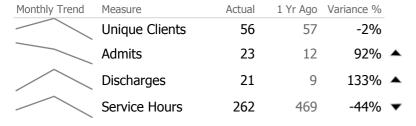**Stafford Family Services**
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
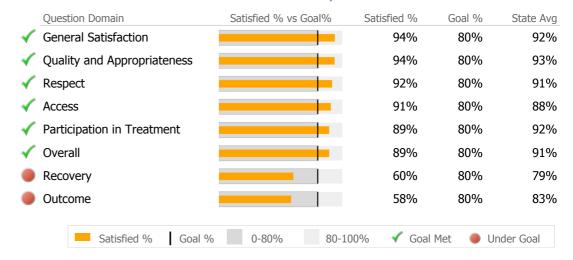Reporting Period: July 2015 - September 2015   (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	56	57	-2%
	Admits	23	12	92% ▲
	Discharges	21	9	133% ▲
	Service Hours	262	469	-44% ▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	56	100.0%

Consumer Satisfaction Survey   (Based on 65 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	General Satisfaction		94%	80%	92%
✔	Quality and Appropriateness		94%	80%	93%
✔	Respect		92%	80%	91%
✔	Access		91%	80%	88%
✔	Participation in Treatment		89%	80%	92%
✔	Overall		89%	80%	91%
🔴	Recovery		60%	80%	79%
🔴	Outcome		58%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	9	16%	13%
26-34	11	20%	22%
35-44	10	18%	19%
45-54	12	22%	24%
55-64	11	20%	17%
65+	2	4%	5%

Gender

	#	%	State Avg
Male	30	54%	58%
Female	26	46%	42%

Ethnicity

	#	%	State Avg
Non-Hispanic	55	98% ▲	75%
Hisp-Puerto Rican	1	2%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			6%
Unknown			5%

Race

	#	%	State Avg
White/Caucasian	52	93% ▲	66%
Asian	1	2%	1%
Black/African American	1	2% ▼	16%
Multiple Races	1	2%	1%
Other	1	2% ▼	13%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Substance Abuse Outpt. 947200
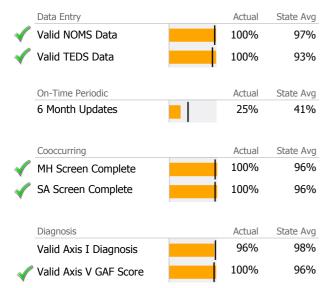Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	57	-2%	
Admits	23	12	92%	▲
Discharges	21	9	133%	▲
Service Hours	262	469	-44%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	97%
✔	Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	25%	41%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	96%
✔	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	96%	98%
✔	Valid Axis V GAF Score	100%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		17	81%	50%	56%	31%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		52	93%	75%	84%	18%	▲
✔	Employed		29	52%	50%	39%	2%	
🔴	Stable Living Situation		52	93%	95%	83%	-2%	
🔴	Abstinence/Reduced Drug Use		25	45%	55%	50%	-10%	▼
🔴	Improved/Maintained Axis V GAF Score		23	72%	75%	53%	-3%	
🔴	Self Help		10	18%	60%	19%	-42%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		32	89%	90%	74%	-1%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		20	87%	75%	76%	12%	▲

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 116 Active Standard Outpatient Programs