Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,425	2,573	-6%
	Admits	1,862	2,036	-9%
	Discharges	2,088	2,062	1%
	Service Hours	42,307	44,047	-4%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	2,102	86.1%
	Other	340	13.9%

Consumer Satisfaction Survey   (Based on 142 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		100%	80%	93%
✔ General Satisfaction		100%	80%	92%
✔ Overall		99%	80%	91%
✔ Participation in Treatment		99%	80%	92%
✔ Respect		98%	80%	91%
✔ Access		96%	80%	88%
✔ Outcome		94%	80%	83%
✔ Recovery		85%	80%	79%

▭ Satisfied %		Goal %	▭ 0-80%	▭ 80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	298	12%	15%
26-34	761	31%	24%
35-44	580	24%	19%
45-54	604	25%	22%
55-64	179	7%	15%
65+	3	0%	4%

Gender

Gender	#	%	State Avg
Male	1,482	61%	60%
Female	942	39%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	2,008	83%	75%
Hispanic-Other	300	12%	7%
Unknown	67	3%	6%
Hisp-Puerto Rican	47	2%	12%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Race

Race	#	%		State Avg
White/Caucasian	1,903	78%	▲	65%
Black/African American	344	14%		16%
Multiple Races	78	3%		1%
Unknown	65	3%		3%
Other	22	1%	▼	13%
Am. Indian/Native Alaskan	6	0%		1%
Hawaiian/Other Pacific Islander	4	0%		0%
Asian	3	0%		1%

▭ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
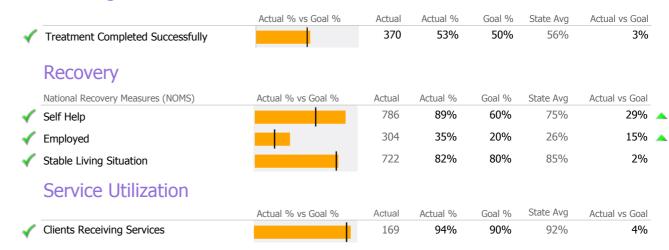Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	836	842	-1%	
Admits	601	654	-8%	
Discharges	699	620	13%	▲
Service Hours	13,942	13,178	6%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		50%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		370	53%	50%	56%	3%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		786	89%	60%	75%	29%	▲
✓ Employed		304	35%	20%	26%	15%	▲
✓ Stable Living Situation		722	82%	80%	85%	2%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		169	94%	90%	92%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
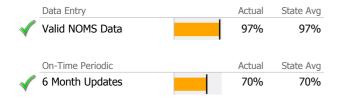Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,324	1,395	-5%
Admits	1,048	1,138	-8%
Discharges	1,178	1,158	2%
Service Hours	28,365	30,869	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		1,109	77%	50%	79%	27%	▲
✓ Self Help		1,188	82%	60%	84%	22%	▲
● Employed		239	16%	20%	18%	-4%	
● Stable Living Situation		956	66%	80%	69%	-14%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		252	91%	90%	91%	1%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		70%	70%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Other - Conversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
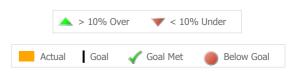Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	340	411	-17%	▼
Admits	213	244	-13%	▼
Discharges	211	284	-26%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

| ▮ Actual | | Goal | ✔ Goal Met | ⬤ Below Goal |

* State Avg based on 2 Active Conversion Programs