Yale University-Behavioral Health

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	296	100.0%

Consumer Satisfaction Survey (Based on 117 FY15 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	16	5%	13%	Female Female	154	52%	41 %
26-34	35	12%	▼ 23%	Male	142	48%	▼ 59%
35-44	54	18%	19%	Transgender			0%
45-54	67	23%	23%				
55-64	80	27%	16%				
65+	44	15%	5%	Race	#	%	State Avg
				White/Caucasian	193	65%	65%
Ethnicity	#	%	State Avg	Black/African American	64	22%	17%
Non-Hispanic	263	89%	▲ 75%	Other	24	8%	13%
Hispanic-Other	14	5%	6%	Multiple Races	6	2%	1%
Unknown	10	3%	6%	Unknown	5	2%	3%
Hisp-Puerto Rican	9	3%	12%	Asian	4	1%	1%
		370		Am. Indian/Native Alaskan			0%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican			1%	,			
_	Unique (Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	nder S	tate Avg

Outpatient Services 917-210

Yale University-Behavioral Health

Mental Health - Outpatient - Standard Outpatient

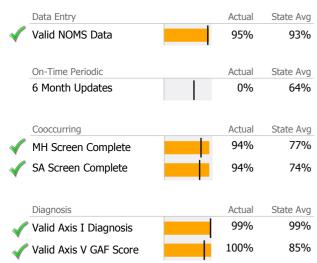
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	296	288	3%	
Admits	42	21	100%	•
Discharges	32	25	28%	•
Service Hours	1,122	915	23%	•

Data Submission Quality

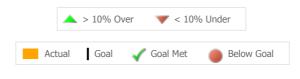


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		10	31%	50%	45%	-19%	•
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
√ Social Support		246	83%	60%	67%	23%	4
✓ Stable Living Situation		289	98%	95%	85%	3%	
Employed		81	27%	30%	20%	-3%	
√ Improved/Maintained Axis V GAF Score	<u> </u>	211	81%	75%	52%	6%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		256	97%	90%	80%	7%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		38	90%	75%	62%	15%	4

Data Submitted to DMHAS by Month

Data	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%
	1 or m	ore Record	ls Subn	nitted to	DMHAS	S	



^{*} State Avg based on 94 Active Standard Outpatient Programs