St. Mary's Hospital Corporation
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - September 2015   (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,172	1,241	-6%
	Admits	85	84	1%
	Discharges	90	151	-40% ▼
	Service Hours	1,925	1,873	3%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,172	100.0%

Consumer Satisfaction Survey   (Based on 174 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		97%	80%	92%
✓ Access		97%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		95%	80%	91%
✓ Outcome		91%	80%	83%
✓ Recovery		83%	80%	79%

▮ Satisfied %		Goal %	▮ 0-80%	▯ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	43	4%	13%
26-34	107	9% ▼	22%
35-44	222	19%	19%
45-54	355	30%	24%
55-64	308	26%	17%
65+	137	12%	5%

Gender

Gender	#	%	State Avg
Female	756	65% ▲	42%
Male	416	35% ▼	58%

Race

Race	#	%	State Avg
White/Caucasian	603	51% ▼	66%
Other	426	36% ▲	13%
Black/African American	128	11%	16%
Hawaiian/Other Pacific Islander	9	1%	0%
Multiple Races	3	0%	1%
Am. Indian/Native Alaskan	1	0%	0%
Asian	1	0%	1%
Unknown	1	0%	3%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	591	50% ▼	75%
Hisp-Puerto Rican	482	41% ▲	12%
Hispanic-Other	95	8%	6%
Hispanic-Cuban	3	0%	0%
Hispanic-Mexican	1	0%	1%
Unknown			5%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

56 Franklin St. OPClin 520-210
St. Mary's Hospital Corporation
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015   (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,172	1,241	-6%
Admits	85	84	1%
Discharges	90	151	-40% ▼
Service Hours	1,925	1,873	3%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	95%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		83%	67%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		97%	78%
✓ SA Screen Complete		97%	76%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	96%
✓ Valid Axis V GAF Score		100%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Treatment Completed Successfully		12	13%	50%	38%	-37% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Social Support		1,093	93%	60%	65%	33% ▲
✓	Improved/Maintained Axis V GAF Score		919	87%	75%	48%	12% ▲
✓	Stable Living Situation		1,144	97%	95%	83%	2%
●	Employed		159	14%	30%	19%	-16% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		974	90%	90%	71%	0%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		76	89%	75%	63%	14% ▲

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs