Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Provider Activity**

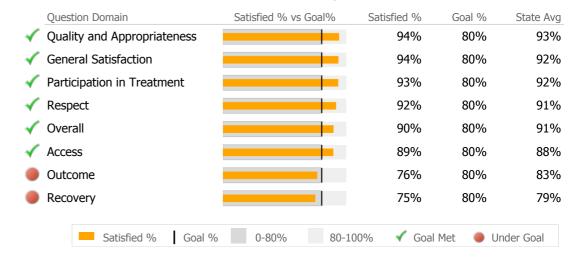




### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Healt</b>	h		
	Social Rehabilitation	389	35.8%
	Case Management	383	35.2%
	Employment Services	154	14.2%
	Residential Services	88	8.1%
	Community Support	73	6.7%

# Consumer Satisfaction Survey (Based on 469 FY15 Surveys)



# **Client Demographics**

Age	#	%	State Avg	Gender		#	%	State Avg
18-25	36	4%	13%	Male		480	57%	58%
26-34	114	14%	22%	Female		365	43%	42%
35-44	141	17%	19%					
45-54	269	32%	24%					
55-64	243	29%	<b>▲</b> 17%	Race		#	%	State Avg
65+	41	5%	5%	Black/African American		396	47%	<b>1</b> 6%
				White/Caucasian		303	36%	<b>▼</b> 66%
<b>Ethnicity</b>	#	%	State Avg	Other		137	16%	13%
Non-Hispanic	645	76%	75%	Am. Indian/Native Alaskan		4	0%	0%
Hisp-Puerto Rican	164	19%	12%	Asian		4	0%	1%
Hispanic-Other	25	3%	6%	Unknown		2	0%	3%
Unknown	5	1%	5%	Multiple Races				1%
Į.				Hawaiian/Other Pacific Islander				0%
Hispanic-Cuban	4	0%	0%					
Hispanic-Mexican	3	0%	1%					
	Unique (	Clients	State Avg	▲ > 10% Over State Avg	<b>V</b> >	10% U	Inder St	ate Avg

#### **BOS 193 Units Harford Suburbs**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	-	

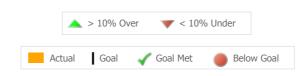
# Recovery

Clients Receiving Services		N/A	N/A	90%	86%	N/A	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Service Utilization							
Stable Living Situation		N/A	N/A	85%	82%	-85%	_
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

# **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	80%

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS



<sup>\*</sup> State Avg based on 70 Active Supportive Housing – Scattered Site Programs

#### **BOS 193 Units Meriden**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

# Recovery National Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		N/A	N/A	85%	82%	-85%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	86%	N/A	_

## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	80%

	Jul	Aug	Sep	% Months Submitted			
Admissions				0%			
Discharges				0%			
1 or more Records Submitted to DMHAS							



#### **BOS 193 Units New Britian**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

# Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		N/A	N/A	85%	82%	-85%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	86%	N/A	7

# **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	80%

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	rds Subr	mitted to DMHAS



#### **CABHI - CM Scattered Site Housing**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41		
Admits	21	-	
Discharges	-	-	
Sarvica Hours	647		

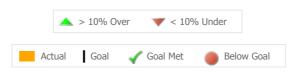
# Recovery

Clients Receiving Services		33	80%	90%	86%	-10%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Service Utilization							
Stable Living Situation		8	20%	85%	82%	-65%	7
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## **Data Submission Quality**

	Data Entry	Actual	State Avg
<b>1</b>	Valid NOMS Data	100%	97%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	14%	80%

Data	Jul Aug	Sep % Months Submitted	101161
Admissions		100%	
Discharges		0%	
Services		100%	
	1 or more Record	ds Submitted to DMHAS	



<sup>\*</sup> State Avg based on 70 Active Supportive Housing – Scattered Site Programs

#### **Community Integration Services**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	35	-6%	
Admits	-	5	-100%	•
Discharges	-	1	-100%	•
Service Hours	634	524	21%	•

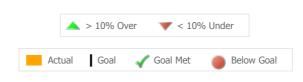
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Stable Living Situation		33	100%	85%	82%	15%	^
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Clients Receiving Services		33	100%	90%	86%	10%	

## **Data Submission Quality**

Data Entry	A	ctual	State Avg
Valid NOMS Data	10	00%	97%
On-Time Periodic	А	ctual	State Avg
6 Month Updates	· ·	94%	80%

	Jul	Aug	Sep	% Months Submitted		
Admissions				0%		
Discharges				0%		
Services				100%		
	1 or more Records Submitted to DMHAS					



<sup>\*</sup> State Avg based on 70 Active Supportive Housing – Scattered Site Programs

#### **Community Support Program/RP**

Chrysalis Center Inc.

