Hartford Behavioral Health

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity





Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|-----|--------|
| Mental Health | | | |
| | Outpatient | 551 | 100.0% |

Consumer Satisfaction Survey (Based on 161 FY15 Surveys)



Client Demographics

| Ago | 44 | 0/ | Chata A | Gender | # | % | Ctata Ava |
|-------------------|----------|--------|--------------|---------------------------------|-----------|---------|--------------|
| Age | # | % | State Avg | Gender | # | 70 | State Avg |
| 18-25 | 25 | 5% | 13% | Female | 340 | 62% | 42 % |
| 26-34 | 79 | 14% | 22% | Male | 211 | 38% | ▼ 58% |
| 35-44 | 110 | 20% | 19% | | | | |
| 45-54 | 176 | 32% | 24% | | | | |
| 55-64 | 133 | 24% | 17% | Race | # | % | State Avg |
| 65+ | 28 | 5% | 5% | Other | 372 | 68% | 13% |
| n e | | | | Black/African American | 94 | 17% | 16% |
| Ethnicity | # | % | State Avg | White/Caucasian | 63 | 11% | ▼ 66% |
| Hisp-Puerto Rican | 337 | 61% | 12% | Multiple Races | 10 | 2% | 1% |
| Non-Hispanic | 148 | 27% | ▼ 75% | Unknown | 6 | 1% | 3% |
| Hispanic-Other | 56 | 10% | 6% | Am. Indian/Native Alaskan | 4 | 1% | 0% |
| Unknown | 10 | 2% | 5% | Hawaiian/Other Pacific Islander | 2 | 0% | 0% |
| CHRIOWII | 10 | 2 /0 | 370 | Asian | | | 1% |
| Hispanic-Cuban | | | 0% | | | | |
| Hispanic-Mexican | | | 1% | | | | |
| | Unique C | lients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% U | Inder S | tate Avg |

Mental Health Outpatient608210

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 473 | 753 | -37% | • |
| Admits | 85 | 41 | 107% | • |
| Discharges | 68 | 130 | -48% | • |
| Service Hours | 1,192 | 1,541 | -23% | • |

Data Submission Quality

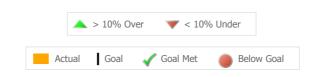
| | • | |
|--------------------------|--------|-----------|
| Data Entry | Actual | State Avg |
| Valid NOMS Data | 92% | 95% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 77% | 67% |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | 97% | 78% |
| SA Screen Complete | 99% | 76% |
| Diagnosis | Actual | State Avg |
| √ Valid Axis I Diagnosis | 98% | 96% |
| √ Valid Axis V GAF Score | 98% | 91% |

Data Submitted to DMHAS by Month

| Data | Jul | Aug | Sep | % Months Submitted | ЛIU |
|------------|--------|----------|----------|--------------------|-----|
| Admissions | | | | 100% | |
| Discharges | | | | 100% | |
| Services | | | | 100% | |
| | 1 or m | nore Rec | ords Sub | mitted to DMHAS | |

Discharge Outcomes





^{*} State Avg based on 93 Active Standard Outpatient Programs

MH Outpatient 1st Init 608210X

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

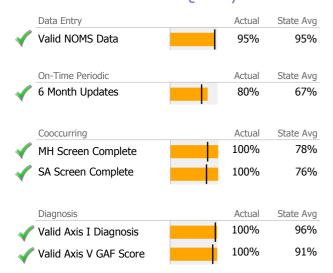
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|----------------|
| Unique Clients | 79 | 130 | -39% | \blacksquare |
| Admits | 16 | 4 | 300% | • |
| Discharges | 9 | 23 | -61% | • |
| Service Hours | 213 | 275 | -22% | • |

Data Submission Quality



Data Submitted to DMHAS by Month

| Data | Jul | Aug | Sep | % Months Submitted | u |
|--------------------------------------|-----|-----|-----|--------------------|---|
| Admissions | | | | 100% | |
| Discharges | | | | 100% | |
| Services | | | | 100% | |
| 1 or more Records Submitted to DMHAS | | | | | |

Discharge Outcomes





^{*} State Avg based on 93 Active Standard Outpatient Programs