

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	213	211	1%
	Admits	140	165	-15% ▼
	Discharges	134	174	-23% ▼
	Service Hours	343	422	-19% ▼
	Bed Days	2,089	2,279	-8%
	S.Rehab/PHP/IOP	77	80	-4%

Consumer Satisfaction Survey

(Based on 199 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Respect		95%	80%	91%
✓ Overall		94%	80%	91%
✓ Access		92%	80%	88%
✓ Outcome		91%	80%	83%
✓ Recovery		88%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	111	45.7%
	IOP	76	31.3%
	Outpatient	56	23.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	28	13%	13%	Male	191	91%	58%
26-34	76	36%	22% ▲	Female	20	9%	42%
35-44	48	23%	19%				
45-54	49	23%	24%				
55-64	12	6%	17%				
65+			5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	177	83%	75%	White/Caucasian	160	75%	66%
Hisp-Puerto Rican	19	9%	12%	Black/African American	28	13%	16%
Hispanic-Other	16	8%	6%	Other	22	10%	13%
Unknown	1	0%	5%	Asian	2	1%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	0%	0%
Hispanic-Mexican			1%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	60	27% ▲
Admits	37	38	-3%
Discharges	34	51	-33% ▼
Service Hours	44	12	
Social Rehab/PHP/IOP Days	77	80	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	20%	33%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	99%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	41%	50%	61%	-9%
Follow-up within 30 Days of Discharge		4	29%	90%	51%	-61% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		70	91%	75%	87%	16% ▲
Abstinence/Reduced Drug Use		45	58%	55%	46%	3%
Self Help		46	60%	60%	32%	0%
Stable Living Situation		51	66%	95%	88%	-29% ▼
Improved/Maintained Axis V GAF Score		34	87%	75%	81%	12% ▲
Employed		5	6%	50%	34%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		34	79%	90%	74%	-11% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 50 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	89	-37% ▼
Admits	14	45	-69% ▼
Discharges	13	40	-68% ▼
Service Hours	299	410	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
Valid TEDS Data	94%	93%
On-Time Periodic		
6 Month Updates	65%	41%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	54%	50%	56%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		51	91%	75%	84%	16% ▲
✓ Abstinence/Reduced Drug Use		32	57%	55%	50%	2%
● Self Help		30	54%	60%	19%	-6%
● Stable Living Situation		46	82%	95%	83%	-13% ▼
● Employed		16	29%	50%	39%	-21% ▼
● Improved/Maintained Axis V GAF Score		14	42%	75%	53%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		38	88%	90%	74%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		12	86%	75%	76%	11% ▲

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Admissions				100%
Discharges				100%
Services				100%

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▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	93	4%
Admits	79	73	8%
Discharges	76	74	3%
Bed Days	1,813	2,011	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
Valid TEDS Data	99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	98%	99%
SA Screen Complete	99%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		61	80%	80%	84%	0%
No Re-admit within 30 Days of Discharge		64	84%	85%	93%	-1%
Follow-up within 30 Days of Discharge		39	64%	90%	61%	-26%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		83	84%	60%	73%	24%
Improved/Maintained Axis V GAF Score		76	100%	75%	93%	25%
Abstinence/Reduced Drug Use		64	65%	70%	57%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	25 days	0.2	94%	90%	99%	4%

■ < 90%
 ■ 90-110%
 ■ >110%

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Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	12	17% ▲
Admits	10	9	11% ▲
Discharges	11	9	22% ▲
Bed Days	276	268	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	91%	80%	84%	11% ▲
✓ No Re-admit within 30 Days of Discharge		11	100%	85%	93%	15% ▲
● Follow-up within 30 Days of Discharge		6	60%	90%	61%	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		12	86%	60%	73%	26% ▲
✓ Abstinence/Reduced Drug Use		12	86%	70%	57%	16% ▲
✓ Improved/Maintained Axis V GAF Score		11	100%	75%	93%	25% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	27 days	0.2	100%	90%	99%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

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Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs