Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Provider Activity

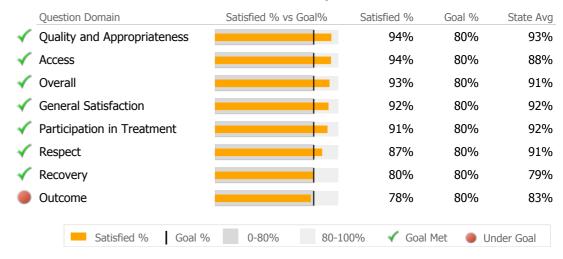




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	1		
	Employment Services	270	77.4%
	Residential Services	79	22.6%

Consumer Satisfaction Survey (Based on 152 FY15 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	52	15%	15%	Male	185	54%	60%
26-34	62	18%	24%	Female Female	155	46%	40%
35-44	55	16%	19%	Transgender			0%
45-54	98	29%	23%				
55-64	61	18%	15%				
65+	11	3%	5%	Race	#	%	State Avg
				White/Caucasian	263	77%	▲ 65%
Ethnicity	#	%	State Avg	Black/African American	41	12%	17%
Non-Hispanic	309	91%	▲ 75%	Other	20	6%	13%
Hispanic-Other	17	5%	7%	Asian	9	3%	1%
Hisp-Puerto Rican	8	2%	12%	Unknown	4	1%	3%
Unknown	5	1%	5%	Multiple Races	3	1%	1%
				Am. Indian/Native Alaskan			0%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%	,			
	Unique (Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Inder S	tate Avg

Beecher House ABI/TBI - 165

Ability Beyond

Mental Health - Residential Services - Group Home

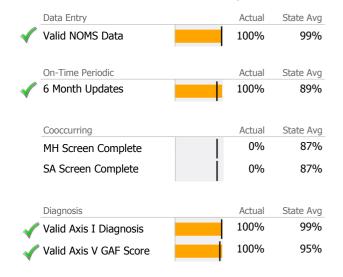
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	-	
Discharges	1	1	0%
Bed Days	863	823	5%

Data Submission Quality



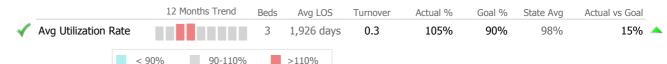
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	80%	72%	-80%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

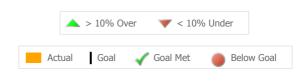
Recovery



Bed Utilization







^{*} State Avg based on 24 Active Group Home Programs

Blakeslee Apartments YAS

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

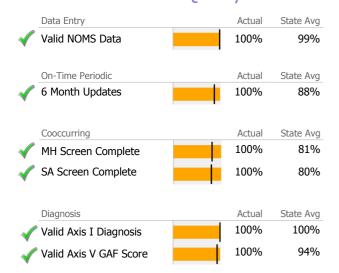
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

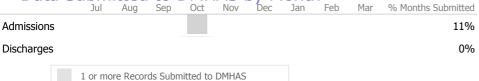
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	•
Admits	1	4	-75%	•
Discharges	-	3	-100%	•
Bed Days	2,379	2,226	7%	

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal % Actual		Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	65%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge	7.00.00.00.00.00.00.00.00.00.00.00.00.00	N/A	N/A	90%	79%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Social Support		8	89%	60%	88%	29%
\checkmark	Stable Living Situation		9	100%	95%	97%	5%
	Employed		0	0%	25%	8%	-25%
	Improved/Maintained Axis V GAF Score		1	12%	95%	70%	-83%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
1	Avg Utilization Rate	9 792 days	0.3	96%	90%	93%	6%
	< 90% 90-110%	>110%					





^{*} State Avg based on 73 Active Supervised Apartments Programs

Mental Health - Residential Services - Supervised Apartments

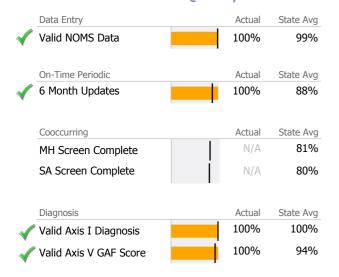
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25%	\blacksquare
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Bed Days	825	795	4%	

Data Submission Quality



Discharge Outcomes

		Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully			N/A	N/A	60%	65%	N/A
		Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge			N/A	N/A	90%	79%	N/A
	Recovery							
	National Recovery Measures (NOMS)	Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Social Support			3	100%	60%	88%	40%
√	Employed		•	1	33%	25%	8%	8%
√	Stable Living Situation			3	100%	95%	97%	5%
	Improved/Maintained Axis V GAF Score			2	67%	95%	70%	-28%
	Bed Utilization							
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
√	Avg Utilization Rate	3	619 days	0.3	100%	90%	93%	10%
	< 90% 90-110%		>110%					





^{*} State Avg based on 73 Active Supervised Apartments Programs

Employment Svs Reg 1 - 271 (Norwalk)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

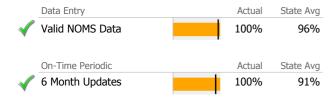
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	104	7%	
Admits	50	43	16%	•
Discharges	53	56	-5%	
Service Hours	1,312	1,258	4%	

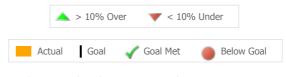
Recovery



Data Submission Quality



	Jı	ıl A	ug :	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	i										100%
Discharges											100%
Services											100%
	1 or	more F	Records	Submit	ted to D	MHAS					



^{*} State Avg based on 40 Active Employment Services Programs

Employment Svs Reg 5 - 270 (Danbury)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

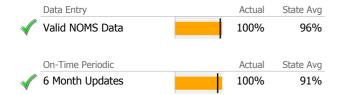
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	159	143	11%	•
Admits	79	76	4%	
Discharges	68	61	11%	•
Service Hours	2,015	1,856	9%	

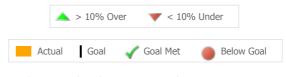
Recovery



Data Submission Quality



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%
Services										100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS					



^{*} State Avg based on 40 Active Employment Services Programs

Fiduciary for Temp Housing Prog (THP) 252

Ability Beyond

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 0%
Discharges 0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 1 Active Fiduciary Programs

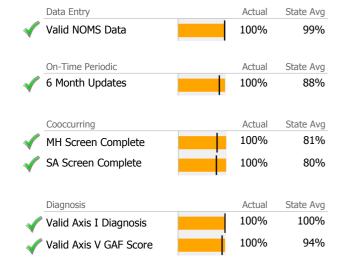
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

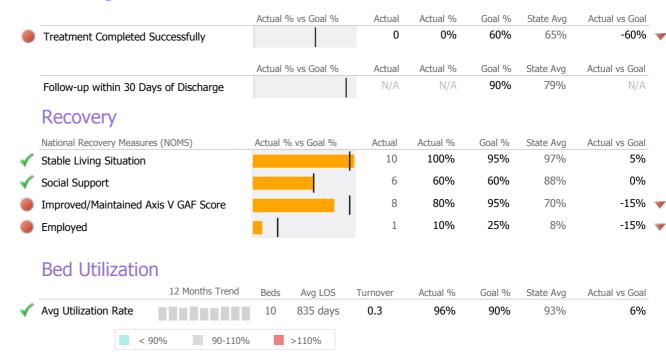
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	12	-17%	lacksquare
Admits	1	2	-50%	•
Discharges	1	2	-50%	•
Bed Days	2,653	2,682	-1%	

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 73 Active Supervised Apartments Programs

Intensive Res Support Program 251

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

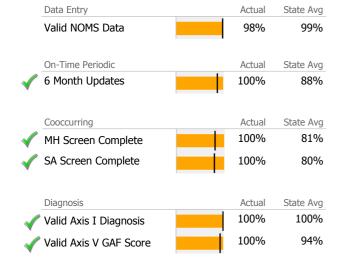
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	17	6%	
Admits	3	2	50%	•
Discharges	4	2	100%	•
Bed Days	4,149	3,987	4%	

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 73 Active Supervised Apartments Programs

Liberty Avenue Supervised Apt Program

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

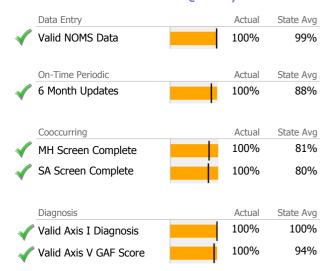
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	•
Admits	-	1	-100%	•
Discharges	-	-		
Bed Days	550	237	132%	•

Data Submission Quality



Discharge Outcomes

< 90%

90-110%

>110%

		Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully			N/A	N/A	60%	65%	N/A	
		Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharg	е		N/A	N/A	90%	79%	N/A	
	Recovery								
	National Recovery Measures (NOMS)	Actual ^o	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\	Social Support			2	100%	60%	88%	40%	4
1	Stable Living Situation		·	2	100%	95%	97%	5%	
	Employed			0	0%	25%	8%	-25%	1
	Improved/Maintained Axis V GAF Scor	re		1	50%	95%	70%	-45%	•
	Bed Utilization								
	12 Months 7	Trend Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
	Avg Utilization Rate	3	444 days	0.5	67%	90%	93%	-23%	1

Data Submitted to DMHAS by Month

Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

O%

Discharges

1 or more Records Submitted to DMHAS



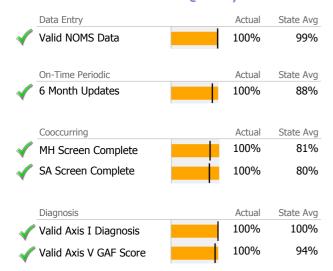
^{*} State Avg based on 73 Active Supervised Apartments Programs

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

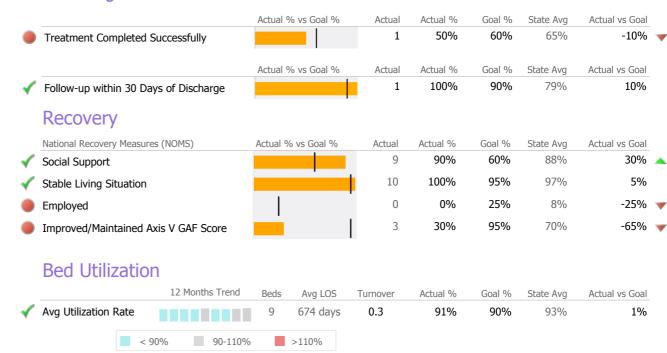
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	10	0%	
Admits	1	2	-50%	•
Discharges	2	2	0%	
Bed Days	2,241	2,182	3%	

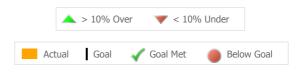
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 73 Active Supervised Apartments Programs

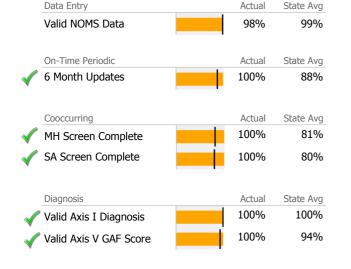
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

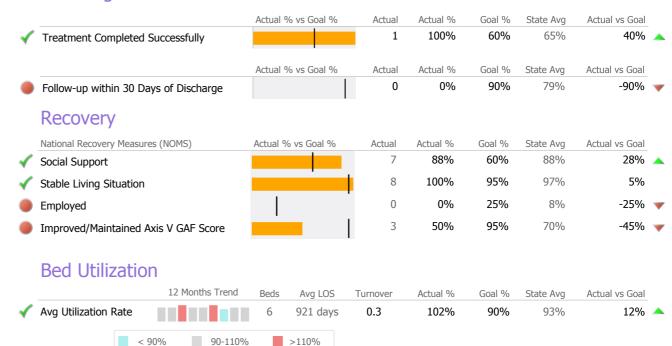
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	2	1	100% 🔺
Discharges	1	2	-50% ▼
Bed Davs	1,689	1,670	1%

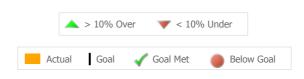
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 73 Active Supervised Apartments Programs

Unionville House ABI/TBI - 166

Ability Beyond

Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

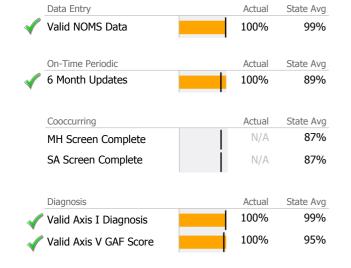
Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Davs	1.100	1,096	0%

Data Submission Quality



Discharge Outcomes

< 90%

90-110%

		Actual 70 V3 Godi 70	Actual	Actual 70	Godi 70	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	80%	72%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
•	Stable Living Situation		4	100%	90%	98%	10%
	Social Support		2	50%	60%	80%	-10%
	Improved/Maintained Axis V GAF Score		2	50%	95%	65%	-45%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
-	Avg Utilization Rate	3 2,054 days	0.3	133%	90%	98%	43%

Actual % vs Goal %

>110%

Data Submitted to DMHAS by Month

Admissions

Discharges

Oct Nov Dec Jan Feb Mar % Months Submitted

0%



^{*} State Avg based on 24 Active Group Home Programs

Woodland House ABI/TBI - 167

Ability Beyond

Mental Health - Residential Services - Group Home

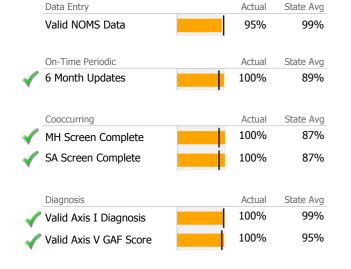
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

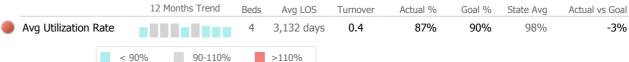
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	-	
Discharges	-	-	
Bed Days	955	1,096	-13% 🔻

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	72%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	100%	90%	98%	10%
Social Support		1	25%	60%	80%	-35%
Improved/Maintained Axis V GAF Score		1	33%	95%	65%	-62%
Bed Utilization						
12 Months Trend	Beds Ava LOS	Turnover	Actual %	Goal %	State Ava	Actual vs Goal



Data Submitted to DMHAS by Month

Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions

11%

Discharges

1 or more Records Submitted to DMHAS



^{*} State Avg based on 24 Active Group Home Programs

YAS Starr Avenue Spervised Apts 271Y

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

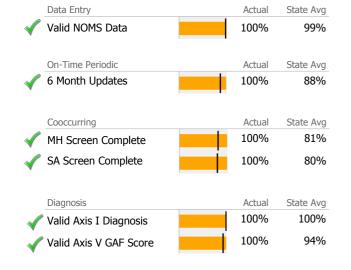
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	•
Admits	1	2	-50%	•
Discharges	1	2	-50%	•
Bed Days	1,797	1,699	6%	

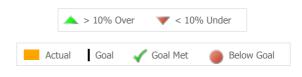
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 73 Active Supervised Apartments Programs