Leeway Inc.

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	38	-3%	
Admits	2	2	0%	
Discharges	1	5	-80%	•
Service Hours	720	843	-15%	•
	Unique Clients Admits Discharges	Unique Clients 37 Admits 2 Discharges 1	Unique Clients 37 38 Admits 2 2 Discharges 1 5	Unique Clients 37 38 -3% Admits 2 2 0% Discharges 1 5 -80%



Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	37	100.0%

Consumer Satisfaction Survey (Based on 46 FY15 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	4	11%	13%	Male	22	59%	58%
26-34	6	16%	22%	Female 🔀	15	41%	42%
35-44	3	8%	▼ 19%				
45-54	14	38%	4 24%				
55-64	8	22%	17%	Race	#	%	State Avg
65+	2	5%	5%	Black/African American	22	59%	16%
,				White/Caucasian <mark> </mark>	10	27%	▼ 66%
Ethnicity	#	%	State Avg	Other	5	14%	13%
Non-Hispanic	31	84%	75%	Am. Indian/Native Alaskan			0%
Hisp-Puerto Rican	3	8%	12%	Asian			1%
Hispanic-Other	2	5%	6%	Multiple Races			1%
Hispanic-Mexican	1	3%	1%	Hawaiian/Other Pacific Islander			0%
·		J /0		Unknown			3%
Hispanic-Cuban			0%	•			
Unknown			5%				
Unique Clients							

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Leeway Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	18	0%	
Admits	2	1	100%	•
Discharges	1	2	-50%	•
Service Hours	286	363	-21%	•

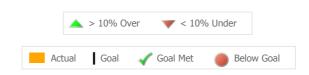
Recovery

Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	100%	90%	85%	10%

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	69%

		Jul	Aug	Sep	% Months Submitted		
Admission	S				67%		
Discharge	S				33%		
Services					100%		
	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 54 Active Supportive Housing – Development Programs

Leeway Welton 552

Leeway Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	2	-100% 🔻
Service Hours	190	199	-5%

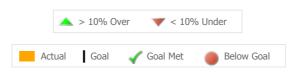
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Stable Living Situation		5	100%	85%	90%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		5	100%	90%	85%	10%

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%

	Ju	l Aug	Sep	% Months Submitted			
Admissions				0%			
Discharges				0%			
Services				100%			
	1 or	1 or more Records Submitted to DMHAS					



^{*} State Avg based on 54 Active Supportive Housing – Development Programs

Next Steps SupportiveHsg931551

Leeway Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	-	
Discharges	-	-	
Service Hours	161	153	6%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Stable Living Situation		9	100%	85%	90%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		9	100%	90%	85%	10%

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	69%

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%
	1 or mo	re Reco	ds Subr	nitted to DMHAS



^{*} State Avg based on 54 Active Supportive Housing – Development Programs

Pilots Housing CaseMgmt931-290

Leeway Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	•
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Service Hours	83	129	-36%	•

Recovery

1	Clients Receiving Services		5	100%	90%	86%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
√	Stable Living Situation		5	100%	85%	82%	15%	_
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	80%

		Jul	Aug	Sep	% Months Submitted
Admissions	;				0%
Discharges					0%
Services					100%
		1 or mo	ore Recor	ds Subr	mitted to DMHAS



^{*} State Avg based on 70 Active Supportive Housing – Scattered Site Programs