Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	525	100.0%

Consumer Satisfaction Survey (Based on 68 FY15 Surveys)



Client Demographics

Age		#	%	St	ate Avg	Gender	#	%	Sta	ate Avg
18-25		7	1%		13%	Female	343	65%	_	42%
26-34	Ė	31	6%	\blacksquare	22%	Male Male	182	35%	•	58%
35-44	ĺ	69	13%		19%					
45-54		112	21%		24%					
55-64		188	36%	_	17%	Race	#	%	Sta	ate Avg
65+		118	22%	_	5%	White/Caucasian	458	87%	_	66%
						Black/African American	36	7%		16%
Ethnicity		#	%	Sta	te Avg	Other	27	5%		13%
Non-Hispanic		507	97%	_	75%	Am. Indian/Native Alaskan	4	1%		0%
Hispanic-Other		17	3%		6%	Asian				1%
Unknown	l	1	0%		5%	Multiple Races				1%
Hispanic-Cuban					0%	Hawaiian/Other Pacific Islander				0%
						Unknown				3%
Hispanic-Mexican					1%					
Hisp-Puerto Rican				▼	12%					
		Unique C	lients	St	ate Avg	▲ > 10% Over State Avg	> 10% U	Inder S	tate A	Avg

326 Washington St. AIP 401-110

Backus Hospital

Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

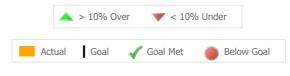
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	56%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	87%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	48%	N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted			
Admissions				0%			
Discharges				0%			
1 or more Records Submitted to DMHAS							



^{*} State Avg based on 29 Active Acute Psychiatric Programs

Mental Health - Outpatient - Standard Outpatient

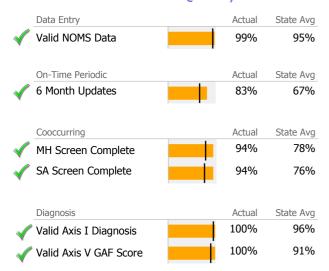
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	415	451	-8%	
Admits	14	4	250%	•
Discharges	27	18	50%	•
Service Hours	884	1,692	-48%	•

Data Submission Quality

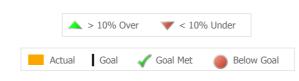


Data Submitted to DMHAS by Month

Data	Jul	Aug	Sep	% Months Submitted	u		
Admissions				100%			
Discharges				100%			
Services				100%			
1 or more Records Submitted to DMHAS							

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Treatment Completed Successfully		14	52%	50%	38%	2%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Social Support		351	84%	60%	65%	24%	_
1	Stable Living Situation		407	98%	95%	83%	3%	
	Improved/Maintained Axis V GAF Score		275	70%	75%	48%	-5%	
	Employed	<u> </u>	75	18%	30%	19%	-12%	V
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		253	65%	90%	71%	-25%	V
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		7	50%	75%	63%	-25%	_



^{*} State Avg based on 93 Active Standard Outpatient Programs

Backus Hospital

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

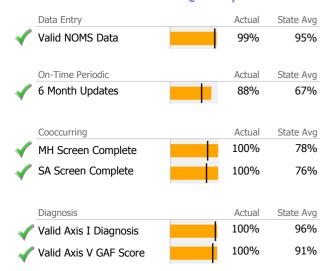
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Mental Health - Outpatient - Standard Outpatient

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	112	1%	
Admits	11	6	83%	•
Discharges	14	13	8%	
Service Hours	397	543	-27%	•

Data Submission Quality

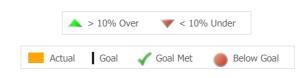


Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted				
Admissions				100%				
Discharges				100%				
Services				100%				
1 or more Records Submitted to DMHAS								

Discharge Outcomes





^{*} State Avg based on 93 Active Standard Outpatient Programs