

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	523	537	-3%
	Admits	574	617	-7%
	Discharges	578	601	-4%
	Service Hours	1,217	1,415	-14% ▼
	Bed Days	8,244	8,343	-1%
	S.Rehab/PHP/IOP	359	313	15% ▲

### Consumer Satisfaction Survey

(Based on 199 FY15 Surveys)

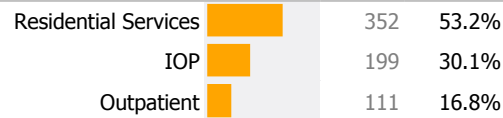
Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Respect		95%	80%	91%
✓ Overall		94%	80%	91%
✓ Access		92%	80%	88%
✓ Outcome		91%	80%	83%
✓ Recovery		88%	80%	79%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	352	53.2%
	IOP	199	30.1%
	Outpatient	111	16.8%



### Client Demographics

Age	#	%	State Avg
18-25	69	13%	15%
26-34	197	38% ▲	24%
35-44	115	22%	19%
45-54	116	22%	22%
55-64	26	5%	15%
65+			4%

Gender	#	%	State Avg
Male	479	92% ▲	60%
Female	42	8% ▼	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	433	83%	75%
Hispanic-Other	47	9%	7%
Hisp-Puerto Rican	39	7%	12%
Unknown	2	0%	6%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	390	75%	65%
Black/African American	71	14%	16%
Other	54	10%	13%
Am. Indian/Native Alaskan	4	1%	1%
Asian	3	1%	1%
Unknown	1	0%	3%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	199	173	15% ▲
Admits	165	162	2%
Discharges	167	142	18% ▲
Service Hours	106	89	19% ▲
Social Rehab/PHP/IOP Days	359	313	15% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	50%	6%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	91%
Valid Axis V GAF Score	100%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		87	52%	50%	59%	2%
● Follow-up within 30 Days of Discharge		41	47%	90%	51%	-43% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		195	94%	75%	94%	19% ▲
✓ Abstinence/Reduced Drug Use		131	63%	55%	61%	8%
✓ Improved/Maintained Axis V GAF Score		166	98%	75%	84%	23% ▲
● Self Help		102	49%	60%	44%	-11% ▼
● Stable Living Situation		159	76%	95%	91%	-19% ▼
● Employed		21	10%	50%	32%	-40% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		35	83%	90%	59%	-7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 51 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	155	-28% ▼
Admits	73	121	-40% ▼
Discharges	73	126	-42% ▼
Service Hours	1,111	1,326	-16% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	97%
Valid TEDS Data	96%	93%
<b>On-Time Periodic</b>		
6 Month Updates	53%	49%
<b>Cooccurring</b>		
MH Screen Complete	98%	96%
SA Screen Complete	97%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		40	55%	50%	53%	5%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		110	96%	75%	90%	21% ▲
✓ Abstinence/Reduced Drug Use		78	68%	55%	59%	13% ▲
● Self Help		63	55%	60%	24%	-5%
✓ Improved/Maintained Axis V GAF Score		72	80%	75%	68%	5%
● Stable Living Situation		91	79%	95%	90%	-16% ▼
● Employed		26	23%	50%	44%	-27% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		31	74%	90%	83%	-16% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		52	73%	75%	80%	-2%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	310	308	1%
Admits	298	297	0%
Discharges	298	297	0%
Bed Days	7,185	7,363	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	99%	97%
SA Screen Complete	99%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	90%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		238	80%	80%	81%	0%
✓ No Re-admit within 30 Days of Discharge		274	92%	85%	94%	7%
● Follow-up within 30 Days of Discharge		164	69%	90%	63%	-21%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		249	78%	60%	71%	18%
✓ Improved/Maintained Axis V GAF Score		295	99%	75%	85%	24%
✓ Abstinence/Reduced Drug Use		238	75%	70%	65%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	26 days	0.1	93%	90%	94%	3%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	40	5%
Admits	38	37	3%
Discharges	40	36	11% ▲
Bed Days	1,059	980	8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	98%	97%
SA Screen Complete	98%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	90%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	95%	80%	81%	15% ▲
✓ No Re-admit within 30 Days of Discharge		40	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		17	45%	90%	63%	-45% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		34	81%	60%	71%	21% ▲
✓ Abstinence/Reduced Drug Use		38	90%	70%	65%	20% ▲
✓ Improved/Maintained Axis V GAF Score		40	100%	75%	85%	25% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	28 days	0.1	96%	90%	94%	6%

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs