

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	519	427	22%	▲
	Admits	340	253	34%	▲
	Discharges	281	250	12%	▲
	Service Hours	2,091	1,753	19%	▲
	Bed Days	1,779	1,641	8%	
	S.Rehab/PHP/IOP	219	258	-15%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 177 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Overall		91%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Respect		88%	80%	91%
✓ Access		86%	80%	88%
✓ Outcome		81%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	354	53.9%
	Case Management	107	16.3%
	IOP	62	9.4%
	Residential Services	35	5.3%
<b>Mental Health</b>	Case Management	99	15.1%

### Client Demographics

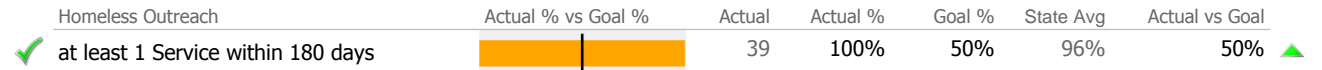
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	81	16%	13%	Male	337	65%	58%
26-34	171	33%	22%	Female	181	35%	42%
35-44	112	22%	19%				
45-54	102	20%	24%				
55-64	47	9%	17%				
65+	4	1%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	349	67%	75%	White/Caucasian	427	82%	66%
Hisp-Puerto Rican	112	22%	12%	Black/African American	45	9%	16%
Unknown	42	8%	5%	Other	27	5%	13%
Hispanic-Other	12	2%	6%	Unknown	9	2%	3%
Hispanic-Mexican	4	1%	1%	Multiple Races	5	1%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	4	1%	0%
				Asian	2	0%	1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

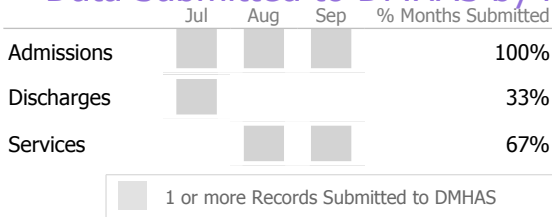
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	52	106% ▲
Admits	39	24	63% ▲
Discharges	13	1	1200% ▲
Service Hours	199	192	4%

### Service Engagement



### Data Submitted to DMHAS by Month

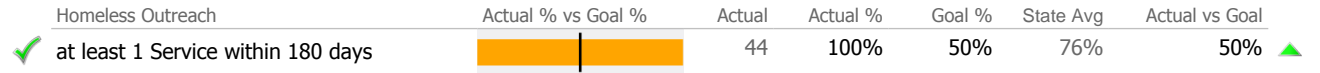


\* State Avg based on 6 Active Outreach & Engagement Programs

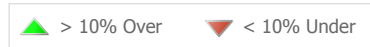
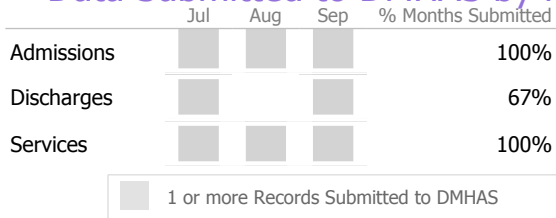
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	99	20	395% ▲
Admits	44	-	
Discharges	45	-	
Service Hours	135	-	

### Service Engagement



### Data Submitted to DMHAS by Month



\* State Avg based on 38 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	26	-38% ▼
Admits	14	20	-30% ▼
Discharges	11	24	-54% ▼
Service Hours	3	64	-95% ▼
Social Rehab/PHP/IOP Days	69	85	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	33%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	45%	50%	61%	-5%
Follow-up within 30 Days of Discharge		5	100%	90%	51%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		9	56%	50%	34%	6%
Not Arrested		13	81%	75%	87%	6%
Stable Living Situation		14	88%	95%	88%	-7%
Abstinence/Reduced Drug Use		6	38%	55%	46%	-17% ▼
Improved/Maintained Axis V GAF Score		9	82%	75%	81%	7%
Self Help		3	19%	60%	32%	-41% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	80%	90%	74%	-10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 50 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	131	-2%
Admits	70	72	-3%
Discharges	59	78	-24% ▼
Service Hours	617	741	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	99%	93%
On-Time Periodic		
6 Month Updates	100%	41%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	99%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		35	59%	50%	56%	9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		115	88%	75%	84%	13% ▲
✓ Employed		75	58%	50%	39%	8%
✓ Abstinence/Reduced Drug Use		81	62%	55%	50%	7%
✓ Stable Living Situation		124	95%	95%	83%	0%
✓ Improved/Maintained Axis V GAF Score		58	84%	75%	53%	9%
● Self Help		22	17%	60%	19%	-43% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		66	93%	90%	74%	3%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		45	64%	75%	76%	-11% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	227	176	29% ▲
Admits	119	91	31% ▲
Discharges	101	88	15% ▲
Service Hours	1,127	634	78% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	95%	93%
<b>On-Time Periodic</b>		
6 Month Updates	100%	41%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		71	70%	50%	56%	20% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		226	96%	75%	84%	21% ▲
Abstinence/Reduced Drug Use		152	65%	55%	50%	10%
Stable Living Situation		223	95%	95%	83%	0%
Employed		87	37%	50%	39%	-13% ▼
Improved/Maintained Axis V GAF Score		117	84%	75%	53%	9%
Self Help		73	31%	60%	19%	-29% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		128	94%	90%	74%	4%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		70	60%	75%	76%	-15% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 38 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	6	8	-25% ▼
Discharges	6	8	-25% ▼
Bed Days	888	845	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	10%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	83%	70%	69%	13% ▲
No Re-admit within 30 Days of Discharge		5	83%	85%	92%	-2%
Follow-up within 30 Days of Discharge		4	80%	90%	59%	-10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		12	75%	70%	66%	5%
Improved/Maintained Axis V GAF Score		7	100%	95%	87%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	106 days	0.6	97%	90%	95%	7%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	21	-10%
Admits	9	11	-18% ▼
Discharges	11	13	-15% ▼
Bed Days	891	796	12% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	Actual	State Avg
6 Month Updates	N/A	10%
<b>Cooccurring</b>		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	73%	70%	69%	3%
✓ No Re-admit within 30 Days of Discharge		11	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge		8	100%	90%	59%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		15	79%	70%	66%	9%
✓ Improved/Maintained Axis V GAF Score		11	100%	95%	87%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	100 days	0.5	97%	90%	95%	7%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

Actual   
 | Goal   
 ✓ Goal Met   
  Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	49	-4%
Admits	39	27	44% ▲
Discharges	35	38	-8%
Service Hours	10	116	-91% ▼
Social Rehab/PHP/IOP Days	150	173	-13% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	33%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	60%	50%	61%	10% ▲
● Follow-up within 30 Days of Discharge		16	76%	90%	51%	-14% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		42	88%	75%	87%	13% ▲
✓ Stable Living Situation		47	98%	95%	88%	3%
✓ Abstinence/Reduced Drug Use		27	56%	55%	46%	1%
● Self Help		20	42%	60%	32%	-18% ▼
✓ Improved/Maintained Axis V GAF Score		27	77%	75%	81%	2%
● Employed		11	23%	50%	34%	-27% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		11	85%	90%	74%	-5%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 50 Active Standard IOP Programs