Backus Hospital

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	1		
	Outpatient	546	100.0%

Consumer Satisfaction Survey (Based





Client Demographics

Age		#	%	9	State Avg	Gender		#	%	Sta	ate Avg
18-25		9	2%	•	15%	Female		358	66%	_	40%
26-34	i I	35	6%	•	24%	Male		188	34%	•	60%
35-44		70	13%		19%	Transgender					0%
45-54		114	21%		23%						
55-64		196	36%	•	15%						
65+		122	22%	•	5%	Race		#	%	Sta	ate Avg
						White/Caucasian		477	87%	_	65%
Ethnicity		#	%	St	ate Avg	Black/African American		37	7%		17%
Non-Hispanic		526	96%	_	75%	Other		28	5%		13%
Hispanic-Other	ı .	20	4%		7%	Am. Indian/Native Alaskan		4	1%		0%
Hispanic-Cuban					0%	Asian					1%
Hispanic-Mexican					1%	Multiple Races					1%
						Hawaiian/Other Pacific Islander					0%
Hisp-Puerto Rican				•	12%	Unknown					3%
Unknown					5%	_					
		Unique C	lients	9	State Avg	▲ > 10% Over State Avg	•	> 10% U	nder S	tate A	Avg

326 Washington St. AIP 401-110

Backus Hospital

Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

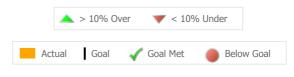
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	1		•
Admits	-	1	-100%	•
Discharges	-	1	-100%	•

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	56%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	89%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	57%	N/A

Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec Jan Feb





^{*} State Avg based on 29 Active Acute Psychiatric Programs

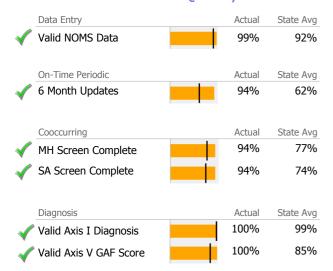
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	426	455	-6%	
Admits	25	9	178%	•
Discharges	71	49	45%	•
Service Hours	2,869	4,123	-30%	•

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS by Month





^{*} State Avg based on 93 Active Standard Outpatient Programs

MH OP-1st Initiatives401-210X

Backus Hospital

Mental Health - Outpatient - Standard Outpatient

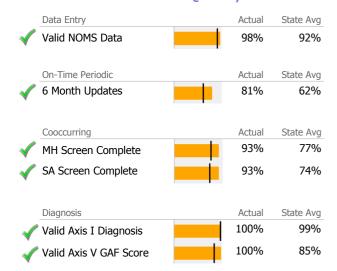
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	123	125	-2%	
Admits	22	19	16%	•
Discharges	32	34	-6%	
Service Hours	1.098	1,467	-25%	•

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS by Month





^{*} State Avg based on 93 Active Standard Outpatient Programs