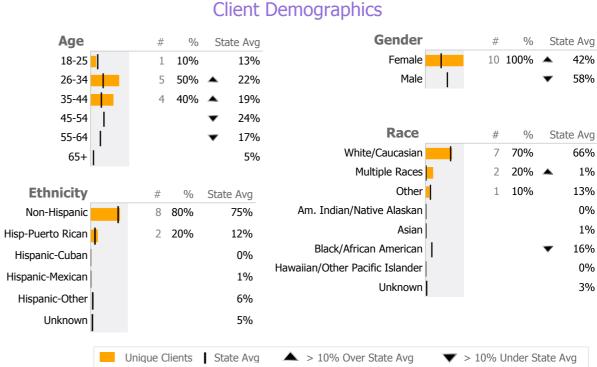
Thames River Community Services

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity 1 Yr Ago Variance % Monthly Trend Measure Actual **Unique Clients** 10 8 25% Admits 1 Discharges 1 Service Hours 77 111 -31% ▼ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type # % **Mental Health** Case Management 10 100.0%



Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual 1 Yr Ago		Variance %	
Unique Clients	10	8	25%	•
Admits	1	-		
Discharges	1	-		
Service Hours	77	111	-31%	•

Recovery

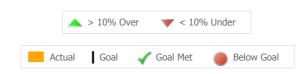
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	90%	85%	82%	5%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	100%	90%	86%	10%

Data Submission Quality

Data Entry	A	Actual	State Avg
√ Valid NOMS Data		98%	97%
On-Time Periodic	Į.	Actual	State Avg
6 Month Updates	1	00%	80%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admission	S				33%	
Discharge	S				33%	
Services					100%	
		1 or more Records Submitted to DMHAS				



^{*} State Avg based on 70 Active Supportive Housing – Scattered Site Programs