Program Type

Mental Health

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

88%

88%

80%

80%

91%

83%

79%

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity Monthly Trend Measure Actual 1 Yr Ago Variance % **Unique Clients** 13 13 0% 1 5 -80% ▼ Admits -100% ▼ Discharges 3 Service Hours **Bed Days** 1,194 30% 921 > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care

Level of Care Type

Residential Services

Consumer Satisfaction Survey (Based on 10 FY15 Surveys) Question Domain Goal % Satisfied % vs Goal% Satisfied % State Avg Quality and Appropriateness 90% 80% 93% Participation in Treatment 90% 80% 92% **General Satisfaction** 90% 80% 92% 90% 80% 91% Overall 80% 88% Access 90%

Recovery 88% 80% 79

Satisfied % Goal % 0-80% 80-100% ✓ Goal Met Under Goal

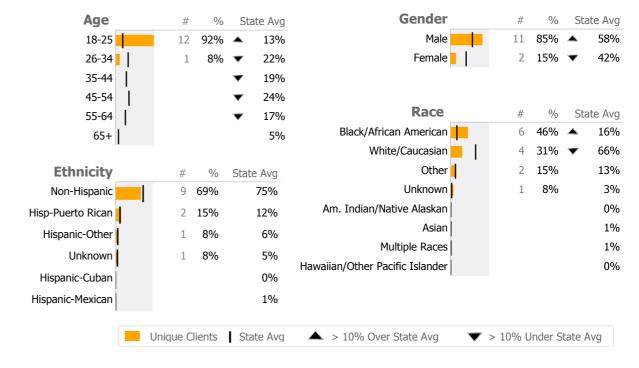
Client Demographics

Respect

Outcome

%

13 100.0%



Bridgeway Supervised Apt Program

My People Clinical Services LLC

Mental Health - Residential Services - Supervised Apartments

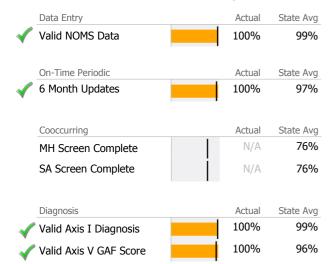
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	•
Admits	-	3	-100%	•
Discharges	-	1	-100%	•
Bed Days	368	303	21%	•

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	rds Subr	mitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Ava	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		4	100%	60%	86%	40%	_
√	Stable Living Situation		4	100%	95%	97%	5%	
\checkmark	Employed		1	25%	25%	8%	0%	
	Improved/Maintained Axis V GAF Score	·	0	0%	95%	66%	-95%	_
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
	Avg Utilization Rate	8 308 days	2.0	50%	90%	91%	-40%	V
	< 90% 90-110%	>110%						



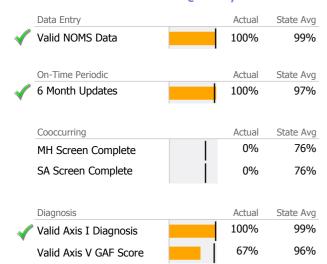
^{*} State Avg based on 72 Active Supervised Apartments Programs

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	•
Admits	1	2	-50%	•
Discharges	-	-		
Bed Days	550	359	53%	•

Data Submission Quality



Data Submitted to DMHAS by Month



Discharge Outcomes

< 90%

		Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully			N/A	N/A	60%	63%	N/A	
		Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge			N/A	N/A	90%	81%	N/A	
	Recovery								
	National Recovery Measures (NOMS)	Actual %	vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support			5	83%	60%	86%	23%	_
√	Stable Living Situation		·	6	100%	95%	97%	5%	
	Employed			1	17%	25%	8%	-8%	
	Improved/Maintained Axis V GAF Score	·		0	0%	95%	66%	-95%	V
	Bed Utilization								
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
√	Avg Utilization Rate	4	312 days	0.7	149%	90%	91%	59%	_



90-110%

>110%

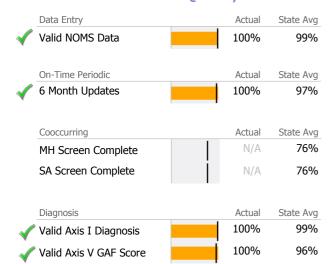
^{*} State Avg based on 72 Active Supervised Apartments Programs

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	2	-100% 🔻
Bed Days	276	259	7%

Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	S				0%
Discharges	5				0%
1 or more Records Submitted to DM					nitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
√	Social Support		3	100%	60%	86%	40%	_
√	Stable Living Situation		3	100%	95%	97%	5%	
	Employed		0	0%	25%	8%	-25%	_
	Improved/Maintained Axis V GAF Score		0	0%	95%	66%	-95%	V
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
	Avg Utilization Rate	4 224 days	1.3	75%	90%	91%	-15%	
	< 90% 90-110%	>110%						



^{*} State Avg based on 72 Active Supervised Apartments Programs