Middlesex Hospital Mental Health Clinic

Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity





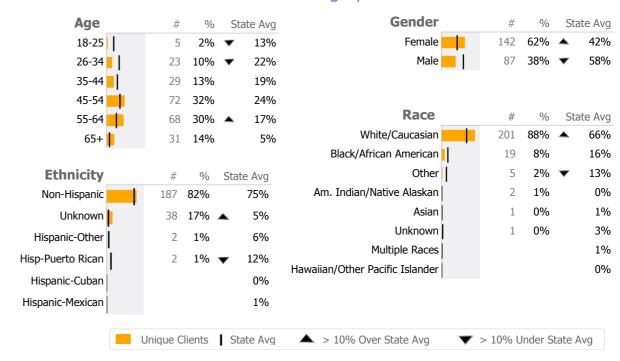
Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	180	76.3%
	Case Management	36	15.3%
	Inpatient Services	20	8.5%

Consumer Satisfaction Survey (Based on 84 FY15 Surveys)



Client Demographics



Acute Inpatient 308-111

Middlesex Hospital Mental Health Clinic

Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	17	18%	•
Admits	17	14	21%	•
Discharges	16	14	14%	•
Bed Days	496	451	10%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	95%	56%	-95%	7
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	No Re-admit within 30 Days of Discharge		14	88%	85%	87%	3%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	48%	N/A	

Bed Utilization





^{*} State Avg based on 29 Active Acute Psychiatric Programs

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
	1 or mo	re Recor	ds Subr	mitted to DMHAS

Case Management Program

Middlesex Hospital Mental Health Clinic

Mental Health - Case Management - Standard Case Management

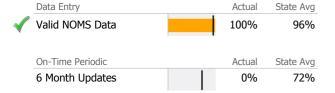
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	2	300%	•
Admits	3	1	200%	•
Discharges	-	-		
Service Hours	51	1		

Data Submission Quality

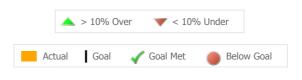


Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admission	5			100%
Discharges	5			0%
Services				100%
	1 or ı	nore Reco	ords Sub	omitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	50%	57%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Stable Living Situation		7	88%	80%	86%	8%
√	Social Support		5	62%	60%	68%	2%
	Employed	<u> </u>	1	12%	20%	11%	-8%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		7	88%	90%	77%	-2%



^{*} State Avg based on 31 Active Standard Case Management Programs

ED-Case Management-O+E

Middlesex Hospital Mental Health Clinic

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

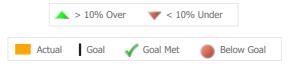
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	2	1300%	•
Admits	30	2	1400%	•
Discharges	29	2	1350%	•
Service Hours	-	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
at least 1 Service within 180 days		0	0%	50%	76%	-50%	V

Data Submitted to DMHAS by Month

	Ju	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%
	1 or	more Reco	ords Sub	mitted to DMHAS



^{*} State Avg based on 38 Active Outreach & Engagement Programs