United Community and Family Services

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	85	100.0%

Consumer Satisfaction Survey (Based on 55 FY15 Surveys)



Client Demographics

Age	#	%	State Av	g Gender	#	%	State Avg
18-25			▼ 13°	% Female	53	62%	41 %
26-34	6	7%	▼ 23°	∕₀ Male	32	38%	▼ 59%
35-44	12	14%	199	% Transgender			0%
45-54	20	24%	239	6			
55-64	30	35%	▲ 16°				
65+	17	20%	▲ 5°	Race	#	%	State Avg
				White/Caucasian	72	85%	▲ 65%
Ethnicity	#	%	State Avg	Black/African American	4	5%	▼ 17%
Non-Hispanic	79	93%	▲ 75%	Asian	3	4%	1%
Hisp-Puerto Rican	3	4%	12%	Am. Indian/Native Alaskan	2	2%	0%
Hispanic-Mexican	1	1%	1%	Multiple Races	2	2%	1%
Hispanic-Other	1	1%	6%	Other	2	2%	▼ 13%
				Hawaiian/Other Pacific Islander			0%
Unknown	1	1%	6%	Unknown			3%
Hispanic-Cuban			0%				
_	Unique (Clients	State Av	g 📤 > 10% Over State Avg	▼ > 10% l	Jnder S	tate Avg

Bettors Choice OP Gam 423740

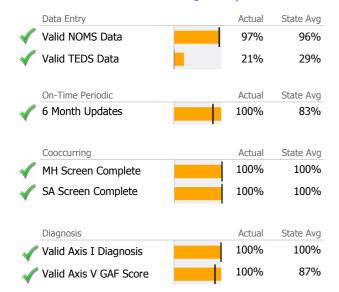
United Community and Family Services Addiction - Outpatient - Gambling Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	81	5%	
Admits	26	20	30%	•
Discharges	10	27	-63%	•
Service Hours	889	675	32%	•

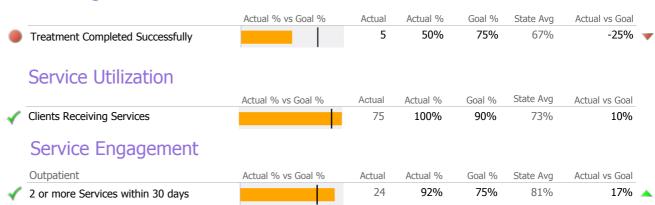
Data Submission Quality

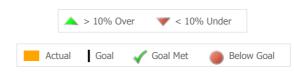


Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							83%
Discharges	6							100%
Services								67%
1 or more Records Submitted to DMHAS								

Discharge Outcomes





^{*} State Avg based on 10 Active Gambling Outpatient Programs