Mental Health - Community Support - CSP

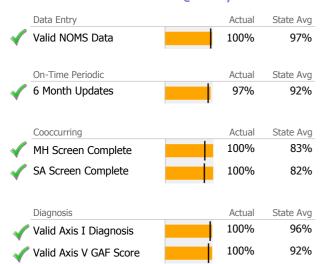
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	81	-10%	
Admits	6	17	-65%	•
Discharges	-	10	-100%	•
Service Hours	516	888	-42%	•

# **Data Submission Quality**



# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions					100%
Discharges					0%
Services					100%
	1 or more Records Submitted to DMHAS				

# **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	65%	63%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>√</b>	Social Support		73	100%	60%	79%	40%
<b>√</b>	Stable Living Situation		70	96%	80%	92%	16% 🔺
1	Employed		25	34%	20%	11%	14% 🔺
1	Improved/Maintained Axis V GAF Score		58	95%	95%	53%	0%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		70	96%	90%	94%	6%



<sup>\*</sup> State Avg based on 40 Active CSP Programs

#### **Cosgrove Commons 294**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25		
Admits	-	-	
Discharges	-	-	
Service Hours	276		

# Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		25	100%	85%	90%	15%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		22	88%	90%	85%	-2%

# **Data Submission Quality**

Data Entry		Actual	State Avg
Valid NOMS Data		100%	98%
On-Time Periodic		Actual	State Avg
6 Month Updates		100%	69%

		Jul	Aug	Sep	% Months Submitted
Admissions	5				0%
Discharges	6				0%
Services					100%
		1 or mo	re Recor	ds Subr	nitted to DMHAS



<sup>\*</sup> State Avg based on 54 Active Supportive Housing – Development Programs

#### **FUSE 602557**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	28	-21%	$\blacksquare$
Admits	-	1	-100%	•
Discharges	-	3	-100%	•
Service Hours	271	495	-45%	_

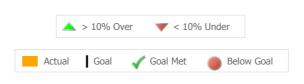
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Stable Living Situation		22	100%	85%	82%	15%	4
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		22	100%	90%	86%	10%	

# **Data Submission Quality**

	6 Month Updates	76%	80%
	On-Time Periodic	Actual	State Avg
<b>1</b>	Valid NOMS Data	100%	97%
	Data Entry	Actual	State Avg

		Jul	Aug	Sep	% Months Submitted
Admissions					0%
Discharges					0%
Services					100%
	1	or mo	re Recor	ds Subn	nitted to DMHAS



<sup>\*</sup> State Avg based on 70 Active Supportive Housing – Scattered Site Programs

#### **Hudson View Commons**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	16	6%	
Admits	-	2	-100%	•
Discharges	-	-		
Service Hours	418	345	21%	•

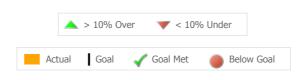
# Recovery

	Clients Receiving Services		16	94%	90%	85%	4%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
1	Stable Living Situation		17	100%	85%	90%	15%	4
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

# **Data Submission Quality**

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	94%	69%

		Jul	Aug	Sep	% Months Submitted			
Admissions	5				0%			
Discharges	6				0%			
Services					100%			
	1 or more Records Submitted to DMHAS							



<sup>\*</sup> State Avg based on 54 Active Supportive Housing – Development Programs

#### **Next Steps Supp. Housing 602552**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	25	-4%	
Admits	-	-		
Discharges	-	1	-100%	•
Service Hours	181	329	-45%	•

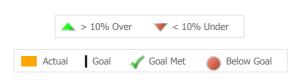
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Stable Living Situation		24	100%	85%	82%	15%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Clients Receiving Services		23	96%	90%	86%	6%	

## **Data Submission Quality**

	Data Entry	Actual	State Avg
<b>1</b>	Valid NOMS Data	100%	97%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	63%	80%

	Jul	Aug	Sep	% Months Submitted				
Admissions	5			0%				
Discharges	5			0%				
Services				67%				
	1 or n	1 or more Records Submitted to DMHAS						



<sup>\*</sup> State Avg based on 70 Active Supportive Housing – Scattered Site Programs

#### **Patriot's Landing 553**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	6	50%	•
Admits	4	-		
Discharges	-	1	-100%	•
Service Hours	55	46	19%	•

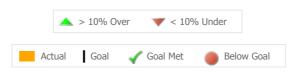
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>√</b>	Stable Living Situation		9	100%	85%	90%	15%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		6	67%	90%	85%	-23%	_

## **Data Submission Quality**

	6 Month Updates		0%	69%
	On-Time Periodic	•	Actual	State Avg
<b>1</b>	Valid NOMS Data		100%	98%
	Data Entry		Actual	State Avg

Data	Jul Aug	/	101161					
Admissions		100%						
Discharges		0%						
Services		67%						
	1 or more Records Submitted to DMHAS							



<sup>\*</sup> State Avg based on 54 Active Supportive Housing – Development Programs

#### Pilots-Soro Mundi Common602554

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	-	-	
Discharges	-	-	
Service Hours	279	339	-18% 🔻

# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Stable Living Situation		16	100%	85%	90%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		16	100%	90%	85%	10%

## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	94%	69%

	Jul	Aug	Sep	% Months Submitted			
Admissions				0%			
Discharges				0%			
Services				100%			
	1 or mo	1 or more Records Submitted to DMHAS					



<sup>\*</sup> State Avg based on 54 Active Supportive Housing – Development Programs

#### **Project EARN Employ Svs 602271**

Chrysalis Center Inc.

