St. Vincent DePaul Mission of Waterbury Inc.
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	87	81	7%
	Admits	21	10	110% ▲
	Discharges	21	10	110% ▲
	Service Hours	3,048	3,197	-5%
	Bed Days	8,970	9,114	-2%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	75	86.2%
	Case Management	12	13.8%

Consumer Satisfaction Survey   (Based on 64 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Access		92%	80%	88%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		90%	80%	91%
✓ Participation in Treatment		89%	80%	92%
✓ Outcome		84%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	6%	15%
26-34	19	22%	24%
35-44	15	17%	19%
45-54	22	25%	22%
55-64	22	25%	15%
65+	4	5%	4%

Gender	#	%	State Avg
Male	58	67%	60%
Female	29	33%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	72	83%	75%
Hisp-Puerto Rican	13	15%	12%
Hispanic-Other	2	2%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	53	61%	65%
Black/African American	21	24%	16%
Other	13	15%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Casa De Rosa 519240
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	9	56%	▲
Admits	7	1	600%	▲
Discharges	6	2	200%	▲
Bed Days	2,614	2,841	-8%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		4	67%	80%	71%	-13%	▼
🔴 No Re-admit within 30 Days of Discharge		5	83%	85%	80%	-2%	
✓ Follow-up within 30 Days of Discharge		4	100%	90%	81%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	77%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	86%
✓ SA Screen Complete		100%	88%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	95%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		14	100%	60%	80%	40%	▲
✓ Stable Living Situation		14	100%	90%	98%	10%	
🔴 Improved/Maintained Axis V GAF Score		9	90%	95%	65%	-5%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		8	942 days	0.2	89%	90%	98%	-1%

☐ < 90%	☐ 90-110%	🔴 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		☐					☐	☐	☐		☐		42%
Discharges	☐		☐				☐		☐	☐			42%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 24 Active Group Home Programs

Cornerstone 519250
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	20	20%	▲
Admits	6	2	200%	▲
Discharges	8	2	300%	▲
Bed Days	6,356	6,273	1%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		6	75%	60%	68%	15%	▲
🔴	Follow-up within 30 Days of Discharge		5	83%	90%	81%	-7%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		24	100%	60%	86%	40%	▲
✓	Stable Living Situation		24	100%	95%	96%	5%	
✓	Improved/Maintained Axis V GAF Score		20	100%	95%	69%	5%	
🔴	Employed		1	4%	25%	8%	-21%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	89%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	83%
✓	SA Screen Complete	100%	82%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	93%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		18	1,347 days	0.2	96%	90%	93%	6%

□ < 90%	□ 90-110%	□ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					▪		▪		▪		▪	▪	42%
Discharges	▪						▪		▪	▪		▪	50%

▪ 1 or more Records Submitted to DMHAS
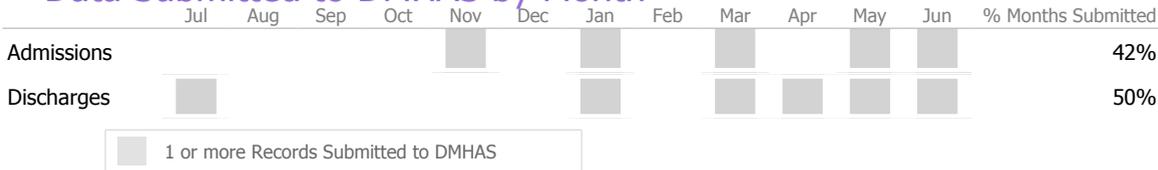
▲ > 10% Over   ▼ < 10% Under

□ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 74 Active Supervised Apartments Programs

Society of Support 519551
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	13	-8%
Admits	-	3	-100% ▼
Discharges	1	1	0%
Service Hours	595	563	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		12	100%	85%	79%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		11	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges	▮												8%
Services	▮	▮	▮	▮	▮	▮	▮	▮	▮	▮	▮	▮	100%

▮ 1 or more Records Submitted to DMHAS
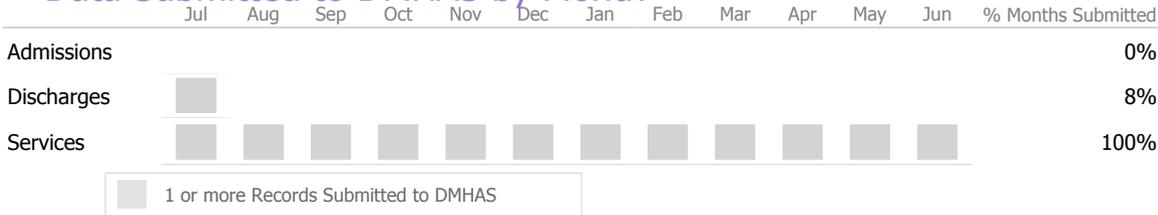
▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | | Goal | ✔ Goal Met | ● Below Goal |

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Steppingstone 519-260
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	40	8%	
Admits	8	4	100%	▲
Discharges	6	5	20%	▲
Service Hours	2,453	2,634	-7%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	87%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	92%
✔ SA Screen Complete		100%	90%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%
✔ Valid Axis V GAF Score		100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		4	67%	50%	74%	17%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		41	95%	60%	87%	35%	▲
✔	Stable Living Situation		43	100%	85%	93%	15%	▲
✔	Improved/Maintained Axis V GAF Score		35	95%	95%	77%	0%	
🔴	Employed		3	7%	25%	12%	-18%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		37	100%	90%	96%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢		▢				▢			▢		▢	42%
Discharges			▢				▢	▢					25%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
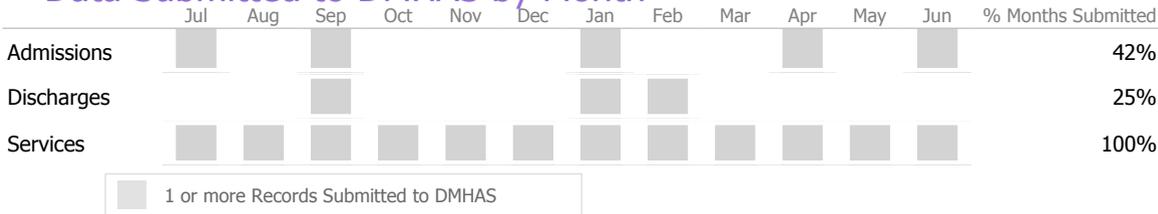
▲ > 10% Over   ▼ < 10% Under

▬ Actual	▎ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 42 Active Residential Support Programs