach & Engagement Programs

Rapid Re-Housing Program - 555

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

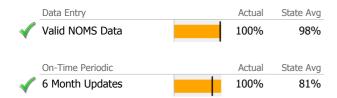
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	4	400%	•
Admits	13	4	225%	•
Discharges	10	-		
Service Hours	23	1		

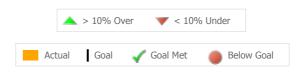
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		1	5%	85%	80%	-80%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	40%	90%	94%	-50%

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Rapid Rehousing Middlesex County

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	1	800%	•
Admits	7	1	600%	•
Discharges	3	-		
Service Hours	24	1		

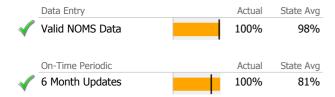
Recovery

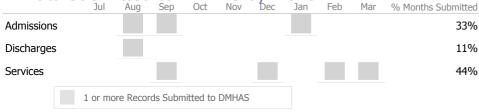
National Recovery Measures (NOMS)

	Stable Living Situation		4	44%	85%	80%	-41%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Clients Receiving Services		6	100%	90%	94%	10%

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Recovery House 901295

Columbus House

Addiction - Residential Services - Recovery House

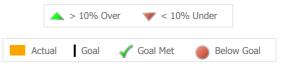
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	42	17%	•
Admits	43	36	19%	•
Discharges	34	39	-13%	•
Bed Days	2,833	1,718	65%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										



^{*} State Avg based on 14 Active Recovery House Programs

SAMSHA Apartments

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	31	219%	•
Admits	70	31	126%	•
Discharges	30	2	1400%	•
Service Hours	255	64		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		30	30%	85%	80%	-55%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		58	84%	90%	94%	-6%	

Data Submission Quality

	Data Entry	Actual	State Avg
1	Valid NOMS Data	100%	98%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	67%	81%

Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%
Services										44%
	1 or n	nore Recor	ds Sul	omitted t	to DMHA	S				



^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	277	-81%	•
Admits	-	229	-100%	•
Discharges	-	238	-100%	•
Bed Days	14,850	14,835	0%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 7 Active Shelter Programs

Shelter Case Management901-290

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	134	65	106%	•
Admits	112	39	187%	•
Discharges	52	43	21%	•
Bed Days	12,868	5,766	123%	•

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	ore Recor									



^{*} State Avg based on 38 Active Outreach & Engagement Programs

SOAR - Social Rehab Program

Columbus House

Mental Health - Case Management - Outreach & Engagement

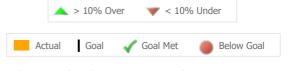
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or mo	oro Docor	de Subr	nitted to	DMHVC					



^{*} State Avg based on 38 Active Outreach & Engagement Programs

Social Innovation Fund

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Sarvice Hours	_	_	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		N/A	N/A	85%	80%	-85%	1
Comica Hilimation							

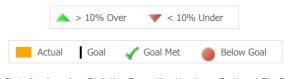
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	94%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	81%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
1 or more Records Submitted to DMHAS										



^{*} State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Sojourner's Place-SHP 901-264

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	14	-21%	•
Admits	1	2	-50%	•
Discharges	1	2	-50%	•
Service Hours	58	240	-76%	•

Recovery

National Recovery Measures (NOMS)

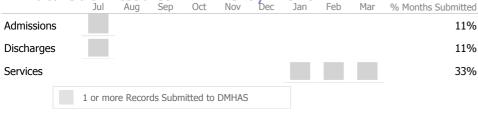
√	Stable Living Situation		11	100%	85%	90%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		10	100%	90%	90%	10%

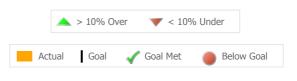
Actual

Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs

Transportation 901730

Columbus House

Addiction - Recovery Support - Transportation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

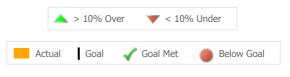
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 0%
Discharges 0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 1 Active Transportation Programs

Urban Initiative-HmOutr901-322

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

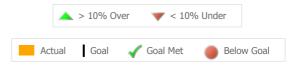
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	33	3%	
Admits	12	9	33% 🔺	
Discharges	-	16	-100% 🔻	
Service Hours	266	397	-33% 🔻	

Service Engagement







^{*} State Avg based on 38 Active Outreach & Engagement Programs

Whalley Terr.PILOTS Dev.901554

Columbus House

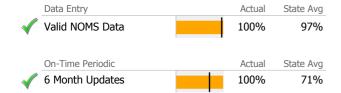
Mental Health - Case Management - Supportive Housing - Development

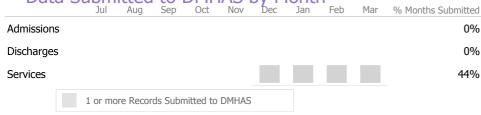
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

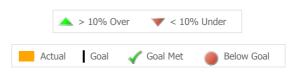
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Measure Actual 1 Yr Ago Variance % 5 100% 85% 90% 15% Stable Living Situation 7 -29% 🔻 Unique Clients Admits Service Utilization Discharges 2 -100% 🔻 Actual % State Avg Actual % vs Goal % Actual Goal % Actual vs Goal Clients Receiving Services 5 100% 90% 90% 10% Service Hours 57 156 -63% 🔻

Data Submission Quality







^{*} State Avg based on 54 Active Supportive Housing – Development Programs