Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016   (Data as of Jun 15, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,097	2,204	-5%
	Admits	1,462	1,559	-6%
	Discharges	1,458	1,505	-3%
	Service Hours	32,835	32,286	2%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	1,815	86.1%
	Other	292	13.9%

Consumer Satisfaction Survey   (Based on 142 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		100%	80%	93%
✔ General Satisfaction		100%	80%	92%
✔ Overall		99%	80%	91%
✔ Participation in Treatment		99%	80%	92%
✔ Respect		98%	80%	91%
✔ Access		96%	80%	88%
✔ Outcome		94%	80%	83%
✔ Recovery		85%	80%	79%

Satisfied %		Goal %		0-80%		80-100%		✔ Goal Met		● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	245	12%	15%
26-34	648	31%	24%
35-44	513	24%	19%
45-54	529	25%	23%
55-64	159	8%	15%
65+	3	0%	5%

Gender

Gender	#	%	State Avg
Male	1,291	62%	60%
Female	806	38%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	1,739	83%	75%
Hispanic-Other	253	12%	7%
Unknown	56	3%	5%
Hisp-Puerto Rican	46	2%	12%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Race

Race	#	%		State Avg
White/Caucasian	1,645	78%	▲	65%
Black/African American	303	14%		17%
Multiple Races	62	3%		1%
Unknown	56	3%		3%
Other	18	1%	▼	13%
Am. Indian/Native Alaskan	6	0%		0%
Hawaiian/Other Pacific Islander	4	0%		0%
Asian	3	0%		1%

Unique Clients		State Avg		▲ > 10% Over State Avg		▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

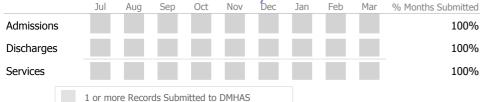| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	722	700	3%	
Admits	472	490	-4%	
Discharges	497	439	13%	▲
Service Hours	10,691	9,476	13%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		73%	77%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		243	49%	50%	54%	-1%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Self Help		681	91%	60%	77%	31%	▲
✔ Employed		229	31%	20%	24%	11%	▲
✔ Stable Living Situation		603	80%	80%	84%	0%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		241	95%	90%	93%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

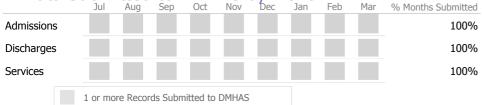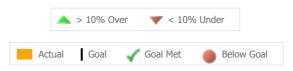| Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,136	1,206	-6%
Admits	831	887	-6%
Discharges	809	858	-6%
Service Hours	22,144	22,811	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		895	73%	50%	75%	23%	▲
✓ Self Help		993	81%	60%	82%	21%	▲
● Employed		169	14%	20%	15%	-6%	
● Stable Living Situation		799	65%	80%	68%	-15%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		392	93%	90%	93%	3%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		96%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		77%	77%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Other - Conversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	292	354	-18%	▼
Admits	159	182	-13%	▼
Discharges	152	208	-27%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual ❘ Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 2 Active Conversion Programs