### **Manchester Memorial Hospital**

Manchester, CT

### Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

▼ > 10% Under State Avg

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity					Client Demographics								
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %					5				
	Unique Clients	14	34	-59% 🔻	Age	#	%	State Avg	Gender	#	%		e Avg
	Admits		22	-100% 💌	18-25	2	L4%	13%	Female	7	50%		42%
					26-34	3 2	21%	22%	Male	7	50%		58%
	Discharges		22	-100% 🔻	35-44	4 2	29%	19%					
	Service Hours		-		45-54	1	7%	24%	_				
					55-64	2 1	L4%	17%	Race	#	%		e Avg
	Bed Days	1,288	1,277	1%	65+	2 1	L4%	5%	White/Caucasian	7	50%	▼	66%
									Other 📙	4	29%		13%
					Ethnicity	#	% S	tate Avg	Black/African American	3	21%		16%
▲ >	> 10% Over 1 Yr Ago	▼> 10%	6 Under 1Yr A	Ago	Non-Hispanic	12 86	5% 🔺	75%	Am. Indian/Native Alaskan				0%
					Hispanic-Other	1	7%	6%	Asian				1%
	Clients by Le	evel of C	are		Unknown	1	7%	5%	Multiple Races				1%
Program Type Level of Care Type # %				Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander				0%	
Mental H	ealth				-				Unknown				3%
Inpatient Services 14 100.0%				Hispanic-Mexican			1%						
	·				Hisp-Puerto Rican		•	12%					

### Survey Data Not Available

Unique Clients State Avg  $\triangle$  > 10% Over State Avg

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	34	-59%	▼
Admits	-	22	-100%	▼
Discharges	-	22	-100%	▼
Bed Days	1,288	1,277	1%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	56%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	87%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	48%	N/A

### **Bed Utilization**

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Avg Utilization Rate		2	1,285 days	0.1	700%	90%	105%	610%
	< 90	90-110%		>110%					

# Data Submitted to DMHAS by Month

	Jui	Aug	JCP	70 Profiting Submitteed
Admissions				0%
Discharges				0%
	1 or mo	ore Recor	ds Subn	nitted to DMHAS

	× 10% 0	ver 🔻 < 109	% Under
Actual	Goal	🞻 Goal Met	Below Goal

\* State Avg based on 29 Active Acute Psychiatric Programs