Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%	
Mental Health				
Case Management			9	69.2%
	Residential Services		4	30.8%

Consumer Satisfaction Survey (Based on 10 FY15 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		1 8	3%	13%	Male	7	54%	58%
26-34		1 8	3%	▼ 22%	Female	6	46%	42%
35-44		1 8	3%	▼ 19%				
45-54		6 46	5%	24 %				
55-64		3 2 3	3%	17%	Race	#	%	State Avg
65+		1 8	3%	5%	Black/African American	7	54%	16%
,					Other	2	15%	13%
Ethnicity	#	<i>‡</i>	%	State Avg	White/Caucasian	2	15%	▼ 66%
Non-Hispanic	10	77	%	75%	Multiple Races	1	8%	1%
Hisp-Puerto Rican		2 15	%	12%	Unknown	1	8%	3%
Hispanic-Other		1 8'	%	6%	Am. Indian/Native Alaskan			0%
Hispanic-Cuban				0%	Asian			1%
·					Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican				1%				
Unknown				5%				
	Unique	Clien	ts	State Avg	▲ > 10% Over State Avg	> 10% l	Jnder S	tate Avg

Next Step Supportive Hsg605551

Hands on Hartford

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	7	29%	•
Admits	1	-		
Discharges	1	-		
Service Hours	87	56	55%	•

Recovery

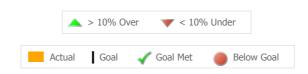
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		8	89%	85%	82%	4%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	100%	90%	86%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	80%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	S				33%
Discharges	6				33%
Services					100%
	nitted to DMHAS				



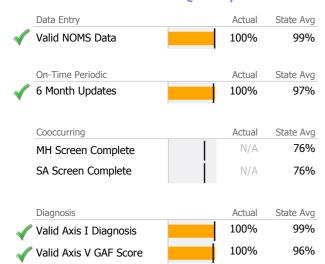
^{*} State Avg based on 70 Active Supportive Housing – Scattered Site Programs

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	368	368	0%

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subi	mitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
√	Social Support		4	100%	60%	86%	40%	_
√	Improved/Maintained Axis V GAF Score		4	100%	95%	66%	5%	
√	Stable Living Situation		4	100%	95%	97%	5%	
	Employed		0	0%	25%	8%	-25%	V
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
√	Avg Utilization Rate	4 2,928 days	1.0	100%	90%	91%	10%	
	< 90% 90-110%	>110%						



^{*} State Avg based on 72 Active Supervised Apartments Programs