

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,857	1,653	12%	▲
	Admits	557	507	10%	
	Discharges	505	677	-25%	▼
	Service Hours	151	389	-61%	▼
	Bed Days	13,980	10,315	36%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 478 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		94%	80%	91%
✓ Overall		93%	80%	91%
✓ Outcome		91%	80%	83%
✓ General Satisfaction		88%	80%	92%
✓ Recovery		87%	80%	79%
✓ Access		85%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>	Forensics Community-based	1,476	79.2%
	Residential Services	250	13.4%
<b>Addiction</b>	Outpatient	137	7.4%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	509	28%	▲ 13%	Male	1,497	81%	▲ 58%
26-34	531	29%	22%	Female	352	19%	▼ 42%
35-44	369	20%	19%				
45-54	287	16%	24%				
55-64	119	6%	▼ 17%				
65+	31	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,283	69%	75%	White/Caucasian	1,423	77%	▲ 66%
Hispanic-Other	480	26%	▲ 6%	Black/African American	307	17%	16%
Hisp-Puerto Rican	53	3%	12%	Other	73	4%	13%
Unknown	19	1%	5%	Asian	25	1%	1%
Hispanic-Cuban	12	1%	0%	Unknown	14	1%	3%
Hispanic-Mexican	10	1%	1%	Multiple Races	8	0%	1%
				Hawaiian/Other Pacific Islander	5	0%	0%
				Am. Indian/Native Alaskan	2	0%	0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	38	-8%
Admits	21	17	24% ▲
Discharges	10	24	-58% ▼
Bed Days	1,805	1,532	18% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	0%	0%
<b>Cooccurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	80%	50%	82%	30% ▲
✓ No Re-admit within 30 Days of Discharge		10	100%	85%	94%	15% ▲
✓ Follow-up within 30 Days of Discharge		8	100%	90%	78%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		12	34%	70%	70%	-36% ▼
● Improved/Maintained Axis V GAF Score		10	45%	75%	89%	-30% ▼

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				20	161 days	0.6	98%	90%	97%	8%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	137	124	10% ▲
Admits	33	64	-48% ▼
Discharges	24	74	-68% ▼
Service Hours	151	389	-61% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
Valid TEDS Data	98%	93%
<b>On-Time Periodic</b>		
6 Month Updates	2%	41%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	89%	98%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	75%	50%	56%	25% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		125	91%	75%	84%	16% ▲
✓ Employed		84	61%	50%	39%	11% ▲
✓ Stable Living Situation		130	95%	95%	83%	0%
● Abstinence/Reduced Drug Use		68	50%	55%	50%	-5%
● Self Help		36	26%	60%	19%	-34% ▼
● Improved/Maintained Axis V GAF Score		26	32%	75%	53%	-43% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		28	25%	90%	74%	-65% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		5	15%	75%	76%	-60% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,476	1,318	12% ▲
Admits	402	338	19% ▲
Discharges	405	498	-19% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	50	24% ▲
Admits	13	22	-41% ▼
Discharges	15	22	-32% ▼
Bed Days	4,053	2,700	50% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	10%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

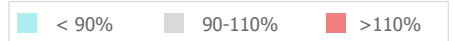
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	67%	70%	69%	-3%
No Re-admit within 30 Days of Discharge		15	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		7	70%	90%	59%	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		27	44%	70%	66%	-26% ▼
Improved/Maintained Axis V GAF Score		14	42%	95%	87%	-53% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	236 days	0.2	339%	90%	95%	249% ▲



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	7	286% ▲
Admits	25	3	733% ▲
Discharges	10	4	150% ▲
Bed Days	966	336	188% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	10%
<b>Cooccurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	90%	70%	69%	20% ▲
No Re-admit within 30 Days of Discharge		10	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		3	33%	90%	59%	-57% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		22	81%	70%	66%	11% ▲
Improved/Maintained Axis V GAF Score		10	100%	95%	87%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	50 days	0.7	55%	90%	95%	-35% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	131	123	7%
Admits	63	63	0%
Discharges	41	55	-25% ▼
Bed Days	7,156	5,747	25% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	10%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		26	63%	70%	69%	-7%
No Re-admit within 30 Days of Discharge		41	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		10	38%	90%	59%	-52% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		81	61%	70%	66%	-9%
Improved/Maintained Axis V GAF Score		38	60%	95%	87%	-35% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		50	164 days	0.4	156%	90%	95%	66% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs