Thames River Community Services
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - September 2015   (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	10	8	25%	▲
	Admits	1			
	Discharges	1			
	Service Hours	77	111	-31%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		10	100.0%

Client Demographics

Age

		#	%		State Avg
18-25		1	10%		13%
26-34		5	50%	▲	22%
35-44		4	40%	▲	19%
45-54				▼	24%
55-64				▼	17%
65+					5%

Gender

		#	%		State Avg
Female		10	100%	▲	42%
Male				▼	58%

Ethnicity

		#	%	State Avg
Non-Hispanic		8	80%	75%
Hisp-Puerto Rican		2	20%	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				6%
Unknown				5%

Race

		#	%		State Avg
White/Caucasian		7	70%		66%
Multiple Races		2	20%	▲	1%
Other		1	10%		13%
Am. Indian/Native Alaskan					0%
Asian					1%
Black/African American				▼	16%
Hawaiian/Other Pacific Islander					0%
Unknown					3%

■ Unique Clients	▌ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program
Thames River Community Services
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	77	111	-31%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Stable Living Situation		9	90%	85%	82%	5%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		9	100%	90%	86%	10%

Data Submission Quality

	Data Entry		Actual	State Avg
✔	Valid NOMS Data		98%	97%

	On-Time Periodic		Actual	State Avg
✔	6 Month Updates		100%	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions			▢	33%
Discharges			▢	33%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual   ❘ Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 70 Active Supportive Housing – Scattered Site Programs