Mental Health - Employment Services - Employment Services

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	154	181	-15%	•
Admits	23	15	53%	•
Discharges	1	41	-98%	•
Service Hours	3,497	3,869	-10%	

# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Employed		59	38%	35%	43%	3%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		138	90%	90%	92%	0%

## **Data Submission Quality**

	Data Entry	Actual	State Avg
<b>\</b>	Valid NOMS Data	100%	96%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	62%	91%





<sup>\*</sup> State Avg based on 40 Active Employment Services Programs

#### **Project HEARRT 602551**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	114	115	-1%	
Admits	1	5	-80%	•
Discharges	-	2	-100%	•
Service Hours	755	1,571	-52%	•

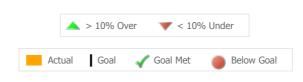
# Recovery

Clients Receiving Services		106	93%	90%	86%	3%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Service Utilization							
Stable Living Situation		112	98%	85%	82%	13%	4
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

# **Data Submission Quality**

Data Entry		Actu	ıal	State Avg
√ Valid NOMS Dat	ta .	100	%	97%
On-Time Periodic		Actu	ıal	State Avg
6 Month Update	es	789	%	80%

l Aug	Sep	% Months Submitted
		33%
		0%
		100%



<sup>\*</sup> State Avg based on 70 Active Supportive Housing – Scattered Site Programs

#### **Recovery Empowerment Svs602284**

Chrysalis Center Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

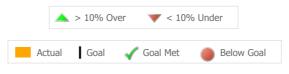
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	389	434	-10%	$\blacksquare$
Admits	33	53	-38%	•
Discharges	-	85	-100%	•
Service Hours	2,077	3,460	-40%	•
Social Rehab/PHP/IOP Days	1,424	2,504	-43%	•

# Service Utilization



		Jul	Aug	Sep	% Months Submitted				
Admissions	6				100%				
Discharges					0%				
Services					100%				
	:	1 or more Records Submitted to DMHAS							



<sup>\*</sup> State Avg based on 39 Active Social Rehabilitation Programs

#### **Residential Community Support**

Chrysalis Center Inc.

Mental Health - Residential Services - Residential Support

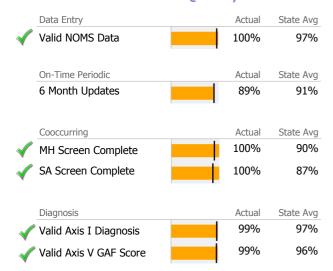
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	71	24%	•
Admits	17	10	70%	•
Discharges	-	9	-100%	•
Service Hours	788	1,466	-46%	•

# **Data Submission Quality**

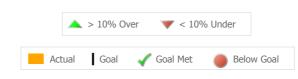


# Data Submitted to DMHAS by Month

Data	Ju.	Jul	Aug	Sep	% Months Submitted	.0			
Admissions					100%				
Discharges					0%				
Services					100%				
1 or more Records Submitted to DMHAS									

## **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	50%	72%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Social Support		84	95%	60%	87%	35%
1	Stable Living Situation		79	90%	85%	92%	5%
	Employed		18	20%	25%	13%	-5%
$\checkmark$	Improved/Maintained Axis V GAF Score		64	97%	95%	70%	2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		81	92%	90%	95%	2%



<sup>\*</sup> State Avg based on 51 Active Residential Support Programs

#### **SHP VSS 602555**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	15	-13% 🔻
Admits	1	-	
Discharges	-	-	
Service Hours	248	272	-9%

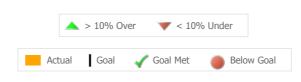
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>«</b>	Stable Living Situation		13	100%	85%	82%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		13	100%	90%	86%	10%

## **Data Submission Quality**

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	80%

	Jul Aug	Sep % Months Submitted	IOITC
Admissions		33%	
Discharges		0%	
Services		100%	
	1 or more Record	ds Submitted to DMHAS	



<sup>\*</sup> State Avg based on 70 Active Supportive Housing – Scattered Site Programs

#### **Victory Gardens 295**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	39	-8%	
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Service Hours	518	685	-24%	•

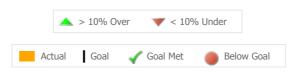
# Recovery

1	Clients Receiving Services		35	97%	90%	85%	7%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
$\checkmark$	Stable Living Situation		36	100%	85%	90%	15%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## **Data Submission Quality**

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	94%	69%

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%
	1 or mo	ore Recor	ds Subr	nitted to DMHAS



<sup>\*</sup> State Avg based on 54 Active Supportive Housing – Development Programs